

# New Claims System: HealthRules Payer Educational Webinar Series

May 2025

**The information below is in preparation for our transition to our new claims processing system, HealthRules Payer, coming soon.**

Partnership HealthPlan of California (Partnership) is excited to announce the upcoming implementation of HealthRules Payer (HRP), our new claims processing system. To help our provider community prepare, Partnership is hosting a series of informative webinars that will walk you through key features, benefits, and enhancements of the new system.

## Why HealthRules Payer?

HRP will offer new levels of automation and seamless transactions between Partnership and our provider community, including:

- Streamlining the claims life cycle from submission to payment
- Increasing claims payment accuracy and reducing provider rework and rebilling
- Increasing ability to process and pay claims faster

**Register for the webinar series using the link or QR code below:**

<https://partnershiphp.webex.com/webappng/sites/partnershiphp/webinar/webinarSeries/register/2c4e765f8ac04797b25e7cc357b52f74>



**Choose the webinar training session that works best for your availability.**

Thursday, May 8 – Noon to 1:30 p.m.	Tuesday, June 3 – 2 to 3:30 p.m.
Tuesday, May 13 – 9 to 10:30 a.m.	Monday, June 9 – 9 to 10:30 a.m.
Thursday, May 15 – 10 to 11:30 a.m.	Monday, June 16 – 9 to 10:30 a.m.
Tuesday, May 20 – Noon to 1:30 p.m.	Wednesday, June 18 – 1 to 2:30 p.m.
Thursday, May 22 – 1 to 2:30 p.m.	Thursday, June 26 – 2 to 3:30 p.m.
Thursday, May 29 – 10 to 11:30 a.m.	

**Questions?** Contact our Provider Relations Department at our designated Health Rules Payor inbox at [PartnershipProviderEducation@partnershiphp.org](mailto:PartnershipProviderEducation@partnershiphp.org).