



# Healthcare Effectiveness Data Information Set (HEDIS®)

Partnership HealthPlan of California (PHC), in collaboration with our providers, continuously works to promote preventative care and to improve the quality of care for our members. The effectiveness of our efforts are measured by the Healthcare Effectiveness Data Information Set (HEDIS®). HEDIS is a tool created by the National Committee for Quality Assurance (NCQA) which measures the performance of health plans on the quality of care and service provided to their members. More than 90 percent of U.S. health plans use this tool to measure performance, making it possible to compare the quality of care delivered to patients across the country.

HEDIS requires PHC to report on two (2) types of measures: Administrative and Hybrid. Administrative measures consist of data collected from claims and encounter submissions and measure the entire population. Hybrid measures use data collected from claims and encounter submissions, and PHC is given the opportunity to collect data from the medical records in cases where we did not receive a claim or encounter submission. Hybrid measures only look at a statistically significant sample across each reporting region.

**PHC's Four (4) Reporting Regions required by the State to support the Managed Care Accountability Set (MCAS):** Southeast (Solano, Yolo, Napa); Southwest: (Sonoma, Marin, Mendocino, Lake) Northeast: (Shasta, Modoc, Lassen, Trinity, Siskiyou) Northwest: (Humboldt, Del Norte)

**PHC's Reporting Region required by the NCQA to support the NCQA Health Plan Accreditation (HPA) measure set:** Data collected and reported plan-wide for all of PHC's 14 counties.

## What does this mean for you as a Partnership HealthPlan provider?

By proactively managing your patients' care, you are able to effectively monitor their health, prevent further complications, and identify issues that may arise with their care. HEDIS results are publicly reported to consumers so it is important to capture and reflect the high quality of care provided to our patients.

## How can you help support PHC with HEDIS?

- Schedule preventive care exams with patients
- Remind patients to follow-up with ordered tests
- Provide accurate and timely reporting on services

## How can you stay informed about HEDIS?

Visit our website below regularly for the following resources:

<http://www.partnershiphp.org/Providers/Quality/Pages/HEDISLandingPage.aspx>

- HEDIS FAQs
- HEDIS Webinars
- Annual Provider Information form
- HEDIS Measures
- Summary of Performance

*"HEDIS® is a registered trademark of the National Committee on Quality Assurance (NCQA)"*

