



LTC QIP CAIR Training Webinar

January 31, 2023

Monica Monroy

Local CAIR Representative- LA County
Immunization Branch

Monica.Monroy@cdph.ca.gov



Agenda

- Benefits of CAIR2
- AB1797
- COVID-19 & Flu Vaccine Providers
- How to Enroll
- Data Exchange and Manual Entry
- CAIR2 Website
- Account Update Feature
- Requesting User Accounts
- User Roles
- Available Reports
- Yellow Card
- IZ Record Requests
- User Resources

Benefits of CAIR2

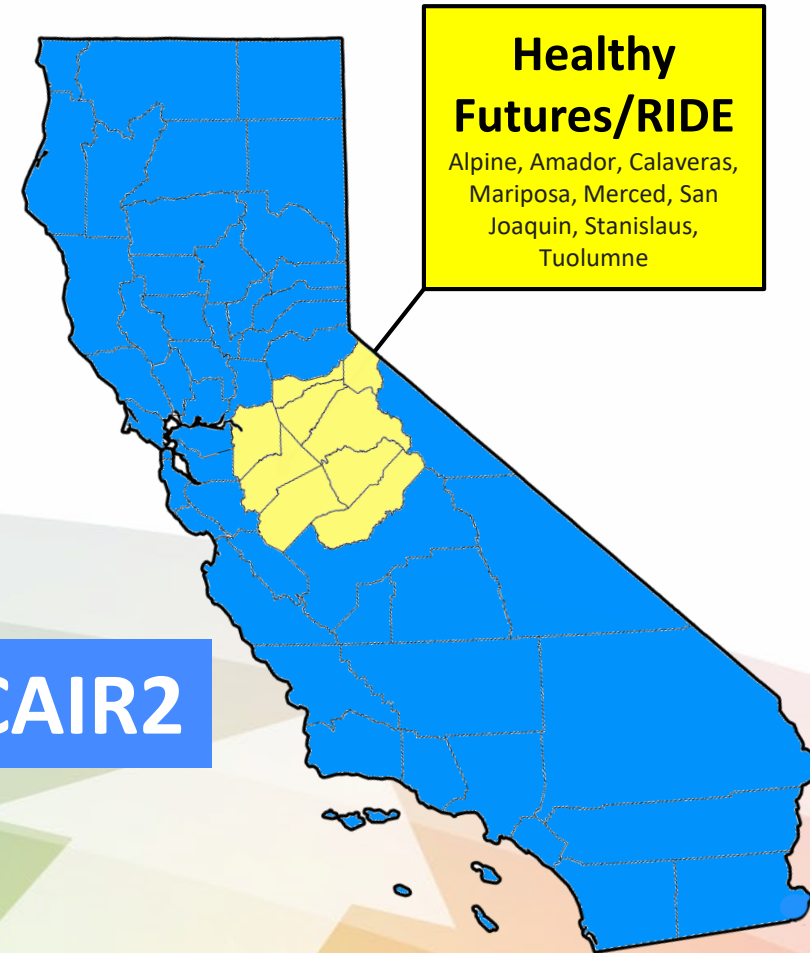
- Tracks patient immunizations and TB test information in one location
- Shows what shots are due, based on ACIP recommendations
- Increase immunization coverage rates
- Prints the CA Immunization Record/Yellow Card
- Tracks your vaccine Inventory
- Generates Reports, Reminder/Recall postcards, letters and lists

AB1797: Effective January 1, 2023

All California healthcare providers who administer vaccines are required to:

Enter/submit patient vaccination information to a CA Immunization Registry: CAIR2 or Healthy Futures (HF)/RIDE

- CAIR2 users submit to CAIR2; HF/RIDE users submit to HF/RIDE
- Includes all vaccinations given for all ages
- TB test results must also be reported



AB1797 (cont.)

Healthcare providers must also enter/submit the Race and Ethnicity for each patient receiving vaccinations to CAIR2 or Healthy Futures/RIDE. This is to support the assessment of health disparities in immunization coverage.

- If a patient prefers not to share this information, the provider is able to select/submit a “Prefer not to say” option in the IZ Registry.
- From 1/1/2023 to 1/1/2026, the law also allows Schools and licensed Childcare facilities to look-up students’ COVID-19 vaccination status in the IZ Registry for attendance purposes.

For more information go to our AB1797 FAQs:

<https://www.cdph.ca.gov/Programs/CID/DCDC/CAIR/Pages/AB1797-Registry-FAQs.aspx>



Enter/submit Race and Ethnicity in CAIR

➤ Manual Entry

- “Update Patient” screen
- Under the “Patient Information” drop down menu

➤ Data Exchange

- Can set up EMR system to send over automatically

The screenshot displays the CAIR system interface for entering patient information. The top section is titled "Personal Information" and includes fields for Last Name (ALY), First Name (MAYA), Middle Name, Suffix, Birth Date (08/16/2010), Gender (Female), Medi-Cal ID, Birth Order, Birth Country (UNITED STATES), Birth State, Mother's Maiden Last (VALDEZ), Birth County, Mother's First Name (ERICA), and Medical Record Number (6410490). A "Save" button is located to the right of this section. Below the personal information is a section for "Patient AKA (0)", "Organization Information", and "Patient Information". The "Patient Information" section is expanded, showing a list of race options: American Indian or Alaska Native, Asian, Native Hawaiian or Other Pacific Islander, Black or African-American, White, Other Race (checked), and Prefer Not to Say. The "Other Race" option is highlighted with a red box. Below the race options is an "Ethnicity" dropdown menu with options: Hispanic or Latino, Not Hispanic or Latino, and Prefer Not to Say. The "Ethnicity" dropdown is also highlighted with a red box. To the right of the race and ethnicity options are fields for School, Occupation, Language Spoken (ENGLISH), Patient Disclosure (Has Patient been Disclosed (IZ/TB)? Yes), Disclosed Date (06/05/2022), Disclosed By (CAIRCLINIC15), Patient Sharing (Sharing Status? No), Effective Date (01/19/2023), and Updated By (CAIRCLINIC15). A "History/Recommend" button is located to the right of the "Personal Information" section, and a "Cancel" button is located below it. A blue arrow points from the "Patient Information" dropdown menu to the "Other Race" option.

Personal Information

* Last Name: ALY * Gender: Female

* First Name: MAYA Medi-Cal ID: []

Middle Name: [] Birth Order: [] (for multiple births)

Suffix: [] Birth Country: UNITED STATES

* Birth Date: 08/16/2010 Birth State: []

Mother's Maiden Last: VALDEZ Birth County: []

Mother's First Name: ERICA Medical Record Number: 6410490

Save

History/Recommend

Reports

Cancel

Last Updated by CAIR Clinic 15 on 01/27/2023

Patient AKA (0)

Organization Information

Patient Information

[back to top]

* Race (select all that apply)

American Indian or Alaska Native

Asian

Native Hawaiian or Other Pacific Islander

Black or African-American

White

Other Race

Prefer Not to Say

* Ethnicity: Hispanic or Latino

CAIR ID: []

School: []

Occupation: []

Language Spoken: ENGLISH

Patient Disclosure:

Has Patient been Disclosed (IZ/TB)? Yes

Disclosed Date: 06/05/2022

Disclosed By: CAIRCLINIC15

Patient Sharing:

Sharing Status? No

Effective Date: 01/19/2023

Updated By: CAIRCLINIC15

COVID-19 & Flu IZ Providers

- If a site is documenting only COVID-19 or COVID-19 and Flu vaccinations in CAIR they will use **My Turn** or submit to CAIR via **Data Exchange**
- **Using My Turn for Flu-only providers**
 - New Providers joining CAIR (or existing ones) that give Flu-only can now use My Turn for Flu-only activities. The site does *not* need to be a Covid provider to use My Turn for Flu.
- **My Turn** automatically uploads COVID-19 and Flu IZ doses in CAIR

My Turn Contact Information

Website:

<https://eziz.org/covid/myturn/>

My Turn Flu Only Info:

<https://eziz.org/covid/myturn/flu/>

My Turn Flu Only Enrollment:

<https://eziz.org/assets/docs/COVID19/MyTurnFlu-EnrollmentKit2.pdf>

Onboarding email:

myturnonboarding@cdph.ca.gov

Help desk: myturninfo@cdph.ca.gov

How to Enroll

<https://www.cdph.ca.gov/Programs/CID/DCDC/CAIR/Pages/CAIR-Join.aspx>



- I am looking for
- I am a
- Programs
- A-Z Index

Home | Programs | Center for Infectious Diseases | Division of Communicable Disease Control | CAIR | JOIN

CALIFORNIA IMMUNIZATION REGISTRY

- CAIR
- Join CAIR
- CAIR Users
- Data Exchange
- Training & Resources
- Finding Records

Join CAIR

CAIR is a tool for medical offices and agencies required to review or work in a clinical setting, school, or WIC office, you can join thousands in CAIR. There are two types of CAIR users:

- Clinical Users
- Read-Only (non-clinical users like schools and child care centers)



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- How CAIR Helps Your Practice
- Provider FAQ
- How CAIR Works with Your EMR
- Pharmacy Requirement
 - Pharmacy FAQs
 - Pharmacy Manual Entry
 - Pharmacy EHR Submissions
- Enroll Now!
- Value Based Payment Program
- COVID-19 Vaccine Reporting



and agencies required to review or look-up immunization records.* Whether you, or WIC office, you can join thousands of others across California who participate in CAIR users:

ers like schools and child care centers or WIC staff)

your health care provider to find out if they use CAIR or the CAIR Help Desk to area participating in CAIR





CAIR2 IZ Portal Registration/Login Page

The CDPH Gateway/CAIR2 IZ Portal manages electronic data exchange for all Sites in the legacy CDPH [CAIR regions](#) (Including the old NorCal, Greater Sacramento, Bay Area, Central Coast, Central Valley, LA-Orange, San Diego, and Inland Empire regions).

To register, allow yourself at least 15-20 minutes. During registration, you will be asked to:

- A. Enter your Site information, including if a 'clinical' site, the name of your Lead Clinician and the Lead Clinician's CA Medical License Number.
- B. Enter your Site's EHR Information (e.g. EHR software version, EHR HL7 messaging capability, and your EHR support staff contact info).
- C. Choose your data exchange Site type (**consult with your EHR vendor**):
 - Option #1: Direct submission (EHR --> Portal)
 - Option #2: Indirect submission via data aggregator (EHR --> [HIE/HIO, vendor data warehouse, health plan data warehouse, etc.] --> Portal).
 - Option #3: Site is data aggregator (e.g. HIE/HIO, vendor data warehouse, health plan data warehouse, etc.) and will submit data on behalf of other Sites.

After registration, you will receive follow-up emails with further instructions.

Note: These emails may be mistakenly sorted to your email account SPAM folder so please look for them there.

Before registering, please review the [Data Exchange FAQs](#)

To begin the registration process, click the 'Register' button below

Register

Note: Providers in the following counties: **Alpine, Amador, Calaveras, Mariposa, Merced, San Joaquin, Stanislaus, and Tuolumne** cannot use the CDPH Gateway/CAIR2 IZ Portal to sign up for immunization data exchange with CAIR. If you are a provider in one of the above counties, click [here](#) for more information.

Already registered? Login to update your Site information

Site CAIR ID :

Site Zip Code :

Login

➤ Data Exchange

- Gives vaccines and wants to send data to CAIR2 electronically

<https://igs.cdph.ca.gov/>

➤ DX Enrollment Guide

https://eziz.org/assets/CAIR2/CAIR2_DX_Enrollment_Guide.pdf

➤ Manual Entry

- Gives vaccines and will enter patient data into CAIR2 manually

<http://enroll.cairweb.org/>



CAIR Home Page (<https://cdph.ca.gov/cair>)

- **Already Enrolled?**
 - Update your site/user information, add users, etc.

CAIR Users

- LCR Contact Info
- Help Desk
- FAQs
- & More!

FOR SUPERVISORS

Account Update

- Update Org Info
- Add/Transfer Users
- Update User Roles
- Add/Update Shot-givers
- & More!

The screenshot shows the CAIR Home Page with several annotations. A green box on the left lists 'CAIR Users' options. A red box on the left lists 'Account Update' options for supervisors. A red arrow points from the 'Account Update' box to the 'Account Update' link in the 'CAIR Updates' dropdown menu. A green arrow points from the 'CAIR Users' box to the 'CAIR Users' link in the same dropdown menu. The page header includes the California Department of Public Health logo, a search bar, and navigation links: 'I am looking for', 'I am a', 'Programs', and 'A-Z Index'. The breadcrumb trail reads: Home | Programs | Center for Infectious Diseases | Division of Communicable Disease Control | CAIR | California Immunization Registry. The main heading is 'CALIFORNIA IMMUNIZATION REGISTRY'. The 'CAIR Updates' dropdown menu is open, showing links for 'CAIR Sign In', 'Account Update', 'CAIR User FAQs', 'Local CAIR Representatives (LCR)', 'CAIR Help Desk', 'Coverage Levels (COCASA)', and 'CAIR2 User Group'. The 'Account Update' link is highlighted with a red box. Below the dropdown menu, there is a grid of photos of diverse people and the CAIR logo. At the bottom, there is a text box stating: 'The California Immunization Registry (CAIR2) is a secure, confidential, statewide computerized immunization information system for California residents.'

CAIR

Join CAIR

CAIR Users

Data Exchange

Training & Resources

Finding Records

Hours:

9am-4pm Monday to Thursday

10am-4pm Friday

CAIRHelpdesk@cdph.ca.gov

CAIR Updates

CAIR Sign In

Account Update

CAIR User FAQs

Local CAIR Representatives (LCR)

CAIR Help Desk

Coverage Levels (COCASA)

CAIR2 User Group

The California Immunization Registry (CAIR2) is a secure, confidential, statewide computerized immunization information system for California residents.

Account Update

- You will need a **CAIR Org Code (IIS ID)** and your site's **Zip Code** to log-in
FOR SUPERVISORS ONLY
- Please view the AU [Instructions](#) document beforehand
- **CAIR Help Desk (HD)** manages Account Updates; please contact HD for assistance.

Welcome to the CAIR2 Account Update Page!

The CAIR2 Account Update page allows authorized Org/Site representatives to:

1. Update information about their CAIR2 Org/Site account
2. Add new Org/Site Users, update existing Org/Site User info, or modify existing Org/Site User roles. See [CAIR2 User Roles](#).

Please note that each Update may take up to 5 working days to process and during this period, your Org/Site will be prevented from submitting additional Updates.

Prior to submitting an update, please be sure to:

- Set aside sufficient time (15-30 min) to complete the update without interruption as page changes will not be saved until the update is submitted.
- When adding clinical staff who prescribe vaccines (staff with 'Ordering Authority'), be prepared to enter their full names, their National Provider Identifier (NPI), and their CA Medical License numbers.

Note: If your Org/Site is sending data to CAIR2 electronically (from an EHR system), the most useful user role for your practice is the 'DX QA' user role which allows a staff member to login to CAIR2 and monitor data exchange transactions as well as to run various aggregate patients reports for your practice. Another significant advantage of this user role compared to others is that no formal training is required (see [CAIR2 User Roles](#)) so that 'DX QA' users get access to CAIR2 as soon as their account is approved by CAIR2 staff.

Instructions

ORG CODE:

ENTER YOUR ZIP CODE:

If you have trouble signing on, contact the CAIR Help Desk at: **1-800-578-7889** or by Email: CAIRHelpDesk@cdph.ca.gov

Account Update – New User Account

- Register for new account on “**New CAIR User Account**” screen
- A “**Read-only**” user role allows Staff to use CAIR only for looking up, viewing, and printing IZ records should request.

New CAIR User Account

This page is for adding new users that do not have an existing user account.

When requesting a new user, first review the [CAIR User Roles](#) for what each user role is able to do in CAIR2. Complete the information below for each New User you wish to create an account for. To add additional users click the 'Add Additional User' button. You are able to add up to 10 users at a time. When you have completed entering New User information, click the 'Continue' button. Fields followed by * are required.

***PLEASE NOTE:** Adding a new user does not list them as a shotgiver in the 'administered by' dropdown in CAIR2. If the new user also administers vaccines (as a shotgiver) and you want their name to appear in the 'admin by' dropdown in CAIR2, they must also be added as a New Shotgiver. You can add new Shotgivers on the upcoming 'Add New Shotgiver' page. If you do not need to add any new user accounts for your site please click the link below.


I [DO NOT](#) need to add new user accounts.

New Users

First Name*	<input type="text"/>	Last Name*	<input type="text"/>
Email*	<input type="text"/>	Re-type Email*	<input type="text"/>
User Role Requested*	<input type="text" value="Choose One"/>		

CAIR User Roles

CAIR2 User Roles	Search Records	Run Reports	Add/Edit Doses	Add/Edit New Patients	Add/Edit Inventory	Monitor DX Activity*
Read-Only	✓	✓				
Regular	✓	✓	✓	✓		✓
Power	✓	✓	✓	✓	✓	✓
Quality Assurance (QA)	✓	✓				✓

 Mandatory training required.

Register for Training:

http://enroll.cairweb.org/training_login.php

Available Reports

Reports

reminder / recall
check reminder status
check reminder list
manage custom letters
cocasa extract
check request status
vaccine eligibility
check vaccine elig status
group patients
check group status
assessment report
check assessment
benchmark report
check benchmark
ad hoc list report
ad hoc count report
ad hoc report status
accountability report
request
check vaccine
accountability

state supplied flu report

state supplied vaccine
report

Inventory

doses administered
transacation summary

- **Dose Based Eligibility Report**
 - Displays total number of vaccine doses given sorted by patient age and eligibility. Often asked for during VFC recertification.
- **State Supplied Vaccine Report**
 - Displays information needed to order VFC Vaccines through MyVFCVACCINE ordering system
- **State Supplied Flu Report**
 - Displays flu vaccines given sorted by lot number, patient age, and eligibility
- **Doses Administered Report**
 - Displays all doses that were administered during a specific time frame sorted by vaccine and patient age

Yellow Card

- All immunizations listed in CAIR record will now show on Yellow Card
- Blank spaces are for providers to write-in or hand stamp shots given that day

Name (nombre): **ALYSON JONES**
 Birth (fecha de nacimiento): **08/16/2010**
 Gender (género): **Female**
 Vaccine Reactions (reacciones a la vacuna):

Age (edad): **11 years, 8 months, 5 days**
 Clinic (clínica): **CAIR Clinic 2**
 Allergies (alergias):

IMMUNIZATION RECORD *Comprobante de Inmunización*

Date Printed (fecha impresa): **04/21/2022**

GROUP grupo	SERIES serie	DATE GIVEN fecha de vacunación	AGE GIVEN edad de vacunación	VACCINE vacuna	CLINIC THAT ADMINISTERED OR TRANSCRIBED <i>clínica que la administró o transcribió</i>	NEXT DOSE DUE <i>fecha para la próxima vacuna</i>
DTaP	1 of 4	05/05/2013	2y 8m 19d	DTaP-HepB-IPV	CAIR Clinic 2	
DTaP	2 of 4	07/05/2013	2y 10m 19d	DTaP-HepB-IPV	Transcribed By (CAIR Clinic 2)	
DTaP	3 of 4	01/05/2014	3y 4m 20d	DTaP,5 pertussis antigens	Transcribed By (CAIR Clinic 2)	Aged Out
Hep A	1 of 2	08/16/2011	1y	HepA-Ped 2 Dose	Transcribed By (CAIR Clinic 2)	
Hep A	2 of 2	02/16/2012	1y 6m	HepA-Ped 2 Dose	Transcribed By (CAIR Clinic 2)	Complete
HEPB	1 of 3	05/05/2013	2y 8m 19d	DTaP-HepB-IPV	CAIR Clinic 2	
HEPB	2 of 3	07/05/2013	2y 10m 19d	DTaP-HepB-IPV	Transcribed By (CAIR Clinic 2)	08/30/2013
HIB	1 of 2	08/16/2011	1y	Hib-PRP-T	Transcribed By (CAIR Clinic 2)	
HIB	2 of 2	02/16/2012	1y 6m	Hib-PRP-T	Transcribed By (CAIR Clinic 2)	Complete
MMR	1 of 2	08/27/2013	3y 11d	MMR	Doc Office	
MMR	2 of 2	08/21/2015	5y 5d	MMR	Transcribed By (CAIR Clinic 2)	Complete
PCV	1 of 2	08/16/2011	1y	PCV13	Transcribed By (CAIR Clinic 2)	
PCV	2 of 2	10/16/2011	1y 2m	PCV13	Transcribed By (CAIR Clinic 2)	Complete
Polio	1 of 3	05/05/2013	2y 8m 19d	DTaP-HepB-IPV	CAIR Clinic 2	
Polio	2 of 3	07/05/2013	2y 10m 19d	DTaP-HepB-IPV	Transcribed By (CAIR Clinic 2)	08/16/2014
VAR	1 of 2	12/01/2013	3y 3m 15d	Varicella	Doc Office	09/18/2015

Additional Doses

GROUP grupo	SERIES serie	DATE GIVEN fecha de vacunación	AGE GIVEN edad de vacunación	VACCINE vacuna	CLINIC THAT ADMINISTERED OR TRANSCRIBED <i>clínica que la administró o transcribió</i>	NEXT DOSE DUE <i>fecha para la próxima vacuna</i>

TB

TB TESTS/RISK ASSESSMENT <i>pruebas de TB/evaluación de riesgos</i>	DATE GIVEN/ COLLECTED <i>fecha de administración/datos recopilados</i>	PPD or IGRA Minus Nil Result Component 1 (mm or IU/mL or Spots) <i>PPD o IGRA menos Nil resultado 1</i>	IGRA Minus Nil Result Component 2 (IU/mL or Spots) <i>IGRA menos Nil resultado 2</i>	INTERPRETATION <i>interpretación</i>	CLINIC THAT ADMINISTERED OR TRANSCRIBED <i>clínica que la administró o transcribió</i>
PPD-Mantoux	10/11/2018	0 mm		Negative	Transcribed in CAIR

Immunization Record Requests

CALIFORNIA IMMUNIZATION REGISTRY

- CAIR
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Finding Records

CAIR2 Immunization Record Request Form



Record Request Forms

Parent FAQs (English)

- Parent FAQs (Spanish)

Health Plans

- Health Plan Usage Reports

Community Health Centers

Schools

WIC

Local Health Departments (Snowflake)

COVID-19 Vaccination Status

For additional forms, please visit our CAIR Forms page

CAIR Immunization Record

<https://www.cdph.ca.gov/Programs/CID/DCDC/CAIR/Pages/CAIR-Records-Request-Form.aspx>

Welcome to the Digital Vaccine Record (DVR)

portal

Digital Vaccine Portal

COVID-19 or Full Record

<https://myvaccinerecord.cdph.ca.gov>

Please select from one of the options below:

- I want my COVID-19 Vaccine Record with QR code
- I want my California Immunization Record
- I want both

User Resources

CAIR2 User Guides



CAIR2 User Guides

- CAIR2 Login and Account Management Guide (PDF)
- CAIR2 Regular User Guide (PDF)
- CAIR2 Inventory User (Power) Guide (PDF)
- CAIR2 Guide to Adding Historical Immunizations (PDF)
- CAIR2 Guide to Using Manage Patient Status (PDF)
- CAIR2 Reminder/Recall User Guide (PDF)
- CAIR2 Organizational Reports User Guide (PDF)
- CAIR2 Read-Only User Guide (PDF)
- CAIR2 Read-Only Quick Guide (PDF)
- CAIR2 TB User Guide (PDF)
- CAIR2 School User Guide (PDF)
- CAIR2 School User Quick Guide (PDF)
- CAIR2 Manual Entry Guide (PDF) -Sites not using inventory)
- CAIR2 Vaccine Transfer User Guide (PDF)

CAIR2 Training Videos (minutes)

- Accessing CAIR (6:32)
- Managing Patients (10:58)
- Understanding the History/Recommend Page (8:14)
- Adding Historical Immunizations (6:18)
- Vaccine Inventory (12:13)
- Adding New Immunization (8:51)
- Generating Patient-Specific Reports (5:43)
- Vaccine Transfers (11:35)
- Generating and Understanding Ad Hoc Reports (12:34)
- Generating Benchmark and Assessment Reports (19:52)
- School and Child Care User (11:56)

- CAIR users can find helpful resources by visiting the following page: <https://cdph.ca.gov/cair>
- Videos/Guides
 - LCR Contact Info
 - Help Desk

Current COVID/CAIR2 Contact Information

COVID Call Center:

Email: COVIDCALLCENTER@cdph.ca.gov

Phone: (833) 502-1245

CAIR Help Desk

Phone: 800-578-7889 option #4

Email: CAIRHelpDesk@cdph.ca.gov

CAIR Data Exchange Specialists

Email: CAIRDataExchange@cdph.ca.gov

Thank you!

Monica Monroy

Local CAIR Representative- LA County
Immunization Branch

Monica.Monroy@cdph.ca.gov

Phone: 323-422-6484