



4665 Business Center Drive
Fairfield, California 94534

June 1, 2025

Partnership HealthPlan of California Medi-Cal

Important Provider Notice #506

Subject: ZIP Code Requirement on Medical Transportation Claims – Effective June 1, 2025

The Department of Health Care Services (DHCS) is moving towards implementing a reimbursement methodology which adjusts medical transportation payments using origination and destination ZIP codes. Effective for medical transportation claims received on and after June 1, 2025, Partnership will start requiring the origination and destination address and ZIP codes in box 32 of the CMS1500 paper claim form or loop 2310E/2310F of the ASC X12 837 electronic format. This requirement also applies to claims with Medicare as the primary payor.

The following links will take you to the Medi-Cal website page that outlines the address/ZIP code requirements, as well as the Medi-Cal reminder about including this information on the claim:

- [Medical Transportation – Ground: Billing Examples \(mc tran gnd ex\)](#)
- [Reminder: Include ZIP Codes for Medical Transportation Services](#)

Also included is the link to the targeted rate increase (TRI) policy:

- [Medi-Cal Targeted Rate Increases Policy Paper PUBLIC - Final 1.18 8pm](#)

For further information regarding this, please contact the Partnership Claims Department at **(707) 863-4130** or **(855) 798-8757**.