## PARTNERSHIP HEALTHPLAN OF CALIFORNIA (PARTNERSHIP) MEETING MINUTES

HEALTHPLAN of CALIFORNIA

Committee: Physician Advisory Committee
Date / Time: January 8, 2025 - 7:30 to 9:00 a.m.

Brown Act flexibilities have ended. Voting members are required to attend in-person at one of Partnership HealthPlan's posted locations.

Members Present:	Steven Gwiazdowski, MD (FF) Angela Brennan, DO (FF) Teresa Shinder, DO (FF) Brent Pottenger, MD (FF) Michele Herman, MD (FF)	Chester Austin, MD (C) John McDermott, FNP (C) Candy Stockton, MD (E) Danielle Oryn, DO (AD) Karina Gookin, MD (AU) Suggester Fishers, Top. MD (CC)	Christina Lasich, MD (OMM) Mills Matheson, MD (OMM) Darrick Nelson, MD (R) Vanessa Walker, DO (SH)	FF Fairfield SR Santa Rosa E Eureka R Redding C Chico AU Auburn	MCC Marin Community Clinics OMM Office of Dr. Matheson AM Ampla Health SH Sutter Health CC CommuniCare+Ole
	Karen Sprague, MSN, CFNP (CC)	Suzanne Eidson-Ton, MD (CC)			

Members Matthew Zavod, MD Malia Honda, MD Excused: Derice Seid, MD Chris Myers, MD

Members Mustaffa Ammar, MD Absent:

Visitor:

Partnership Staff: Sonja Bjork, Chief Executive Officer Jennifer Lopez, Chief Financial Officer Wendi Davis, Chief Operating Officer

Leigha Andrews, Regional Director Mary Kerlin, Sr. Dir., Prov. Relations (PR)

Lisa O'Connell, Director of Enhanced

Health Services

Doreen Crume, RN, N. Mgr. Care Coord. Stephanie Nakatani, Supervisor, Provider

Relations Representatives Vicky Klakken, Dir., North Region

Brigid Gast, RN, Dir. of CC

Robert Moore, MD, Chief Medical Officer
Katherine Barresi, RN, Chief Health Services Officer
Colleen Townsend, MD, Region Medical Director
Mark Netherda, MD, Medical Director for Quality
Jeffrey DeVido, MD, Behavioral Health Clinical Dir.
Stan Leung, Pharm.D., Director, Pharmacy Services
Vacant, RN, Assoc. Dir. UM Strategies
Sue Quichocho, Mgr., Quality Measurement
Amy McCune, Manager of QI Programs
Bradley Cox, MD, Northeast Region Medical Director
James Cotter, MD, Associate Medical Director

Jeffrey Ribordy, MD, Region Medical Director
R. Doug Matthews, MD, Region Medical Director
Marshall Kubota, MD, Region Medical Director
Teresa Frankovich, MD, Associate Medical Director
Nancy Steffen, Dir., Quality & Perf. Improvement
Heather Esget, RN, Director, Utilization Mgmt. (UM)
Kevin Jarret-Lee, RN, Assoc. Dir. of UM
Kristine Gual, Director, Quality Measurement
Isaac Brown, Director, Quality Management
Mohamed Jalloh, Pharm.D., Director, Health Equity
Megan Shelton, Project Manager, Quality Improvement
DeLorean Ruffin, DrPH, Director, Population Health
David Lavine, Assoc. Dir. of Workforce Development

AGENDA ITEM	DISCUSSION / CONCLUSIONS	RECOMMENDATIONS / ACTION	DATE RESOLVED
Public	PAC Chairperson asked for any public comments. None presented.	N/A	N/A
Comments			
Quorum	15/21 – PAC	Committee quorum requirements met (15).	01/08/25

AGENDA	DISCUSSION / CONCLUSIONS  For information rule are formal action required.		
I A Chief	For information only, no formal action required.  Party analysis Chief On analysis of Chief Charles (COO) provided the following property on Party analysis activities on help of Party analysis. Chief Engagering		
I.A. Chief Executive Officer	Partnership's Chief Operations Officer (COO) provided the following report on Partnership activities on behalf of Partnership's Chief Executive Officer.		
Administration Updates	<ul> <li>Governor Newsom released announcement regarding priorities for 2025-2026 fiscal budget and proposals to include a MediCal focus on mental health and health equity. The formal budget is to be announced later in January.</li> <li>On January 1, 2025 the ten counties added to Partnership's network in 2024 have transitioned to the Whole Child Model (WCM), impacting 4,500 children, adolescents, and young adults who were previously enrolled in the California Children's Services (CCS) model.</li> <li>Care coordination has been authorized for those affected.</li> <li>The case management team has been in contact with all high-risk families prior to the transition to ensure no interruptions to care.</li> <li>California Advancing and Innovating Medi-Cal (CalAIM) Justice-Involved Reentry Initiative is a population of focus that Department of Health Care Services (DHCS) has a considerable emphasis on with shared collaboration between county behavioral health, county probation and MediCal managed care plans (MCP) to ensure people exiting incarceration have access to care.</li> <li>Yuba County is one of the first three to go live offering enhanced care management to incarcerated individuals who have not yet left facilities. Peach Tree Clinic will provide medication management, case management referrals, and follow up for medical needs upon release.</li> <li>Siskiyou County will be next to go live, followed by the Department of Corrections in state prisons in February with expectations of 30,000 released annually, of which 85% will be connected to enhance health services and/or community supports services.</li> <li>Partnership's Enhanced Health Services team is monitoring closely.</li> <li>Partnership recently sent payments for targeted rate increases (TRI).</li> <li>There are many complexities in the TRI payments and how they are distributed which are addressed during upcoming webinars.</li> <li>Partnership will communicate a monthly schedule related to the issuance of TRIs.</li> </ul>		
I.B. Chief Medical Officer Health Services Report	Partnership's Chief Medical Officer (CMO) presented a brief update on Health Services.  • Hospital Quality Incentive Program Recognition • The following hospitals scored in the top 10%. • Adventist Health Clearlake • Adventist Health Howard Memorial • Adventist Health Mendocino Coast • Adventist Health Ukiah • Banner Lassen Medical Center • Healdsburg Hospital • Marin Health Medical Center • Petaluma Valley Hospital • Providence Queen of the Valley • Providence Redwood Memorial • Providence Santa Rosa Memorial • Providence St. Joseph Eureka • Sonoma Valley Hospital • Trinity Hospital • Tahoe Forest Hospital		

AGENDA ITEM		DISCUSSION / CONCLUSIONS	
I.B. Chief	•	DHCS Sanctions	
Medical Officer		• An announcement that was put out right around the holidays that DHCS was going to apply sanctions to a number of health plans throughout the state	
Health Services		for their performance in the 2023 Healthcare Effectiveness Data and Information Set (HEDIS) reporting region.	
Report,		• Any score below the minimum performance level is sanctionable, of which 16 – 18 measures fell below.	
Continued	<ul> <li>DHCS announced Partnership would be sanctioned \$475K.</li> <li>More than \$360K is directly related to topical fluoride varnish for children.</li> <li>Because topical fluoride varnish is predominantly done by dental care providers, we rely on DHCS to send the data. However, DHCS has nev sent dental for dental providers that are Federally Qualified Health Centers (FQHC), Rural Heath Centers (RHC), and private health centers.</li> <li>Partnership reverse engineered the dental visit data for children available to show the services were provided were above average and present that information to DHCS. DHCS responded they would not be reducing the amount and provided no further explanation.</li> </ul>		
		• Partnership will be appealing the decision.	
		• Well child visits for children 0 -15 months is another measure affected.	
		• The state's methodology in assigning newborn Client Index Number (CIN) numbers impaired the ability to capture accurate data as the numbers	
		were not connected correctly to maternal CINs.	
		• The rates are roughly 21% below true well child visit rates.	
		<ul> <li>Developmental screening in children was also affected.</li> </ul>	
		<ul> <li>Partnership is reviewing the data for 2024 for upcoming HEDIS projects.</li> </ul>	
		• The coding for many of the visits is not universally applied, skewing the data.	
	•	Medicare Contracts	
	• The contracting team is reaching out to providers in the eight counties going live with Partnership Advantage, our Medicare dual special needs		
		program (D-SNP) starting January 2026.	
	• Providers in the counties going live are asked to review contracts and return them soon, or contact us for questions.		
	•	<ul> <li>Regional Medical Directors Forums</li> <li>Eureka, Friday, March 21, 2025</li> </ul>	
		Redding, Friday, March 28, 2025	
		• Fairfield, Friday, April 4, 2025	
		• Ukiah, Friday, April11, 2025	
	Santa Rosa, Friday, April 25, 2025		
		Marysville, Friday, May 2, 2025	
	•	Upcoming Webinars	
		Improving Measurement Outcomes	
		<ul> <li>Preventative Care for Children Ages 0-30 Months, Wednesday, February 12, 2025</li> </ul>	
		<ul> <li>Preventative Care for 3- to 17- Year Olds, Wednesday, February 26, 2025</li> </ul>	
	<ul> <li>Chronic Disease and Colorectal Cancer Screening, Wednesday, March 12, 2025</li> <li>Perinatal Care and Chlamydia Screening, Wednesday, March 26, 2025</li> <li>Breast and Cervical Cancer Screenings, Wednesday, April 9, 2025</li> <li>Capturing Patient Acuity Through Coding, Wednesday, February 19, 2025</li> <li>Consumer Assessment of Healthcare Providers &amp; Systems (CAHPS) High Scorers (7)</li> </ul>		
		• Churn Creek Healthcare • Communicare+Ole	
		<ul> <li>Redding Rancheria</li> <li>Mendocino Coast Clinics</li> <li>Redwood Pediatrics</li> <li>United Indian Health Service</li> </ul>	
		NorthBay Healthcare	
		• Notuibay freatuleate	

AGENDA ITEM	DISCUSSION / CONCLUSIONS
I.C.1. Status Update, Regional Medical	<ul> <li>Partnership's Regional Medical Director for Napa, Solano, and Yolo Counties presented a brief update on activities.</li> <li>Drug Safe Solano, the Opioid Safety Coalition in Solano County, will be hosting a MAT Harm Reduction Symposium on January 10, 2025, at Touro University, Farragut Inn, 1310 Club Drive, Vallejo, CA, 94592 from 8 a.m. to 3 p.m.</li> <li>Napa Opioid Safety Coalition held a video contest marketed to adolescents and young adults to produce a video about the dangers associated with opioids. There were roughly 20 submissions, of which three were selected for awards and shown in a local theater.</li> <li>Partnership Perinatal Services Program webinar will be held monthly in January through June.</li> <li>Doula Pathway Webinars and Training held March 11, May 13, September 9, and November 11, 2025.</li> <li>The Perinatal Symposium to be held in Fairfield on March 10, 2025.</li> </ul>
I.C.2. Status Update, Regional Medical	<ul> <li>Partnership's Regional Medical Director for Marin and Sonoma Counties presented a brief update on activities.</li> <li>Partnership is looking forward to welcoming Dr. Lisa Ward to the staff in February 2025. Dr. Ward has served as the Chief Medical Officer at Santa Rosa Community Health and is a graduate of University of California San Francisco (UCSF) Family Medicine Program.</li> <li>The current Regional Medical director will stay on staff but will be transitioning to a part-time role in the spring of 2025.</li> <li>Dr. Donald Goldyn has been appointed the new Chief Medical Officer of Marin City Health and Wellness.</li> <li>Partnership offered a grant for retinal cameras to be installed in practices struggling to increase retinal screening rates which is important in managing care for members with a diabetes diagnosis.</li> </ul>
I.C.3. Status Update, Regional Medical	<ul> <li>Partnership's Regional Medical Director for Lake, Mendocino, Humboldt, and Del Norte Counties presented a brief update on activities.</li> <li>Responding to California Attorney General lawsuit, Providence St. Joseph agreed to provide all necessary obstetrical care without restriction as a stipulation of the ongoing case. Providence St. Joseph has asked CAG to dismiss the case. However, a civil suit by an unnamed woman out of state has been filed against Providence St. Joseph with potential for more in the future.</li> <li>Providence St. Joseph is reducing the cardiothoracic program and will no longer have a fulltime specialist in the area. Instead, a specialist from Santa Rosa will travel to Eureka six days per month. Any members not scheduled during that window will need to be seen outside of the area.</li> <li>Providence announced only Providence specialists will only be taking referrals from Providence Primary Care Providers (PCPs). Providence supplies most specialty care in the area, restricting access to all but 781 members of 58,000 members in Humboldt County.</li> <li>Access to care is becoming further constrained.</li> </ul>
I.C.4. Status Update, Regional Medical	Partnership's Regional Medical Director for Glenn, Butte, Sutter, Colusa, Yuba, Plumas, Sierra, Nevada, and Placer Counties presented a brief update on activities.  • Partnership welcomes a new Medical Director for Plumas, Sierra, Nevada, and Placer Counties in February, Dr. Matthew Morris, starting on Feb 3.  • Ampla Health is ready to launch a construction project on a flagship location in Yuba City, CA.  • Oroville Hospital affected by \$10M settlement from Office of the Inspector General for Medicare and Medicaid billing.  • Met with Healthy Rural California to discuss continued medical education efforts.  • Los Angeles area fires will have financial risks, insurance, and emergency response costs rolled into budgets again impacting all areas in California.
I.C.5. Status Update, Regional Medical	Partnership's Regional Director for Siskiyou, Modoc, Shasta, Lassen, Trinity, and Tehama Counties presented a brief update on activities.  • MediCal Assisted Living Waiver was passed by the Board of Supervisors in Shasta County enabling members to receive care in assisted living facilities instead of nursing homes. Although passed, the waiver must be reviewed by DHCS and go through the process before it is affected.  • Siskiyou Couty is excited to go live with CalAIM Justice Involved.

AGENDA ITEM	MOTIONS FOR APPROVAL	RECOMMENDATIONS / ACTION	DATE RESOLVED
III.A.	November 2024 PAC minutes were presented for approval.	MOTION: Dr. Brennan moved to approve Agenda III.A as presented, seconded by, seconded by Dr. Pottenger.  ACTION SUMMARY: [15] yes, [0] no, [0] abstentions.	01/08/25 Motion carried.
III.B.  III.B.1  III.B.2  III.B.5	<ul> <li>Consent Calendar Review</li> <li>Quality / Utilization Advisory Committee (QUAC) Activities         Report with Attachments – November 2024</li> <li>Policies, Procedures, and Guidelines for Action         Policy Summary January 2025</li> <li>Credentials Committee Meeting –         October 9 and November 19, 2024         Summary and Credentialed Lists</li> <li>Quality Improvement Health Equity Committee         Meeting Minutes, November 19, 2024</li> </ul>	MOTION: Dr. Herman moved to approve Agenda III.B.1, III.B.2, III.B.5 and III.B.7, as presented, seconded by Dr. Pottenger.  ACTION SUMMARY: [15] yes, [0] no, [0] abstentions.	01/08/25 Motion carried.
AGENDA ITEM	DISCUSSION / CONCLUSIONS		
V.A Committee Member Roundtable Discussion	Dr. Gwiazdowski. NorthBay Neonatology and Associates  Recruitment is the biggest challenge, especially in rural areas. Fulltime equivalent (FTE) positions have filled gaps, but constrain the ability to determine how many physicians are truly needing to replace physicians through attrition and retirement. The demands and expectations of the workforce seeking greater work-life balance are factors new physicians consider when accepting positions.  Closures of obstetrical units further displace access to care, increasing the likelihood of obstetrical deliveries taking place in non-obstetrical facilities. Additional training for life-saving care augments existing capabilities.  Dr. Angela Brennan, NorthBay Health  Provider recruitment and retention continue to be issues. Recruitment of new residency graduates often happens one year out from the start date, but Family Physicians are in high demand ready to hire sooner.  NorthBay Health looks to integrate more mental health care back into clinics that was lost during the COVID019 pandemic.  Dr. Brent Pottenger, Solano County Health and Human Services  The CARE Act Court started in December for someone with a chronic psychotic condition to receive care through an avenue of voluntary care work. The CARE Act connects a person with a court-ordered Care Plan for up to 24 months. This includes Community-based behavioral health services, housing as available, and support services for one year, which can be extended one more year.  Preparing for implementation of Senate Bill 43 (SB43) which will bring changes to Lanterman-Petris Short (LPS) Act criteria for both 5150 holds and conservatorship under LPS with a key focus on substance use disorder (SUD) and criteria for determining if someone is a danger to their personal safety. SB43 will go live in January 2026. Solano County is preparing for the training and education in the community for how it is implemented and any infrastructure needed for potential involuntary holds of people experiencing SUD.  Touro University now has a		

AGENDA ITEM	DISCUSSION / CONCLUSIONS
V.A	Committee Member Roundtable Discussion, Top Challenges for 2025
	Committee Member Roundtable Discussion, Top Challenges for 2025  Dr. Karina Giookin, Chapa De Indian Health, Placer County, CA  Referrals and specialty access are a challenge. Cardiology is the largest issue as a cardiologist in Roseville stopped seeing Chapa De Indian Health patients. Chapa De formed a relationship with Adventist Cardiology to come to the clinic once per month to see 30 patients per day. Pain management is a challenge as some providers have stopped seeing Medical patients.  Neurology and gastroenterology are also specialties with access-to-care issues.  Referrals to specialty care is slow due to low staffing.  Staffing is normal at the moment with the help of the Family Residency program at UC Davis and residents wanting to stay on staff.  Dr. Michele Herman, La Clinica, Solano County, CA  Provider burnout and allocation of work-day hours spent is concerning.  Looking for ways to expand support of housing.  Dr. Mills Matheson, Bethel Creek Medical Clinic, Mendocino County, CA  Expressed concern about the TRI payments and financial impacts and disruption to existing financial arrangements. Taxes will have to be paid on the additional funds given by the state, and should the state ask for a return of the money, practices are not reimbursed for the taxes paid. The audits are very complicated and lengthy.  There is increased pressure to perform Medicare wellness exams which will reduce the number of urgent and chronic care appointments available.  A new partner is joining the practice.  Partnership's Chief Financial Officer shared the tax implications will be brought to the attention of DHCS in further discussions so the state understands implications of Prop 35.  Dr. Suzanne Eidson-Ton, CommuniCare+Ole, Yolo, Solano, and Napa Counties, CA  Concerned about potential U.S. Immigration and Customs Enforcement (ICF) requests to search and proper legal responses.  Recruitment and retention are also issues for the clinics.  Dr. Teresa Shinder, Communicare+Ole, Napa County, CA  Concerned about growing co

VI. Adjournment				
PAC adjourned at 8:48 a.m.	Next PAC on Wednesday, February 12, 2025 at 7:30 a.m. Brown Act flexibilities have ended.			
For Signature Only The foregoing minu	ntes were APPROVED AS PRESENTED on	02/12/2025 <b>Date</b>	Steve Gwiazdowski, M.D., Committee Chairperson	
The foregoing minutes were APPROVED WITH MODIFICATION on				