

Training Attestation: Cultural Competency for Health Care Providers

Providers are expected to ensure employees receive training to increase their cultural competency and improve communications with patients.

The goal is to increase awareness and understanding of issues affecting patients from different walks of life. This includes the LGBTQ+ community, immigrants to the United States, and seniors and persons with disabilities.

Cultural competence in health care describes the ability of systems and health care professionals to provide high quality care to patients with diverse values, beliefs and behaviors, including tailoring delivery to meet each individual's social, cultural, and linguistic needs.

In order to maintain an accurate provider directory, and stay compliant with SB137, **Partnership HealthPlan of California is requesting all contracted medical groups/providers that provide Cultural Competency training to their medical staff complete and return this attestation.** Once the attestation is on file with Partnership, all practitioners associated with the provider group will appear in the Partnership provider directory with the Cultural Competency icon to denote those practitioners who have completed training.

*If you do not currently offer Cultural Competency training to your staff, you can access Partnership's webinar and training attestation on our website at <http://www.partnershiphp.org/Providers/Medi-Cal/Pages/ProviderEducationTrainingMaterials.aspx>

Attestation Statement

By signing this document, I am attesting to the fact that all medical practitioners providing care to Partnership HealthPlan of California members have completed Cultural Competency Training offered by our company/corporation.

Practice/ Medical Group Name: _____

Address: _____

Billing NPI(s): _____

Print Name:

Date

Print Title: Signature

[Submit form here](#)