

Whole Child Model For CCS-Eligible Members

Partnership HealthPlan of California’s Whole Child Model (WCM) program provides diagnostic, treatment and case management services for individuals under age 21 who have been diagnosed with a condition eligible for California Children’s Services (CCS).

While Partnership is responsible for coordinating services for the CCS-eligible in our service area, the county CCS staff where the member lives is responsible for determining eligibility and entrance to the CCS WCM program.



If the child is eligible for the CCS WCM program, Partnership will provide care management, provider referrals, and treatment authorizations.

Members also have access to transportation benefits. For referrals and questions, contact the Partnership Transportation Services team at (866) 828-2303 or email transportationhelpdesk@partnershiphp.org.

All providers and hospitals should refer possible CCS-eligible members directly to their county CCS office (see contact information below) for determination of program eligibility. Partnership is not currently managing WCM within the newly acquired 10 counties; Butte, Colusa, Glenn, Nevada, Placer, Plumas, Sierra, Sutter, Tehama & Yuba.

The following information must be included with the referral:

- Child’s name
- Date of birth
- CIN#
- CCS diagnosis
- Date of onset
- Medical Records
- Parent/Guardian Contact Number and Address

For a list of CCS-eligible conditions visit:

<https://www.dhcs.ca.gov/services/ccs/Pages/medicaleligibility.aspx>

Northern Region CCS Offices

| County | Phone | Fax |
|-----------|----------------|----------------|
| Del Norte | (707) 464-3191 | (707) 465-6701 |
| Humboldt | (707) 445-6212 | (707) 441-5686 |
| Lassen | (530) 251-8183 | (530) 251-2668 |
| Modoc | (530) 233-6311 | (530) 233-6279 |
| Shasta | (530)229-8107 | (530) 225-5355 |
| Siskiyou | (530) 841-2132 | (530) 841-4075 |
| Trinity | (530) 623-1358 | (530) 623-1297 |

Southern Region CCS Offices

| County | Phone | Fax |
|-----------|----------------|----------------|
| Lake | (707) 263-5806 | (707) 263-5872 |
| Marin | (415) 499-6877 | (415) 499-6396 |
| Mendocino | (707) 472-2600 | (707) 472-2735 |
| Napa | (707) 253-4391 | (707) 299-2123 |
| Solano | (707) 784-8650 | (707) 421-7484 |
| Sonoma | (707) 565-4500 | (707) 565-4520 |
| Yolo | (530) 666-8333 | (530) 666-1283 |