



## AGENDA

# 2024 Hospital Quality Symposium

Hosted by Partnership HealthPlan of California  
*Helping our members, and the communities we serve, be healthy.*

Wednesday, August 7, 2024 (Fairfield)  
8:30 a.m. – 4:30 p.m.





# 2024 Hospital Quality Symposium

**Partnership HealthPlan of California welcomes you to our  
2024 Hospital Quality Symposium!**

Today's agenda is full of interesting and impactful sessions. We will break for lunch and have snacks available in the lobby during the morning and afternoon sessions.

Please take time at the end of the day to complete your Post Event Survey, which gives us valuable feedback on this event and helps us plan future events.

## **SYMPOSIUM AGENDA – 8:30 a.m. to 4:15 p.m. (Topics & times are subject to adjustment)**

8:30 – 9	<b>Registration and Networking Breakfast</b>
9 – 9:15	<b>Welcome and Introductions:</b> Robert Moore, MD, MPH, MBA – Chief Medical Officer – Partnership
9:15 – 10:15	<b>Keynote Session: Elevating California Emergency Departments to Reduce Overdose Deaths:</b> Arianna Campbell, MPH, PA-C, Principal Investigator, Bridge
10:15 – 11:15	<b>CalAIM Progress for Acute Care Settings: Innovative Models and Early Outcomes:</b> Kevin Jarrett-Lee, DNP, RN, CCM, ACM-C, Associate Director of UM – Partnership
11:15 – 12:15	<b>Leading your Hospital on the Equity Journey: Meeting local needs as you align with new CMS quality reporting requirements</b> Robert Moore, MD, MPH, MBA, Chief Medical Officer, and Mohamed Jalloh, Pharm. D., BCPS, Health Equity Director – Partnership
12:15 – 1	<b>Lunch Break</b>
1 – 2	<b>Training the Next Generation of Nurses:</b> Christi Myers, MSN, RN, PHN Director of Nursing & Allied Health at Lassen College, Moderators - Mark Netherda, MD & David Lavine – Partnership
2 – 3	<b>Decoding the Chaos: Sepsis Incidence, Mortality, Readmission, and Missed Opportunities</b> Scott Masten, PhD, Vice President, Measurement Science & Performance Analytics, and Kamali Jones, MSN, RN, PHN, AG-ACCNS – Hospital Quality Institute, Jeff Pratt, President, CEO SpeedTrack Inc.
3 – 4	<b>Providing Compassionate Care to patients with Mental Health Struggles:</b> Valerie Gregg, BSN, RN, CMSRN
4 – 4:15	<b>Closing Remarks &amp; Survey:</b> Mark Netherda, MD, Medical Director for Quality – Partnership

**Continuing Medical Education Credits & Continuing Education Credits:** Applications for CME/CE credit filed with the American Academy of Family Physicians and California Board of Registered Nursing. Determination of credit pending.



# PARTNERSHIP SPEAKER BIOS



**Health Equity Session Presenter:**  
**Robert Moore, MD, MPH, MBA**  
*Chief Medical Officer,*  
*Partnership HealthPlan of California*

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Dr. Moore serves as Chief Medical Officer of Partnership HealthPlan of California, a County Organized Health System providing Medi-Cal Managed Care services to 897,000 members in 24 Northern California counties. He is a graduate of the UCSF School of Medicine, the

Columbia University School of Public Health, Western Governor's University Graduate Business School, and the Family Medicine residency at Ventura County Medical Center. He has completed post-graduate training in Health Center Management, Health Care Leadership, and Quality Improvement. Prior to his role at Partnership, he served as CMO for Ole Health, an FQHC in Napa and Solano counties. He continues to occasionally see patients at Ole Health.

# PARTNERSHIP SPEAKER BIOS



**Moderator:**

**Mark Netherda, MD**

*Medical Director for Quality  
Partnership HealthPlan of California*

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Dr. Netherda is the Medical Director for Quality at Partnership. In this position, he provides clinical oversight and support to the Quality Department and oversees the work of the HEDIS and Member Safety teams (Quality Investigations and Inspections).

Prior to joining Partnership in 2015, he spent the majority of his career providing HIV specialty care in public health and FQHC clinics. He also spent several years supporting the US CDC in Namibia, helping develop national treatment guidelines, a multi-disciplinary provider training program and a nationwide collective of clinics delivering comprehensive healthcare services to adults and children living with HIV/AIDS. He is a former Deputy Health Officer and Interim Health Officer for the County of Sonoma. Dr. Netherda graduated from the George Washington University School of Medicine and Health Sciences and completed his post-graduate training at the UCSF Family Medicine Residency Program at Valley Medical Center in Fresno.

## PARTNERSHIP SPEAKER BIOS



### **Health Equity Session Presenter: Mohamed Jalloh, Pharm D., BCPS**

*Director of Health Equity*

*(Health Equity Officer)*

*Health Services*

*Partnership HealthPlan of California*

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Dr. Mohamed Jalloh is a board-certified clinical pharmacist, guest lecturer at Stanford University, and Director of Health Equity at Partnership Health Plan of California. He has published various research articles relating to Health Equity, with his most recent being, “Barber Motivation for Conducting Mental Health Screening and Receiving Mental Health Education in Barbershops That Primarily Serve African Americans: a Cross-sectional Study.” He graduated with his Pharm.D in 2014 from Wilkes University in Wilkes-Barre, PA then completed a 2 year post-doctoral fellowship in evidence-based medicine at Creighton University.

# PARTNERSHIP SPEAKER BIOS

## **Q&A Moderator:**

**David Lavine,**

*Associate Director of Workforce Development  
Partnership HealthPlan of California*

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David Lavine is the Associate Director of Workforce Development at Partnership HealthPlan of California where he leads the health plan's workforce programs, and initiatives. Prior to joining Partnership, David worked with community health centers (CHCs) for over a decade, most recently as the Director of Policy and Communications with the Health Alliance of Northern California (HANC), which is a regional association of CHCs in rural, northern California. While at HANC David led the organization's workforce, policy, advocacy and communications work, and served as its Center Director for the Area Health Education Center (AHEC) of Northern California.

Before working with HANC, David was the Program Director of a multi-county, AmeriCorps CHC program with the Alliance for Rural Community Health. He holds a Bachelor of Science degree in Nutrition Science from UC Davis and is a UCSF Healthforce Center Clinic Leadership Institute graduate.

# PARTNERSHIP SPEAKER BIOS



## **Kevin Jarrett-Lee, DNP, RN, CCM, ACM-C**

*Associate Director of Utilization  
Management*

*Partnership HealthPlan of California*

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Kevin Jarrett-Lee has 30 years of experience in nursing, including the past 17 years in case management leadership positions. He received a Doctorate of Nursing Practice from Chamberlain University and holds two certifications in case management. He is a Harvard Kennedy School of Government, David Bohnett Fellow and has held multiple elected and volunteer public service positions. He lives with his family in Roseville, California.

# GUEST SPEAKER BIOS



## **Keynote Speaker:**

**Arianna Campbell, PA-C, MPH**

*M-Principal Investigator, Senior Director*

*The Bridge Center, the Public Health Institute*

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Arianna is a Physician Associate (PA) focused on emergency and addiction medicine and a pioneer of Bridge, an innovative low-barrier system of care to treat substance use disorders. She has more than 24 years of clinical experience working in rural emergency and addiction medicine in Placerville, California and at the Veterans Administration in Sacramento, California. As Senior Director and M-Principal Investigator for Bridge, she leads both national and California-specific public health programs to increase access to care for people who use drugs.

She completed her Master in Public Health degree from Johns Hopkins Bloomberg School of Public Health in 2023 where she was awarded Excellence in US Public Health Practice. She is an active member of the Delta Omega Public Health Honor Society, Alpha Chapter at Hopkins. She is currently completing her Doctorate in Medical Sciences degree at the University of the Pacific. She is a board member for the California Academy of PAs and is a member of the continuing education committee for the American Society of Addiction Medicine. Arianna is a nationally recognized speaker and trainer for medical professionals, elevating their capacity to provide high quality care for substance use disorder. She lives in Placerville, California with her husband and four kids, and enjoys rafting and backpacking in her time off.



## GUEST SPEAKER BIOS



### **Scott V. Masten, PhD**

*Vice President of Measurement  
Science and Performance Analytics,  
Hospital Quality Institute*

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Scott Masten is the Vice President of Measurement Science and Data Analytics at the Hospital Quality Institute.

Dr. Masten at HQI improves health care data quality and reduces patient injury, leveraging over 20 years of applied research and data experience. He holds a doctorate in injury epidemiology from the University of North Carolina at Chapel Hill and a master's degree in experimental psychology from California State University, Sacramento. Scott guides HQI's analytics and data team in developing, enhancing, and maintaining the Hospital Quality Improvement Platform and CHPSOData systems. These systems collect, manage, and standardize encounter and safety event report data from hospitals, aiding in progress tracking and improvement identification toward the goal of zero harm.

# GUEST SPEAKER BIOS

## **Kamali Jones, MS**

*Data Scientist  
Hospital Quality Institute*

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Kamali Jones is an adult gerontology acute care clinical nurse specialist (AG-ACCNS) certified by the American Association of Critical Care Nurses (AACN) and holds a master's degree in nursing from California State University, Fresno.



Kam is a passionate, quality and safety-oriented nurse leader. A clinical nurse specialist and nurse educator by background, Kam currently serves as the safety and reliability clinical advisor for the hospital quality institute. In this role, Kam spearheads data-driven patient safety and education programs, collaborating with hospitals and health systems to ensure quality initiatives for both patients and staff. Throughout his career, Kam has worked closely with accrediting bodies, regulators, and administrative leadership to ensure care practices and processes are optimized to meet the care needs of the populations served. Kam specializes in empowering nursing staff through education and training and championing evidence-based practice (EBP). Kam is a seasoned professional in building supportive infrastructures for EBP, cultivating a culture of clinical inquiry, designing orientation programs and curriculum, and onboarding clinical staff fully committed to continuous improvement. Kam is an adjunct instructor for UCSF, teaching evidence-based practice at UCSF/UCSF Health's Leadership Institute.

## GUEST SPEAKER BIOS



**Jeff Pratt, MBA**  
*President & CEO*  
*SpeedTrack, Inc.*

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Jeff Pratt is the President and Chief Executive Officer of SpeedTrack, Inc., a California based Software Company.

SpeedTrack delivers innovative solutions for the healthcare, law enforcement, and automotive industries based on its patented Augmented Curiosity software. Jeff and his team have worked closely with the Hospital Quality Institute HQI, and the Chief Population Health Officer for the Inland Empire Foundation for Medical Care on the development of the Population Health Decision Support (PHDS) analytics platform.

Prior to joining SpeedTrack, Jeff served in risk management positions for the financial services industry including as the Chief Risk Officer for three publicly traded companies. Jeff received a BS in Biological Science, and an MBA with emphasis in IT Strategy from the University of California, Irvine.

# GUEST SPEAKER BIOS



## Q & A Speaker:

**Christi Myers, MSN, RN, PHN**

Director of Nursing and Allied Health  
at Lassen Community College,  
Susanville California

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Christi Myers is a Registered Nurse holding a Master of Science degree in Nursing Education and Public Health

Nursing Certification. Christi brings 20 years of nursing experience to her role as an educator and advocate for nursing education in rural Northern California. With a diverse background spanning various fields of nursing, Myers transitioned to education full-time in 2016 and now serves as the Director of Nursing and Allied Health at Lassen Community College in Susanville, California. Her leadership includes overseeing multiple health science programs and most recently the establishment of a new Registered Nursing program at Lassen Community College, addressing the critical need for healthcare professionals in rural areas.

In her spare time, Myers enjoys giving back to her community through volunteerism. In 2020 Myers and a colleague confounded Lassen Resiliency, a safe haven for sexual assault survivors where they provide 24/7 access to forensic evidence collection and medical examinations. Myers is often found sharing her passion for community, teaching, and public health with her students and hopes to inspire the next generation of nurses.

# GUEST SPEAKER BIOS

## Closing Speaker

**Valerie Gregg, BSN, RN, CMSRN**  
*Certified Medical/Surgical RN,  
Dignity Health*

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Valerie worked at Adventist Health for 6 years, where she authored a Preceptor Guide. She has worked at Dignity health for the past 3.5 years and is currently a Certified Medical/Surgical RN with a passion for educating new nurses. Working Med/Surg offers opportunities for a wide variety of nursing care, but caring for our mental health patients carries a particularly personal significance for her.

Valerie received her ADN from Shasta College in 2014. She then enhanced her skills and career by obtaining her BSN from the University of Texas, Arlington in 2017. She recently obtained her Medical Surgical Certification in 2023.

# Thank you for attending our *Hospital Quality Symposium*

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**Special thanks to today's  
guest speakers!**



**Partnership HealthPlan of California**

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