



HEDIS OFFICE HOURS ARE HERE!

Partnership’s HEDIS Team would like to invite the provider network to our monthly HEDIS Office Hours series from July to November 2024.

Who should attend? Quality improvement teams, clinical leaders, program managers, medical record staff, office managers/administrators, data analysts, and/or IT staff.

Please visit our HEDIS Webinar page to register.

Date:	Activity:
October 2024	PHC staff along with our vendor KDJ will start reaching out to confirm HEDIS Provider Contact information.
February 2025	Provider packages, which include the member pull lists and measure instructions sheets will be sent to providers.
Feb-Mar 2025	Primary Medical Record Retrieval and Review
April 2025	Secondary Medical Record Retrieval, also known as Repursuit.
May 2025	All record retrieval and review activities must stop per NCQA timeline. PHC begins Medical Record Review Validation Audit.

HEDIS Reminders

HEDIS Primary Contact:

Has your primary HEDIS contact information recently changed? Email HEDISMRA@partnershiphp.org with updated information for your office to help us ensure a timely and efficient HEDIS MY2024!

HEDIS MY2024 Medical Records Retrieval Webinar:

- A comprehensive overview of the medical record retrieval process.
- A high-level timeline of HEDIS activities.
- Collection methods such as ShareFile or Remote Access.
- Key Resources

We encourage quality and medical record staff to join us for this webinar in January 2025. Date to be announced.

Have you heard of ShareFile?

ShareFile is a secure cloud-based file sharing software the HEDIS Team uses for collecting medical records.

ShareFile is PHC’s preferred method of record collection for HEDIS. Receiving records via ShareFile avoids common issues encountered with faxing such as incomplete transmissions.

We are encouraging all provider offices to try out ShareFile for HEDIS MY2024.