ShareFile for Providers

ShareFile is a safe, secure method for sharing files (sFTP), and is Partnership HealthPlan of California's preferred method for collecting medical records during the HEDIS season. We encourage providers to visit our website at http://www.partnershiphp.org/Providers/Quality/Pages/Medical-Records-Collection-Procedures.aspx to learn more about how to use ShareFile.

Any provider interested in setting up a ShareFile folder for the upcoming season should contact the HEDIS Team at HEDISMRA@partnershiphp.org

Three steps to set up ShareFile access:

1. Partnership staff email a link to the provider office to access a ShareFile folder created specifically for the provider.
2. Provider office creates a password for the folder.
3. Providers can drag and drop (or browse) medical record files requested by Partnership.

ShareFile ensures accuracy and real time upload/download of records. It also avoids incomplete or very large faxes.