



Enhanced Care Management Quality Improvement Program

2024 ECM QIP Kick-Off Webinar Q&A (1/25/2024)

CORRECTION: Measure 3 – Blood Pressure Screening

During this kick-off webinar, the following was shared:

Blood pressure screening results from previous quarters can be used in the 2024 measurement period if captured within 12 months of the reporting period and the previous result was normal. If the previous result was **greater than 140/90 (SBP>140 or DBP>90)**, providers must complete the screening every quarter until the result is normal.

After confirmation with Partnership's Chief Medical Officer, Dr. Robert Moore, this has been corrected to the following:

Blood pressure screening results from previous quarters can be used in the 2024 measurement period if captured within 12 months of the reporting period **and** the previous result was normal. **Normal blood pressure is either SBP < (less than) 140 or DBP < (less than) 90. If the previous result was either SBP \geq (equal to or greater than) 140 or DBP \geq (equal to or greater than) 90, providers must complete the screening every quarter until the result is normal.**

This correction is reflected in our 2024 Program Specifications.

Gateway Measure: Timely Reporting

- **How much is partial credit for this measure?**

Partial credit for this measure is defined as half of the incentive pool.

Measure 1: Care Plans / ROI Upload into PointClickCare within 60 Days

- **Is the Care Plan upload into PointClickCare one-time occurrence, or do we do monthly for each member? Do we still need to upload in Point Click Care Plan renewed for 6 months?**
To receive credit for this measure, you are required to upload a Care Plan and ROI into PointClickCare within 60 days of the original TAR request date. Additionally, for each TAR renewal request, you are required to upload an updated Care Plan into PointClickCare within 60 days of the TAR renewal request date.



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- **What if the TAR is renewed but there were no updates to the Care Plan? Do we still need to upload a second copy of the Care Plan with the renewed TAR?**
Yes.
- **How do we get access to Point Click Care?**
Please contact PointClickCare to request access to PointClickCare/ contact information. Below is their contact information:

PointClickCare

- Webpage: [PointClickCare Website Portal](#)
- Email: cmt-support@pointclickcare.com
- Phone: (801) 285-0770
- Available: Monday - Friday 7 a.m. - 6 p.m. MST

If you have not already completed PointClickCare training, please contact the ECM Team at ECM@partnershiphp.org to get started.

- **How do we upload Care Plans and ROI's into PointClickCare?**
Please contact PointClickCare for support – refer to above contact information.

Measures 2 & 3: PHQ-9 Depression & Blood Pressure Screening

- **Do we need to use a PHC approved BP monitor? If so, where are those?**
Blood pressure screening may be completed by members using a PHC approved home blood pressure kit. Please review this [Blood Pressure Screening flyer](#) for best practices and instructions for ordering cuffs and monitors.
- **Could we get confirmation from the QIP team once we upload these documents to the sFTP folder?**
Yes, our team will email a confirmation to you within a 1-3 weeks after the submission is due.
- **If my member has a PHQ score of 2 or lower, but an elevated BP, for the next reporting period do I add the last PHQ and an updated BP reading?**
PHQ-9 Depression screening and Blood Pressure screenings are separate measures and do not need to be completed at the same time.
- **If we are not doing the Depression or Blood Pressure screening due to age, then the most we can earn in QIP is 30% of our incentive pool, am I understanding that correctly?**
Yes. If you meet the gateway measure and earned incentive dollars in your incentive pool AND you earn full credit ($\geq 80\%$) for Measure 1 (Care Plans/ROI Uploaded into PointClickCare), you will earn 30% of your incentive pool.



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- **Could we also use blood pressure and/or PHQ-9 screenings conducted by our providers and Care team during the member's regular office visits, if completed within the last 12 month of reporting period?**
Yes.
- **If BP or PHQ is normal and we don't do it that quarter, we just leave those fields blank on template and you'll know it's because normal not because we didn't do it?**
No. Even if the result is normal, you are required to include these members and their screening date and score to receive credit.
- **Is the Screening Template available in Excel or just as a PDF?**
The screening template is in Excel format, and it is required to be submitted in Excel format.
- **What is a normal score for PHQ9?**
A normal PHQ-9 depression screening tool score is 14 or lower. If the score was 15 or higher, you are required to complete the screening every quarter until the result is normal.

Other

- **Is PHC considering a measure for ECM providers service the CCS/Child Population of Focus?**
Although there has been no consideration of this measure, we meet regularly to discuss measure development for planning the next measurement year. We appreciate your input, and we will share your suggestion in one of our future meetings.