

October 23, 2024

Dear providers and office managers:

Partnership HealthPlan of California would like to extend our appreciation for your participation in the HEDIS® Measurement Year 2024 / Reporting Year 2025 via electronic medical record remote access through our vendor, KDJ Consultants.

HEDIS is a tool created by the National Committee for Quality Assurance to measure the performance of health plans on the quality of care and service they provide to their members. HEDIS oversees the current performance of Partnership's provider network on important dimensions of care and service.

Partnership partnered with KDJ for electronic medical record remote retrieval in the HEDIS Measurement Year 2024 / Reporting Year 2025 and had exemplary outcomes benefiting participating providers and our medical record project. This was due to the reduction of resources required from provider sites when utilizing methods such as:

- Scheduling
- Printing
- Mailing
- Faxing
- Space accommodations for technicians
- Additional requests and site visits for documentation

KDJ has collaborated with Partnership for the eighth year to conduct electronic medical record remote retrieval, in addition to medical record review. Partnership will continue to support KDJ in establishing an electronic medical record remote connection, set up an electronic medical record demonstration, and ensure timely and accurate retrieval. We highly encourage your site to continue to select electronic medical record remote retrieval. For more information on how to establish electronic medical record remote access, please email us at HEDISMRA@partnershiphp.org.

Thank you for your support and cooperation with our annual HEDIS project.



Robert L. Moore, MD, MPH, MBA Chief Medical Officer
Partnership HealthPlan of California

