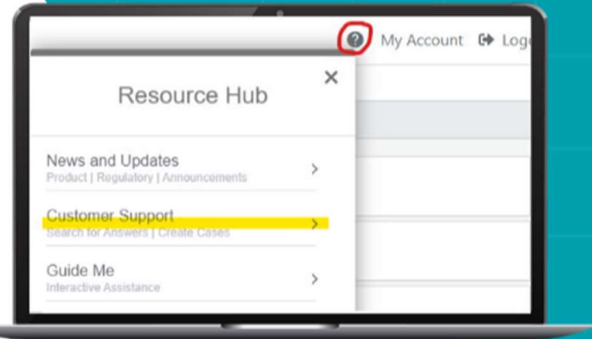


2024 ECM QIP

ED/Admissions Notifications Set-up Instructions

Setting up Notifications in PointClickCare

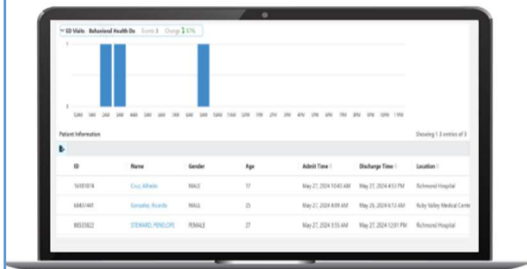
- Notifications will be set up as part of your initial onboarding.
- Adding new notifications (and users) can be accomplished by contacting PointClickCare Support in one of 3 ways.
 - Email: CMT-Support@pointclickcare.com
 - Calling: (801) 285-0770
 - Create a Case in the Portal Help (?)
- Provide the User Name, User ID (email), and which Cohorts notifications are to be set up for. (Partnership requires all ED & Inpatient Admissions to have notifications. Others are optional)



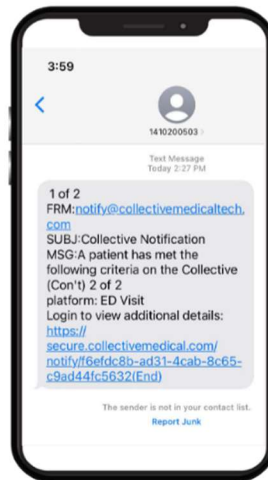
PointClickCare®

Notification Methods

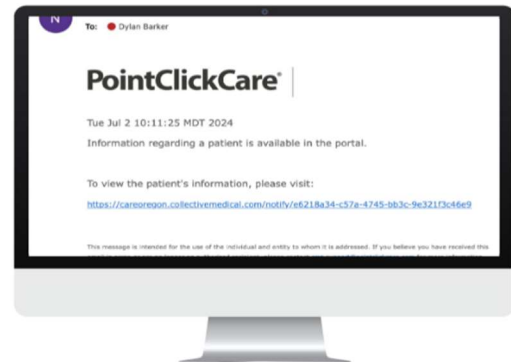
Portal



Text Message



Email



*Fax Notifications are available. PHI is included. A secure fax location is recommended.

(Source: PointClickCare®)

If additional support is needed, please reach out to Sarah Watt at Sarah.Watt@pointclickcare.com, or Lisa Craig at Lisa.Craig@pointclickcare.com.

Once notifications are set up, no further action is needed for Part 1. Partnership will confirm with PointClickCare that notifications are set up properly for your organization.

For questions about this measure, reach out to us at ECMQIP@partnershiphp.org.