

# NEVADA COUNTY UTILITIES RESOURCES

## UTILITY PAYMENT ASSISTANCE RESOURCES

### PG&E CARE Program

“Discount program that helps eligible customers pay their energy bills.”

**Contact:** (866) 743-2273

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page)

Last Verified On: 08/10/2023

### PG&E LIHEAP Program

“Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

**Contact:** (866) 675-6623

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home\\_PaymentAssistance](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home_PaymentAssistance)

Last Verified On: 08/10/2023

### Affordable Connectivity Program (ACP)

“The ACP is a federal government program that provides financial assistance to eligible households for home internet service. This could decrease your bill by up to \$30/mo; or up to \$75/mo. if you reside on qualifying Tribal Lands.”

**Website:** <https://www.att.com/affordable-connectivity-program>

Last Verified On: 12/12/2023



### PG&E Medical Baseline Program

“Assistance program for residential customers who have special energy needs due to qualifying medical conditions.”

**Contact:** (800) 743-5000

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/medical-condition-related/medical-baseline-allowance/medical-baseline-allowance.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/medical-condition-related/medical-baseline-allowance/medical-baseline-allowance.page)

Last Verified On: 08/10/2023

### PG&E REACH Program

“Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

**Contact:** (800) 933-9677

**Agency Finder:**

<https://www.hardshiptools.org/AgencyFinder.aspx>

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page)

Last Verified On: 08/10/2023