

# LASSEN COUNTY SENIOR RESOURCES

## ADULT PROTECTIVE SERVICES

---

“An emergency response system that provides in-person response 24 hours a day, seven days a week, to referrals of abuse to an elder or dependent adult for the purpose of providing immediate intake or intervention, or both, to new referrals involving immediate life threats and crises in existing cases. Case management. Information and referrals for community resources. Provide emergency shelter or in-home protection as resources are available.”

**Location:** 1445 Paul Bunyan Road  
Susanville, CA 96130

**24/7 Adult Protection Hotline:** (800) 667-0404

**Contact:** (530) 251-8158

**Website:**

<http://www.lassencounty.org/dept/adult-services/adult-protective-services>

Last Verified On: 06/16/2023



## ADVANCE CARE PLANNING

---

### Honey Lake Hospice

“This charitable corporation was established to improve the quality of life for the terminally ill in Lassen County by providing guidance and support to dying persons and their families.”

**Location:** 60 S. Lassen Street  
Susanville, CA 96130

**Contact:** (530) 257-3137

**Website:**

<http://honeylakehospice.org/index.html>

Last Verified On: 06/16/2023



# LASSEN COUNTY SENIOR RESOURCES

## CAREGIVER SUPPORT

---

### Honey Lake Hospice

“Honey Lake Hospice helps those caregivers who are caring for terminally ill loved-ones.”

**Location:** 60 South Lassen Street  
Susanville, CA 96130

**Contact:** (530) 257-3137

**Website:**

<http://honeylakehospice.org/caregiver-resource-page.html>

Last Verified On: 06/16/2023

## IN-HOME SUPPORTIVE SERVICES (IHSS)

---

“In-Home Supportive Services is a State and Federally funded program that enables the elderly, blind and/or disabled who qualify, to remain in their home with the aid of a care provider. The applicant must have current Medi-Cal eligibility.”

**Location:** 1445 Paul Bunyon Road  
Susanville, CA 96130

**Contact:** (530) 251-8158

**Website:**

<http://www.lassencounty.org/dept/adult-services/home-supportive-services>

Last Verified On: 06/16/2023

## INDEPENDENT LIVING SUPPORT SERVICES

---

### Plumas Rural Services – Family Empowerment Center

“This service provides information, training, support and advocacy to parents and guardians of children and young adults with any disability in Lassen, Modoc, Plumas and Sierra Counties.”

**Location:** 822 Main Street, Unit B  
Susanville, CA 96130

**Contact:** (530) 708-2557

**Website:**

<https://www.plumasruralservices.org/fec/>

Last Verified On: 06/16/2023

## LEGAL SERVICES

---

### Legal Services of Northern California

“Serving low-income clients in the following five counties: Lassen, Modoc, Shasta, Siskiyou, Tehama.”

**Location:** 1370 West Street  
Redding, CA 96001

**Contact:** (530) 241-3565

**Toll Free:** (800) 822-9687

**Website:** <https://lsnc.net/office/redding>

Last Verified On: 06/16/2023

## MEDICARE SERVICES

---

### Shasta County HICAP Office

“HICAP (the Health Insurance Counseling & Advocacy Program) provides free and objective information and counseling about Medicare. Volunteer counselors can help you understand your specific rights and health care options. HICAP also offers free educational presentations to groups of Medicare beneficiaries, their families and/or providers on a variety of Medicare and other health insurance related topics.”

**Location:** 1647 Hartnell Ave., Suite 8  
Redding, CA 96002

**Contact:** (530) 223-0999

**Toll Free:** (800) 822-9687

**Website:**

<https://cahealthadvocates.org/hicap/shasta/>

Last Verified On: 06/16/2023

## PALLIATIVE CARE & HOSPICE

---

### Honey Lake Hospice

“Honey Lake Hospice is a charitable corporation established to improve the quality of life for the terminally ill in Lassen County by providing guidance and support to dying persons and their families.”

**Location:** 60 South Lassen Street  
Susanville, CA 96130

**Contact:** (530) 257-3137

**Website:**

<http://honeylakehospice.org/index.html>

Last Verified On: 06/16/2023

## PHC MEMBER BENEFITS

---

### **Sensitive Services**

Sensitive Services includes services for Family Planning, STD testing and treatment, AIDS/HIV testing, and Abortion (ending pregnancy) counseling and services.

You can go to your PCP directly, or any Medi-Cal provider for sensitive services. You do not need Prior Approval.

All members have the right to confidentiality when getting these services.

#### **Website:**

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Benefits.aspx#phpFaqltem28>

Last Verified On: 06/16/2023

## SUPPORT HOTLINES

---

### **Institute on Aging – Senior Intervention hotline**

“The Friendship Line” non-emergency support calls

**Contact:** 1-800-971-0016

**Website:** <https://www.ioaging.org/services/all-inclusive-health-care/friendship-line>

Last Verified On: 06/16/2023

### **Miracle Messages Buddy Program**

“Miracle Friends, is a phone and text-based buddy system that matches trained volunteers with individuals experiencing homelessness for weekly phone calls and texts, to provide basic companionship and social support... Miracle Friends supports unhoused neighbors and formerly homeless senior citizens.”

**Hotline:** 1-800 – MISS-YOU

**Website:** <https://www.miraclemessages.org>

Last Verified On: 06/16/2023



# LASSEN COUNTY SENIOR RESOURCES

## SUPPORT SERVICES

---

### Lassen Family Services

“Lassen Family Services provides prevention and intervention services to victims of violence in Lassen County. Working within our community to promote and participate in intervention, education, and advocacy to prevent domestic violence, sexual assault, child abuse and elder abuse.”

**Location:** 1306 Riverside Drive  
Susanville, CA 96130

**Contact:** (530) 257-5008

**Website:** <http://lassenfamilyservices.org/>

Last Verified On: 06/16/2023

### Miracle Messages Program

“Miracle Messages provides reunion services for individuals experiencing homelessness. A person experiencing homelessness records a message to a loved one (or vice versa). Then, our network of volunteer "digital detectives" attempt to locate the loved one and deliver the message. To date, we've reunited 400+ families (average time separated: 15 years), with 15% of reunions resulting in stable housing and 80% in a positive outcome.”

**Hotline:** 1-800 – MISS-YOU

**Website:** <https://www.miraclemessages.org>

Last Verified On: 06/16/2023

## TRANSPORTATION RESOURCES

---

### Lassen Transit Service Agency

“Provides door-to-door transportation for persons with disabilities unable to ride standard fixed-route buses. Transportation is available within Susanville, and surrounding areas of the County. Reservations must be made at least one day in advance”

**Location:** 701-980 Johnstonville Road  
Susanville, CA 96130

**Contact:** (530) 252-7433

**Website:** <http://lassentransportation.com>

Last Verified On: 06/16/2023

### PSA 2 Area Agency on Aging

“A Joint Powers Agency providing aging and adult services in Lassen, Modoc, Shasta, Siskiyou and Trinity Counties.”

**Location:** 208 West Center Street  
Yreka, CA 96097

**Contact:** (530) 842-1687

**Website:** <http://www.psa2.org>

Last Verified On: 06/16/2023

### Lassen Senior Services

“We help senior citizens to be more productive and live independently by offering services, information, and activities in which they can participate.”

**Location:** 1700 Sunkist Drive  
Susanville, CA 96130

**Contact:** (530) 257-2113

**Website:**

<http://lassenseniorservices.org/services>

Last Verified On: 06/16/2023