



PLACER COUNTY EMERGENCY RESOURCES

NO EMERGENCY IDENTIFIED AT THIS TIME

COUNTY EMERGENCY RESOURCES

Placer County Office of Emergency Services

“The Office of Emergency Services (OES), in cooperation with local cities, special districts, and fire and law enforcement agencies, provides emergency management services. During an active incident that requires emergency sheltering, such as a fire or a flood, OES secures resources necessary for first responders to protect the community.”

Location: 2968 Richardson Drive
Auburn, CA 95603

Contact: (530) 886-5300

Website:

<https://www.placer.ca.gov/1371/About-OES>

Last Verified On: 09/06/2023

Zonehaven – Know Your Zone

Website:

[https://aware.zonehaven.com/search?z=14&latlon=37.57996365735285%2C-](https://aware.zonehaven.com/search?z=14&latlon=37.57996365735285%2C-122.22856388725677)

[122.22856388725677](https://aware.zonehaven.com/search?z=14&latlon=37.57996365735285%2C-122.22856388725677)

Last Verified On: 07/03/2023

Emergency Alerts – Everbridge Emergency Alert System

“During an emergency, the Sheriff’s Office will alert you to the threat through the Everbridge Emergency Alert System (via text, call, or email).”

Register:

<https://member.everbridge.net/431700047822970/login>

Website:

<https://www.sierracounty.ca.gov/676/Emergency-Alerts>

Last Verified On: 07/03/2023

AIR QUALITY RESOURCES

Air Now

“Get air quality data where you live”

Website: <https://www.airnow.gov/>

Last Verified On: 02/08/2023

DISABILITY & ADVOCACY SUPPORT SERVICES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

Contact: (559) 214-1190

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 06/24/2023

Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

Contact: (800) 776-5746

TTY: (800) 719-5798

Website:

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 06/23/2023



PLACER COUNTY EMERGENCY RESOURCES

MENTAL HEALTH

Carelon Behavioral Health

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 05/01/2023

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

Contact: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

Last Verified On: 06/23/2023

REPLACING LOST DOCUMENTS

California Driver's License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 06/23/2023

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 06/23/2023

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website: <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 06/23/2023

Veterans' Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 06/23/2023

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 06/23/2023

Replacement Social Security Cards

Contact: (800) 72-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 06/23/2021

U.S. Savings Bonds

Contact: (844) 284-2676

Website:

https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm

Last Verified On: 06/23/2023

U.S. Tax Returns

Contact: (800) 829-1040

Website: <https://www.irs.gov/forms-instructions>

Last Verified On: 06/23/2023



PLACER COUNTY EMERGENCY RESOURCES

FIND A PHARMACY

Medi-Cal Rx

“Find A Pharmacy”

Contact 24/7: (800) 977-2273

Member Portal: <https://medi-calrx.dhcs.ca.gov/member/>

Website: <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/08/2023

ROAD CLOSURES

Caltrans

“Check Current Highway conditions”

Website: <https://roads.dot.ca.gov/>

Last Verified On: 02/08/2023

INSURANCE RESOURCES

Flood Insurance – FEMA

“The National Flood Insurance Program (NFIP) is managed by the FEMA and is delivered to the public by a network of more than 50 insurance companies... The NFIP provides flood insurance to property owners, renters and businesses, and having this coverage helps them recover faster when floodwaters recede.”

Website: <https://www.fema.gov/flood-insurance>

Last Verified On: 07/03/2023