

Complex Case Management (CCM)



Do you have complex health needs?

Partnership is here to help.

If you qualify for CCM, Partnership nurses and social workers can help you reach your health care goals. They can help you with:

- Phone support to help you stay healthy
- Health education and coaching
- Setting and reaching health care goals
- Connecting you with community resources (when available)
- Working with your providers to get the care you need
- Planning for future decisions about your care
- Learning more about your benefits
- Getting to your doctor visits

This program is at no cost to members. Contact us to see if you can get this service!

Contact Us

Phone: (800) 809-1350

TTY users can call (800) 735-2929 or 711

Email:

If you live in Lake, Marin, Mendocino, Napa, Solano, Sonoma, and Yolo counties, contact CCHelpDeskSR@partnershiphp.org

If you live in Del Norte, Humboldt, Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity counties, contact

CCHelpDeskNR@partnershiphp.org

If you live in Butte, Colusa, Glenn, Nevada, Placer, Plumas, Sierra, Sutter, and Yuba counties, contact

CCHelpDeskEA@Partnershiphp.org

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