

Whole Child Model For CCS-Eligible Members

Partnership HealthPlan of California’s Whole Child Model (WCM) program provides diagnostic, treatment and case management services for individuals under age 21 who have been diagnosed with a condition eligible for California Children’s Services (CCS).

While Partnership is responsible for coordinating services for the CCS-eligible in our service area, the county CCS staff where the member lives is responsible for determining eligibility and entrance to the CCS WCM program.

If the child is eligible for the CCS WCM program, Partnership will provide care management, provider referrals, and treatment authorizations.

Members also have access to transportation benefits. For referrals and questions, contact the Partnership Transportation Services team at (866) 828-2303 or email transportationhelpdesk@partnershiphp.org.

All providers and hospitals should refer possible CCS-eligible members directly to their county CCS office (see contact information below) for determination of program eligibility.

The following information must be included with the referral:

- Child’s name
- Date of birth
- CIN#
- CCS diagnosis
- Date of onset
- Medical records

For a list of CCS-eligible conditions, [click here](#).

Northern Region CCS Offices

County	Phone	Fax
Del Norte	(707) 464-3191	(707) 465-6701
Humboldt	(707) 445-6212	(707) 441-5686
Lassen	(530) 251-8183	(530) 251-2668
Modoc	(530) 233-6311	(530) 233-6279
Shasta	(530)229-8107	(530) 225-5355
Siskiyou	(530) 841-2132	(530) 841-4075
Trinity	(530) 623-1358	(530) 623-1297

Southern Region CCS Offices

County	Phone	Fax
Lake	(707) 263-5806	(707) 263-5872
Marin	(415) 499-6877	(415) 499-6396
Mendocino	(707) 472-2600	(707) 472-2735
Napa	(707) 253-4391	(707) 299-2123
Solano	(707) 784-8650	(707) 421-7484
Sonoma	(707) 565-4500	(707) 565-4520
Yolo	(530) 666-8333	(530) 666-1283