

# Whole Child Model for CCS-Eligible Members

February 2025

Partnership HealthPlan of California's Whole Child Model (WCM) program provides diagnostic, treatment, and case management services for individuals under age 21 who have been diagnosed with a condition eligible for California Children's Services (CCS).

While Partnership is responsible for coordinating services for the CCS eligible in our service area, the county CCS staff where the member lives is responsible for determining eligibility for and entrance into the WCM program.

If the child is eligible for the WCM program, Partnership will provide care management, provider referrals, and treatment authorizations.

Members also have access to transportation benefits. For referrals and questions, contact the Partnership Transportation Services team at **(866) 828-2303** or email [transportationhelpdesk@partnershiphp.org](mailto:transportationhelpdesk@partnershiphp.org).



**Eligibility:** All providers and hospitals should refer possible CCS-eligible members directly to their county CCS office (see contact information below) for determination of program eligibility.

**The following information must be included with the referral:**

- Child's name
- CIN#
- Date of onset
- Parent/guardian contact number and address
- Date of birth
- CCS diagnosis
- Medical records

For a list of CCS-eligible conditions, visit: <https://www.dhcs.ca.gov/services/ccs/Pages/medicaleligibility.aspx>

## County CCS Offices Contact Information

County	Phone	Fax	County	Phone	Fax
Butte	(530) 552-3891	(530) 895-6557	Placer	(530) 886-3630	(530) 886-3613
Colusa	(530) 458-0380	(530) 458-4136	Plumas	(530) 283-6330	(530) 283-6110
Del Norte	(707) 464-0861	(707) 464-0847	Shasta	(530) 229-8107	(530) 225-5355
Glenn	(530) 934-6588	(530) 934-6463	Sierra	(530) 993-6700	(530) 993-6790
Humboldt	(707) 445-6212	(707) 441-5686	Siskiyou	(530) 841-2132	(530) 841-4075
Lake	(707) 263-5806	(707) 263-5872	Solano	(707) 784-8650	(707) 421-7484
Lassen	(530) 251-8183	(530) 251-2668	Sonoma	(707) 565-4500	(707) 565-4520
Marin	(415) 499-6877	(415) 499-6396	Sutter	(530) 822-7215	(530) 755-0741
Mendocino	(707) 472-2600	(707) 472-2735	Tehama	(530) 527-6824	(530) 527-0362
Modoc	(530) 233-6311	(530) 233-6279	Trinity	(530) 623-1358	(530) 623-1297
Napa	(707) 253-4391	(707) 299-2123	Yolo	(530) 666-8333	(530) 666-1283
Nevada	(530) 265-1450	(530) 271-0841	Yuba	(530) 749-6340	(530) 749-6830