

# **PALLIATIVE CARE** QUALITY IMPROVEMENT PROGRAM DETAILED SPECIFICATIONS

# **2025** MEASUREMENT YEAR



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#### Program Overview

Partnership HealthPlan of California has value-based programs in the areas of primary care, hospital care, specialty care, community pharmacy, and mental health. These value-based programs align with Partnership's organizational mission to help our members and the communities we serve, be healthy.

In 2015, Partnership developed a pilot pre-hospice intensive palliative care program, called *Partners in Palliative Care*. The legislature of California passed a bill (SB 1004) in late 2015, requiring the development of a similar program as a statewide benefit for Medicaid. Implementation of this benefit occurred on January 1, 2018. In 2017, Partnership started the Palliative Care Quality Improvement Program (QIP) for providers.

#### **Participation Requirements**

All contracted Intensive Outpatient Palliative Care provider sites participating will be automatically enrolled in the Palliative Care QIP. Providers must have a Partnership contract within the first (3) months of the measurement year. The provider must remain contracted through the end of the measurement year to be eligible for payment. Provider sites must be in good standing with state and federal regulators as of the month the payment is to be disbursed. Good standing means that the provider site is open, solvent, not under financial sanctions from the state of California or Centers for Medicare & Medicaid Services.

#### Patient Eligibility

Providers may earn incentives from the Palliative Care QIP based on care provided to Partnership eligible members, 18 years or older, who have an approved Intensive Outpatient Palliative Care Treatment Authorization Request (TAR) on file. For more information about how members qualify for the program, please contact palliativeQIP@partnershiphp.org for a detailed policy.

#### Payment Methodology

The incentives provided through the Palliative Care QIP are separate and distinct from a palliative care provider site's usual reimbursement. Each provider site's earning potential is based on its volume of members approved for enrollment in the palliative care program. Please refer to the measure specifications for the incentive amount and payment calculation for each measure.

#### **Payment Dispute Policy**

Providers are strongly encouraged to review their Preliminary Reports during the designated preliminary review periods. If a provider does not notify Partnership of a calculation error during these periods, resulting in a potential under or over payment, the error may be corrected by Partnership post-payment through a formal appeal process. The formal appeal process is available for **up to 30 days after the provider has received their final payment statement**. Additionally, Partnership may recoup overpayments any time after payment is distributed. All formal appeal requests are reviewed by Partnership's Executive Team.

#### **Program Timeline**

The Palliative Care QIP is administered in six-month measurement periods: Part I runs from January - June, and Part II runs from July - December. This document details the requirements and specifications for both Part I and Part II. Performance and payments are calculated at the end of each six-month period, and incentive payments are distributed four (4) months after the end of each measurement period. Partnership HealthPlan of California reserves the right to adjust QIP payment timelines due to holidays and extensive validation processes.

Meas	surement Period	Payment Distribution			
Part I	January - June	November			
Part II	July - December	Мау			

#### Measure I. Avoiding Hospitalization and Emergency Room Visits

#### Description

The number of members enrolled in the Intensive Outpatient Palliative Care program who were not admitted to the hospital and did not have an emergency department visit.

One goal of palliative care is to improve quality of life for both the patient and the family. For members who have serious illnesses and are in the palliative care program, we expect the palliative care team to be the first point of contact, which in turn minimizes unnecessary hospitalizations and emergency department visits.

#### **Measurement Period**

Monthly, from January to June for Part I, and July to December for Part II.

#### Target

Zero admissions or ED visits per member per month.

#### **Specifications**

\$240 per member enrolled in the Intensive Outpatient Palliative Care program per month, only if there are no hospital admissions or ED visits during that month.

Hospital admissions and ED visits are identified through data sources including encounters, claims, and treatment authorization requests (TARs) submitted to Partnership. Observation stays are included.

Refer to Appendix I for codes used to identify hospital admissions and ED visits.

Example: For a member who is enrolled in the program on February 25, seen in the emergency room on March 9, admitted from April 23 through April 30, and dies on June 2 at home, the number of months with no hospital encounters or ED visits is three (February, May and June). The palliative care provider site will be eligible for a total payment for avoiding hospitalization and ED visits of \$720.

#### **Reporting Guidelines**

Reporting by palliative care provider sites to Partnership is not required. Partnership will send preliminary reports after the end of the measurement year and prior to payment to help providers confirm and correct performance data, if needed. Providers can also request member-level reports of admissions and ED visits on an ad hoc basis.

#### Measure II: Completion of POLST & Use of Palliative Care Quality Collaborative (PCQC) Tool

#### Description

To align best practices, the Palliative Care QIP includes an incentive for the completion of a signed Physician's Orders for Life Sustaining Treatment (POLST) with documentation in the Palliative Care Quality Collaborative (PCQC) system.

The POLST was designed for seriously ill patients with the goal of providing a framework for healthcare professionals so they can ensure the patient received the treatments they want and avoid those treatments that they do not want. The PCQC tool is an online system where palliative care providers share data, and from that data can identify possible quality improvement opportunities. This measure will incentivize providers in our program to capture the key components of care delivery, contribute data, and learn about best practices.

#### **Measurement Period**

January to June for Part I, and July to December for Part II.

#### **Specifications**

\$120 per member enrolled in the palliative care program per month upon:

Completion of a signed POLST and documentation using the PCQC tool.

Example: A member is enrolled from February 25 to May 30. A signed POLST was completed in February and was documented using the PCQC tool. The palliative care provider site will be eligible for payment for the months of February through May for a total incentive of \$480 for completing a signed POLST and documenting using PCQC.

#### **Reporting Guidelines**

Palliative care sites are required to enter Partnership required data elements into PCQC on a monthly basis to meet the requirements of this measure.

Reporting by palliative care provider sites to Partnership is not required. Partnership will obtain monthly and bi-annual reports from PCQC. Partnership will send preliminary reports to palliative care provider sites prior to payment (October for Part I and April for Part II) to help providers confirm and correct performance data, if needed.

For questions related to entering data into the PCQC platform or other PCQC related questions, please reach out to the PCQC team at <u>info@palliativequality.org</u>.

#### Measure III: Completion of Standardized Palliative Care Quality Collaborative (PCQC) Assessments & Use of PCQC Tool

#### Description

The Palliative Care QIP includes an incentive for the completion of two (2) standardized PCQC assessments, within the designated thresholds for capturing required data elements, and documented in the PCQC system.

In a Palliative Care Quality Collaborative assessment form, information typically includes patient demographics, medical history, symptom management, psychosocial support, communication preferences, and satisfaction with care. The goal is to comprehensively evaluate and improve the quality of palliative care provided to patients. The PCQC tool is an online system where palliative care providers share data, and from that data can identify possible quality improvement opportunities. This measure will incentivize providers in our program to capture the key components of care delivery, contribute data, and learn about best practices.

#### **Measurement Period**

January to June for Part I, and July to December for Part II.

#### **Specifications**

Up to \$120 per member enrolled in the palliative care program per month upon:

At least two (2) patient encounters per month, completing a standardized PCQC assessment within the designated thresholds for capturing required data elements per encounter, and documented using the PCQC tool.

Example: For a member enrolled from February 25 to May 30, with at least two (2) visits documented on PCQC with the completion of a Palliative Care Quality Collaborative assessment form per visit within the designated thresholds for capturing required data elements each month, but entered PCQC in April and May, the number of months meeting this measure is two (April and May). The palliative care provider site will be eligible for payment for using PCQC, if they are compliant with the reporting requirement per the designated thresholds:

• Thresholds:

> 85% of required data elements (Appendix IV) entered on assessments = Full points (\$120 Per Member Per Month (PMPM))

70-84.9% of required data elements (Appendix IV) entered on assessments = Partial points (\$60 PMPM)

#### **Threshold Benchmarks for Payment**

Assessment 1	Assessment 2	Credit for Payment
85% or more	85% or more	Full credit (\$120)
85% or more	70-84.9%	Partial credit (\$60)
85% or more	Less than 70%	Partial credit (\$60)
70-84.9%	70-84.9%	Partial credit (\$60)
70-84.9%	Less than 70%	Partial credit (\$60)
Less than 70%	Less than 70%	No credit

#### **Reporting Guidelines**

Palliative care sites are required to enter Partnership required data elements (Appendix IV) into PCQC monthly to meet the requirements of this measure.

Reporting by palliative care provider sites to Partneship is not required. Partnership will obtain monthly and bi-annual reports from PCQC. Partnership will send preliminary reports to palliative care provider sites prior to payment (October for Part I and April for Part II) to help providers confirm and correct performance data, if needed.

For questions related to entering data into the PCQC platform or other PCQC related questions, please reach out to the PCQC team at <u>info@palliativequality.org</u>.

### Measure I. Avoiding Hospitalization and Emergency Room Visits

Hospital admission claims data, emergency department visit claims data, and palliative care TAR approval data are used to configure a provider's incentive payment for Measure I. These reports reflect data for the measure period being processed for payment.

Hospital admissions are identified by the "**ADMIT\_DATE**" and "**DISCHARGE\_DATE**" columns. These columns capture the duration of an inpatient stay.

	ď		
CIN	HOSPITAL	ADMIT_DATE	DISCHARGE_DATE
MEMBER #1	NO HOSPITAL ADMISSIONS		
MEMBER #2	NO HOSPITAL ADMISSIONS		
MEMBER #3	CLEARLAKE ADVENTIST HLTH	29JUL2023, 15AUG2023, 04SEP2023, 27SEP2023	05AUG2023, 21AUG2023, 06SEP2023, 02OCT2023
MEMBER #4	NO HOSPITAL ADMISSIONS		$\wedge$
MEMBER #5	NO HOSPITAL ADMISSIONS		<u> </u>
MEMBER #6	NO HOSPITAL ADMISSIONS		

Emergency department visits are identified by the "**ADMIT\_DATE**" column. This column captures the day the member was seen in the emergency department.

		ED Admissions '01jul2023'd and '31dec Based on Claims paid through 25MAF		
CIN	H	OSPITAL		ADMIT_DATE
MEMBER #1	N	O ED ADMISSIONS		Ν
MEMBER #2	L	AKESIDE HOSP SUTTER		26 SEP2023
MEMBER #3	N	O ED ADMISSIONS		
MEMBER #4	N	O ED ADMISSIONS	N	
MEMBER #5	С	LEARLAKE ADVENTIST HLTH		2SEP2023, 12OCT2023
MEMBER #6	N	O ED ADMISSIONS		

Qualifying months for payment are identified by first looking at the TAR approval data for the member (highlighted in **gold above**). The TAR approval data determines the months the member had an approved TAR for palliative care within the measure period. Next, the measure period is reviewed to identify any hospital admissions and/or emergency department visits. There are six columns with the year and month which represent the measure period being processed for payment. Measure period months that are blank and are covered by a TAR approval qualify for payment (highlighted in **green below**). Measure period months that have a year and month noted indicate a hospital admission or emergency department visit and do not qualify for payment (highlighted in **red below**).

#### Examples:

Member #1 has TAR approval for the months September 2023 through December 2023. In looking at the measure period, Member #1 does not have any hospital admissions or emergency department visits from September 2023 through December 2023. The total number of months that qualify for payment is four months.

Member #3 has TAR approvals for the months of July 2023 through December 2023. There are hospital admissions and/or emergency department visits noted for the months of July 2023 through October 2023. Only November 2023 and December 2023 show no hospital admission or emergency department visits and only 2 months would qualify for payment.

UNIQUE_CINS	TAR Start Month	TAR End Month	2023-07	2023-08	2023-09	2023-10	2023-11	2023-12	Months eligible for Payment based on Start Month and End Month
MEMBER #1	202309	202312			No Hos	pital Adm	issions/E	D Visits	4
MEMBER #2	202307	202312			202309				5
MEMBER #3	202307	202312	202307	202308	202309	202310			2
MEMBER #4	202307	202312							6
MEMBER #5	202307	202312			202309	202310			4
MEMBER #6	202307	202312							6

## Measure II: Completion of POLST & Use of Palliative Care Quality Collaborative (PCQC) Tool

Palliative care TAR approval data and PCQC POLST data are used to configure a provider's incentive payment for Measure II. These reports reflect data for the measure period being processed for payment.

Palliative care TAR data is reviewed to identify a member's TAR approvals for palliative care during the measure period. The "**START\_DATE**" column notes the TAR approval start date and the "**END\_DATE**" column notes the TAR approval end date. These columns determine the duration of a TAR's approval.

IOPC APPROVED TARS									
MbrCIN	AuthorizationNbr	START_DATE	END_DATE						
MEMBER #1	TAR	➡ 19Sep2023	➡> 11Dec2023						
MEMBER #1	TAR	12Dec2023	4Mar2024						
MEMBER #1	TAR	5Mar2024	27May2024						

PCQC POLST data is reviewed to determine the qualifying months for payment for each unique member (highlighted in **gold below**). POLST completion is shown in columns titled "**POLST**" and "**Otherout\_POLST**". An indication of (1) notes the completion of a POLST and an indication of (0) is given when a POLST completion is not present. The column titled "**Visit\_YrMnth**" indicates the months where a visit took place. "**POLST\_Final**" column indicates the months that qualify for payment (highlighted in **green**).

Name	J Visit_YrMnt ▼	DOB 🛛 👻	POLST 💌	Otherout_POLST 🔻	TarStatus 🔻	POLST_Final
MEMBER #1	2024-02	3/24/1960	1		ValidTar	1
MEMBER #1	2024-03	3/24/1960	1	0	ValidTar	1
MEMBER #1	2024-04	3/24/1960	1	0	ValidTar	1
MEMBER #1	2024-05	3/24/1960	1	0	ValidTar	1

#### Examples:

Member #1 has confirmed visit dates from February to May of the measure period (highlighted in **gold**). The "**POLST**" column shows a (1) indicating there is a signed POLST (highlighted in **blue**). This member has a valid TAR that covers the measure period being processed for payment under the "**TARStatus**" column (highlighted in **orange**). The total number of months that qualify for payment is four months (highlighted in **green**).

Name 🖵	Visit_YrMnt 💌	DOB 🔄	POLST 🔻	Otherout_POLST 💌	TarStatus 💌	POLST_Final 💌
MEMBER #1	2024-02	3/24/1960	1	0	ValidTar	1
MEMBER #1	2024-03	3/24/1960	1	0	ValidTar	1
MEMBER #1	2024-04	3/24/1960	1	0	ValidTar	1
MEMBER #1	2024-05	3 <b>/24</b> /1960	1	0	ValidTar	1

Member #2 has confirmed visit dates from January to June of the measure period (highlighted in **gold**). The "**POLST**" and "**Otherout\_POLST**" columns show a (1) indicating there is a signed POLST beginning in March (highlighted in **blue**). This member has a valid TAR that covers the measure period being processed for payment under the "**TARStatus**" column (highlighted in **orange**). The total number of months that qualify for payment is four months (highlighted in **green**).

Name		DOB 🔄	POLST 💌	Otherout_POLST 🚽	TarStatus 💌	POLST_Final 💌
MEMBER #2	2024-01	6/3/1986	0	0	ValidTar	0
MEMBER #2	2024-02	6/3/1986	0	0	ValidTar	0
MEMBER #2	2024-03	6/3/1986	1		ValidTar	1
MEMBER #2	2024-04	6/3/1986	1	0	ValidTar	1
MEMBER #2	2024-05	6/3/1986	1	0	ValidTar	1
MEMBER #2	2024-06	6/3/1986	1	0	ValidTar	1

# Measure III: Completion of Standardized Palliative Care Quality Collaborative (PCQC) Assessments & Use of PCQC Tool

Palliative care TAR approval data and PCQC supplemental data, which captures the required data elements from the PCQC assessment form, are used to configure a provider's incentive payment for Measure II. These reports reflect data for the measure period being processed for payment.

Palliative care TAR data is reviewed to identify a member's TAR approvals for palliative care during the measure period. The "**START\_DATE**" column notes the TAR approval start date and the "**END\_DATE**" column notes the TAR approval end date. These columns determine the duration of a TAR's approval.

IOPC APPROVED TARS								
MbrCIN	AuthorizationNbr	START_DATE	END_DATE					
MEMBER #1	TAR	📫 19Sep2023	11Dec2023					
MEMBER #1	TAR	12Dec2023	4Mar2024					
MEMBER #1	TAR	5Mar2024	27May2024					

Qualifying visit months are identified by looking for at least two (2) visits within a month (highlighted in **gold below**). Completed assessments are identified for each qualifying visit month (highlighted in **orange below**). Please note, the assignment of "**Ratio\_1stAssessment**" and "**Ratio\_2ndAssessment**" indicates the order that the assessments were completed for the qualifying visit month. The "**Ratio**" tab shows the percentage of required elements captured on the assessment (see the list of required data elements (Appendix IV). The percentage under the "**Ratio**" tab is noted under the appropriate threshold column: "**85% or more**", "**70-84.9%**" and "**Less than 70%**" (highlighted in **green**).

#### Example:

Member #1 has a valid TAR approval for palliative care for the measure period being processed for payment. Two visits are identified in the months of February, March, April, May and June. Each month has two (2) assessments that were completed with 100% of the required data elements. The assessments for each month fall under the "**85% or more**" threshold. The total number of months qualifying for the full incentive is five (5) months (see the Benchmark Thresholds for Payment table on pg. 7)

Assessments 🔄 💌 Me	ember_Name 🔄	Visit Months 💌	Ratio	• TarStart •	TarEnd 💌	TAR_Validation 💌	First_85% or more 💌	First_70-84.9% 💌	First_Less than 70% 💌
Ratio_1stAssessment ME	EMBER #1	April	<b>100</b> %	2/8/2024	8/9/2024	Valid	1	0	0
Ratio_2ndAssessment ME	EMBER #1	April	100%	2/8/2024	8/9/2024	Valid	1	0	0
Ratio_1stAssessment ME	EMBER #1	February	100%	2/8/2024	8/9/2024	Valid	1	0	0
Ratio_2ndAssessment ME	EMBER #1	February	100%	2/8/2024	8/9/2024	Valid	1	0	0
Ratio_1stAssessment ME	EMBER #1	June	100%	2/8/2024	8/9/2024	Valid	1	0	0
Ratio_2ndAssessment ME	EMBER #1	June	100%	2/8/2024	8/9/2024	Valid	1	0	0
Ratio_1stAssessment ME	EMBER #1	March	100%	2/8/2024	8/9/2024	Valid	1	0	0
Ratio_2ndAssessment ME	EMBER #1	March	100%	2/8/2024	8/9/2024	Valid	1	0	0
Ratio_1stAssessment ME	EMBER #1	May	100%	2/8/2024	8/9/2024	Valid	1	0	0
Ratio_2ndAssessment ME	EMBER #1	May	<b>100</b> %	2/8/2024	8/9/2024	Valid	1	0	0

2025 Palliative Care QIP

# Appendix I: Table of Hospital Admissions and Emergency Department Codes

CLAIM TYPE	LOCATION CODE	SERVICE PROVIDER TYPE	DESCRIPTION	ТҮРЕ
H, HX	3		INPATIENT HOSPITAL	Admissions
H, HX	21		INPATIENT HOSPITAL	Admissions
H, HX	51		INPATIENT, PSYCHIATRIC FACILITY	Admissions
H, HX	61		INPATIENT, REHAB	Admissions
M, MX	23		EMERGENCY DEPARTMENT	ED
M, MX		15	COMMUNITY HOSP OUTPATIENT DEP	ED
M, MX		61	COUNTY HOSP OUTPATIENT DEP	ED



PCQC CORE DATASET ITEM	ELEMENT DESCRIPTION	DATA ELEMENT CHOICES
Patient ID #	Please enter Partnership CIN #	
Patient Last Name		
Patient First Name		
Ethnicity (select one):		Hispanic/Latino
		Non-Hispanic/Latino
		<ul> <li>Declined to Say</li> </ul>
Date of Birth		mm/dd/yyyy
Pref Lang (select one):		
0, ,		□ Spanish
		<ul> <li>Other Indo-Euro lang</li> </ul>
		$\square$ Asian & PI lang
		<ul> <li>Other languages:</li> </ul>
		□ Unknown
		□ Not Reported
Gender Identity		
		$\Box$ Female
		<ul> <li>Transgender Male (FTM)</li> </ul>
Read (adjust all that apply)		*
Race (select all that apply)		White     Disclose American
		<ul> <li>Black or African-American</li> <li>Asian</li> </ul>
		□ Asian
		<ul> <li>Native Hawaiian or Other Pacific</li> </ul>
		Islander
		<ul> <li>American Indian or Alaska Native</li> <li>Others</li> </ul>
		Other:      Not Departed
		<ul> <li>Not Reported</li> <li>Declined to Sevi</li> </ul>
Heapitalization ID		<ul> <li>Declined to Say</li> </ul>
Hospitalization ID Hospital Admission Date		mm/dd/aaaa
-	Defens to Misit Turns (de se rest	mm/dd/yyyy
Manner of Visit	Refers to Visit Type (does not	□ In-person
	refer to location of visit)	□ Video Visit
		□ Telephone Visit □ Unknown
Date of Visit		
Date of Consult		mm/dd/yyyy mm/dd/yyyy
	Pofere to modicine convices	
Referral Service (select one)	Refers to medicine services	General Medicine
	patient is on at time of referral	Hospital Medicine
		□ Hematology
		□ Cardiology
		□ Pulmonary
		Critical Care

		Ped Critical Care
		Neonatal Critical Care
		Other Internal Medicine or Peds
	_	Subspecialty
		Surgical Specialties
		OB/GYN & Mother-Fetal
		Emergency Med
		Self
		Other
		Unknown
Referral Source (select one)		Emergency Dept
		Group Home
		Health Plan
		Home Health Agency
		Hospice
		Hospital Inpatient PCS
		Other Hospital IP Service
		Nursing Home/LTC
		Primary Care Practice
		Primary Care Practice – Ambulatory
		Primary Care Practice – Home
		Specialty Practice – Onco/CC
		Specialty Practice – Cardiology/HF
		Clinic
		Specialty Practice – Neurology
		Specialty Practice – Neph/Dialysis
		Cntr
		Specialty Practice – Geriatrician
		Specialty Practice – Palliative Care
	_	Clinic
		Other Unknown
Reason(s) for Referral (select all)		Symptom Management
		Decision Making
		Providing Support to Patient &
		Family
		Other
		Unknown
Primary Diagnosis		Cancer (solid tumor)
		Cancer (Heme)
		Cardiovascular
		Pulmonary
		Gastrointestinal
		Hepatology
		Renal
		Dementia
		Neurology (includes Neuromusc/
		non-dementia Neurodegen)
		Infectious
		Trauma
		Vascular
		Metabolic/Endocrine
		Genetic/Chromosomal
		Hematology (non-cancer)
		Prematurity/Complications related Fetal

	1	1	
			Other
			Unknown
Manner Visit Conducted			In-person
			Video Visit
			Telephone Visit
			Unknown
Consultation Location			Outpatient Clinic
			LTC
			Assisted Living Facility
			Other Domiciliary
			Home
			Other
			Unknown
GOC Discussed			Yes
GOC Discussed			No
			Unknown
Resuscitation Preference	Deferre te Carda Stativa (at		
Resuscitation Preference	Refers to Code Status (at		
	the time consult was		DNR, not DNI Other Limited DNR
	requested)		DNR/DNI (DNAR+AND)
			Unknown
Advanced Directive Completed			Yes
During Consult?			No
			NA - No POLST Program in state
			Unknown
POLST/MOLST Completed During			Yes
Consult?			No
Palliative Performance Scale(PPS)		(0% - 1	00%)
Screen for Pain	Refers to symptoms under		Nausea
	Patient's Assessment. Use		Drowsiness
	"Other" to enter the following		Appetite
	additional symptoms not		Constipation
	listed to the right: Depression,		Other:
	Anxiety, Well-being,		
	Shortness of Breath		
Screen for Psychosocial Needs			Positive
			Negative
			Patient/Family Declined
			Patient/Family Unable
			Not screened
Screen for Spiritual Needs			Positive
-			Negative
			Patient/Family Declined
			Patient/Family Unable
			Not screened
Team Members Involved in Visit			
Discharge Disposition	Refers to Patient Status at		Alive
	PC Sign-off		Dead

#### Appendix III: PCQC Data Collection Examples- Community Based & Inpatient Intake Forms



#### Community Based PC Visits

Patient Details																	
(1) Patient ID #:									(5)	Gender Identity (select one):							
(2) First name:				Female      Male      Transgender Male (FTM)													
(3) Last name:												Transgender Female (MTF)      Non-Binary					
(4 <mark>) Date of birth</mark> :	/		/									Prefer to Self-Describe: 🗆 Unknown 🗆 Declined to Say					
(6) Ethnicity (select one	select one): (7) Race (select all th								all th	at ap	ply):	UWhite DBlack or African-American Asian					
🗆 Hispanic/Latino 🗆 No	on-His									r Oth	er Pa	cific Islander 🗆 American Indian or Alaska Native					
🗆 Unknown 🗆 Decline	d to s	5ay				Other:   Not Reported  Declined to Say											
(8) Pref Lang (select one	e):□	EQE.	,□ Sp	anisł	h	Other	Indo	-Euro	o lang	; □ A	sian 8	& Pi lang 🗆 Other languages:□Unknown □Not Repor					
REFERRAL INFORMATIC	оN (li	NITI	AL V	ISIT (	DNLY	)											
(9) Referral ID:		_				(11) Referral Source (select one):   Emergency Dept  Group Home  Health Plan											
(10) Date of Referral:	/	/	_			ПНо	me I	Healt	:h Ag	ency	🗆 но	spice 🗆 Hospital Inpatient PCS 🗆 Other Hospital IP Service					
(12) Reason(s) for Refer	rral (s	seleo	ct all)	):			ursin	g Ho	me/L	TC C	Prim	nary Care Practice D Primary Care Practice – Ambulatory					
Symptom Manageme	ent 🗆	Dec	cision	n Mał	cing		rimar	- ry Cai	re Pri	actic	e – Ho	ome  Specialty Practice – Onco/CC					
Providing Support to	Patie	nt 8	k Farr	nily				•				logy/HF Clinic  Specialty Practice – Neurology					
🗆 Other 🗆 Unknown												Dialysis Cotr D Specialty Practice – Geriatrician					
								-				ive Care Clinic 🗆 Other 🗆 Unknown					
(13) Primary Diagnosis:  Cancer (solid tumor)  Cancer (Heme)  Cardiovascular  Pulmonary  Gastrointestinal  Hepatology  Renal																	
			-						-			Infectious     Trauma     Vascular     Metabolic/Endocrine					
												cations related 🗆 Fetal 🗆 Other 🗆 Unknown					
CONSULT (ALL VISITS)																	
(14) Encounter ID:				(1	.5) Da	ate:				/		(16) Time:::					
(17) Manner Visit Cond	ucteo	: 0	In-pa	ersor	1			(18	8) <mark>Co</mark>	nsult	tation	Location: Outpatient Clinic LTC Assisted Living Facility					
🗆 Video Visit 🗆 Teleph			-						Othe	er Do	micilia	ary 🗆 Home 🗆 Other 🗆 Unknown					
(19) Primary Caregiver (	(selea	ct or	ne): 🕻	⊐ Spo	ouse	or Pa	rtner		:hild/	Child	l-in-la	w 🗆 Parent/Parent-in-law 🗆 Sibling/Sibling-in-law					
🗆 Grandparent 🗆 Grand	dchild		Foste	er Pa	rent I	🗆 otł	ner re	alativ	e 🗆 I	Legal	Guar	dian 🗆 Non-relative (e.g., neighbor, friend) 🗆 None 🗆 Unknown					
(20) GOC Documented:		(21	.) <mark>GO</mark>	C Dis	cusse	ed:		(22	2) Sur	roga	te De	cision Maker/MDPA:   Surrogate/MDPA Identified & Documen					
🗆 Yes 🗆 No 🗆 Unknowr	n	$\Box$	Yes 🗆	1 No	🗆 Un	know	m		No Si	urrog	ate C	onfirmed 🗆 Not Addressed 🗆 Unknown 🗆 N/A – Patient is Mino					
(23) AD Present at Start	tofC	ons	ult: 🗆	] Yes	D N	ο□ι	Inkno	own				(24) AD Completed During Consult:  Yes  No  Unknown					
(25) POLST/MOLST Pres	sent a	at St	tart o	of Co	nsult	: 🗆 Y	es 🗆	No I	⊐ NA	- No	POLS	T Program in state 🗆 Unknown					
(26) POLST/MOLST Corr	nplet	ed C	Jurin	g Cor	nsult	⊡ Ye	s 🗆	No 🗆	NA	- No	POLS	T Program in state 🗆 Unknown					
(27) Resuscitation Prefe	erenc	e: C	J Full		NR.n	ot Di		Othe	er Lin	nited	DNR	DNR/DNI(DNAR+AND) Unknown					
												100% (29) Patient BM in last 48 htts: 🗆 Yes 🗆 No 🗆 Unknown					
		-		<u> </u>			<u> </u>	<u> </u>	· ·	<u> </u>		(worst possible symptoms):					
a. <mark>Pain</mark>	0	1		3	4	5	6	7	8	9	-	Pt Declined/Prov Unable Pt Unable to Respond Unknow					
b. Nausea	0		2	3	4	5	6	7	8	9		Pt Declined/Prov Unable Pt Unable to Respond Unknow					
c. Depression		-									+	Pt Declined/Prov Unable Pt Unable to Respond Unknow					
d. <mark>Anxiety</mark>	0	1		3	4	5	6	7	8	9	10						
e. Drowsiness	0	1		3	4	5	6	7	8	9	10						
f. Appetite	0	1		3	4	5	6	7	8	9	10						
g. Well-being	0	1	2	3	4	5	6	7	8	9	10						
h. Shortness of breath	0	1		3	4	5	6	7	8	9	10						
i. Constipation	0	1	2	3	4	5	6	7	8	9	10	Pt Declined/Prov Unable Pt Unable to Respond Unknow					
j. Other:								Nic 7	1.14-			h/maniha Padarada 🖂 patient/maniha trachia					
(33) Patient/Family screened for spiritual care needs:  No  Yes  Patient/Family Refused  Patient/Family Unable																	
			<u> </u>		ocial	need	<b>s</b> : 🗆	No 🗆	i Yes	D Pa	atient	:/Family Refused 🗆 Patient/Family Unable					
(34) Team Members inv	volve	d in	visit	:													

\* Discharge Information on other side \*



# Community Based PC Visits

#### PATIENT DETAILS

Patient ID #: First name:	Last name:		
DISCHARGE INFO			
Date of PC Sign-off:// Time::	Patient Status at PC Sign-off:  Alive Died Unknown		

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#### **INPATIENT - Initial Consult**

PATIENT DETAILS

(1) Patient ID #: (should be PHC CIN #) (5) Gender Identity (select one):														
		-				(5) Gender Identity (select one):								
(2) First name:					Female      Male      Transgender Male (FTM)									
(3) Last name: (4) Date of birth: /									Transgender Female (MTF)  Non-Binary					
		_								Prefer to Self-	Describe:	0 Unk	nown 🗆 Decl	ined to Say
(6) Ethnicity (select one):			(7	) Ra	ce (s	elect	all ti	hat ap	ply):	🗆 White 🗆 B	lack or African	-American (	🗆 Asian	
Hispanic/Latino O Non-Hispa	nic/La	tino		Nat	ive H	lawai	ian c	or Oth	er Pa	ific Islander	American In	dian or Alas	ka Native	
Unknown Declined to Say				Oth	er:_					lot Reported	Declined to	o Say		
(8) Pref Lang (select one): Eng Spanish Other Indo-Euro lang Asian & PI lang Other languages:OUnknown Not Reported														
HOSPITALIZATION														
(9) Hospitalization ID:(10) Site:(11) Date & Time of Admission://::												:		
REFERRAL INFORMATION														
(12) Referral ID:(13) Date of Referral:/ (14) Referral Service (select one):  General Medicine  Hospital Medicin											ital Medicine			
									ncolo	gy 🛛 Hematol	logy 🗆 Cardiol	ogy 🗆 Neur	ology 🗆 Pulm	onary
										Care 🗆 Ped (	Critical Care 🗆	Neonatal C	ritical Care	
Providing Support to Patient & Family										nternal Medi	cine or Peds Su	ubspecialty	Surgical Sp	pecialties
Other D Unknown     OB/GYN & Mother-Fetal D Emergency Med D Self D Other D Unknow												Unknown		
(16) Primary Diagnosis: Canc	er (sol	id tu	mor)	D C	ance	r (Hei	me)	Car	diova	scular 🗆 Pulm	ionary 🗆 Gast	rointestinal	C Hepatology	/ 🗆 Renal
Dementia Deurology (inclu														
Genetic/Chromosomal G														
Consult		- 67 (-			.,-									
(16) Encounter ID:		_(1	7) Da	te:				/		18) Time:	_:			
(19) Manner Visit Conducted: D	) In-pe	erson	_			(20	) Co	nsulta	tion I	ocation: 🗆 H	ospital Genera	I Floor 🗆 Ho	ospital ICU	Hospital
🗆 Video Visit 🛛 Telephone Visi	t 🗆 UI	nknov	wn			Ne	onat	tal ICU	Пн	ospital PC Uni	t 🗆 Emergency	/ Dept 🗆 Ot	her 🗆 Unknow	wn
(22) Code Status (at the time th	e con	sult v	was n	equ	ested	): 🗆	Full		R, no	t DNI 🗆 Othe	r Limited DNR	DNR/DNI	(DNAR+AND)	Unknown
(21) PPS at time of initial consu	lt (ciro	:le):	0	96	10	6	20%	309	6 4	10% 50%	60% 70	% 80%	90% 100	9%
(23) Primary Caregiver (select o	ne): [	] Spo	use o	or Pa	rtne	r 🗆 o	hild	/Child	-in-la	w 🗆 Parent/P	arent-in-law 🗆	Sibling/Sib	ling-in-law	
Grandparent Grandchild	Foste	er Par	ent (	ot C	her r	elativ	e 🗆	Legal	Guar	dian 🗆 Non-re	elative (e.g., ne	eighbor, frie	nd) 🗆 None 🛛	Unknown
(24) GOC Documented: (2	5) <mark>GO</mark>	C Dis	cusse	ed:		(26)	Sur	rogati	e Dec	ision Maker/I	MDPA: 🗆 Surre	ogate/MDP/	A Identified &	Documented
🗆 Yes 🗆 No 🗆 Unknown 🛛	Yes 🗆	No	🗆 Un	kno	wn		lo Su	urroga	te Co	nfirmed 🗆 No	t Addressed 🗆	Unknown	🗆 N/A – Patie	nt is Minor
(27) Advance Directive Comple	ted Du	iring	Cons	ult:	🗆 Ye	s 🗆 N	lo 🗆	Unkr	own					
(29) POLST/MOLST Completed	Durin	g Cor	sult:	ΩY	es 🗆	No D	) NA	- No	POLS	Program in s	tate 🗆 Unkno	wn		
(30) Patient's assessment of the	air "eu	mot		ow"	2 (0 /	00.54	mot	tomel	to 10	(worst noseik	le symptomet	-		
· ·	2	3	4	_	6	7	8		10		Prov Unable		to Respond	Unknown
b. Nausea 0 1	-	3	4	5	6	7	8	9	10		Prov Unable		to Respond	Unknown
c. Anxiety 0 1	+	3	4	5	6	7	8	9	10		Prov Unable		to Respond	Unknown
d. Shortness of breath 0 1	-	3	4	5	6	7	8	9	10	-	Prov Unable		to Respond	Unknown
e. Constipation 0 1	+	3	4	5	6	7	8	9	10	-	Prov Unable		to Respond	Unknown
(31) Patient Bowel Movement														
(32) Patient or family screened	_								r fam	ily screened f	or <mark>psychosoci</mark>	al needs:		
O No O Yes O Patient/Family R											efused 🗆 Pati		Unable	
Patient/Family Unable														
(34): Names of team members	involv	ed in	cons	sult:										
		-												

\*\* Record data for subsequent visits and discharge information on other side.\*\*

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#### **INPATIENT** - Initial Consult

#### Inpatient: Follow-up Visits & Discharge Information Patient ID:

Encounter ID: Date: \_\_ 1 \_ Time: \_\_\_: \_\_\_: Manner of Consultation Primary Caregiver: GOC Doc SDM/MPDA GOC AD Complete POLST/MOLST Visit: Location: discussed Complete In-person Same as previous Same as previous Same as previous □ Same as previous □ ID & Doc 🗆 Yes 🗆 No 🗆 Yes 🗆 Yes □ Video 🗆 Yes 🗆 No □ None confirmed □ Not addressed Unknown 🗆 No 🗆 No □ New:\_ New: Unknown Telephone 🗆 Unknown Unknown Unknown Unknown BM 48 Hr: Pain: Shortness of Breath: Constipation: Screen - Spiritual Care: Screen – Psychosocial: Nausea: Anxiety: Pt Decline/ Pt Decline/ Prov Pt Decline/ Prov Pt Decline/ Prov Unable Pt Decline/ Prov Unable 🗆 Yes 🗆 No 🗆 No 🗆 Yes 🗆 O No O Yes Prov Unable Unable Unable 🗆 Pt Unable 🗆 Pt Unable Unknown Patient/Family Refused Patient/Family Refused Pt Unable Pt Unable Pt Unable Unknown Unknown Patient/Family Unable Patient/Family Unable Unknown Unknown Unknown Names of team members involved in visit:

Encounter ID: Date:/ Time::										
Manner of Visit:	Consultation Location:		Primary Caregiver:		GOC Doc	SDM/MPDA	GOC discussed	AD Complete	POLST/MOLST Complete	
In-person	Same as previou	IS	Same as previous		Same as previous	□ Same as previous □ ID & Doc	🗆 Yes 🗆 No	🗆 Yes	🗆 Yes	
<ul> <li>Video</li> <li>Telephone</li> <li>Unknown</li> </ul>	New:	_	□ New:		Yes      No     Unknown	None confirmed      Not addressed     Unknown	Unknown	No     Unknown	□ No □ Unknown	
Pain:	Nausea:	Any	kiety:	Shortne	ss of Breath:	Constipation:	BM 48 Hr:	Screen - Spiritual Care:	Screen – Psychosocial:	
Pt Decline/ Prov Unable Pt Unable Unknown	Pt Decline/ Prov Unable     Pt Unable     Unable     Unknown	Una D Pt	t Decline/ Prov ible t Unable nknown	Pt Decline/ Prov Unable     Pt Unable     Unknown		Pt Decline/ Prov Unable Pt Unable Unknown	Yes  No Unknown	No      Yes     Yes     Patient/Family Refused     Patient/Family Unable	No I Yes     Patient/Family Refused     Patient/Family Unable	
Names of tean	n members involved	d in v	isit:							

#### Sign-off / Discharge Information

Date of PC Sign-off:// Time::	Patient Statu:	us at PC Sign-off: 🛛 Alive 🗆 Died 🗆 Unknown					
Code Status at Discharge:		AD Present at Discharge:	POLST/MOLST Present at Discharge:				
Full DNR, not DNI Other Limited DNR DNR/DNI(DNAR+AND)	Unknown	🗆 Yes 🗆 No 🗆 Unknown	□ Yes □ No □ Unknown □ N/A – No POLST in state				
Date of Hospital Discharge:// Time::							

PCQC Data Sheet	First Visit	Subsequent Visits
Patient Details		•
CIN	1	1
Name	2/3	2/3
DOB	4	
Gender	5	
Ethnicity	6	
Race	7	
Preferred Language	8	
Referral Information		
Referral Source	11	
Reason for referral	12	
Primary diagnosis	13	
Consult		
Date of Visit	15	15
Consultation Location	18	18
Primary Caregiver	19	19
Goals of care discussed	21	21
Advanced Directive Completed	24	24
POLST Completed during Consult	26	26
Resuscitation Preference	27	27
PPS score	28	28
Patient Assessment		
Pain	30:a	30:a
Depression	30:c	30:c
Anxiety	30:d	30:d
Well-being	30:g	30:g
Shortness of Breath	30:h	30:h
Patient/Family Screened for Spiritual Needs	33	33
Patient/Family Screened for Psychosocial Needs	33	33

The items listed above are the required elements to be addressed for the PCQC QIP. There are 25 questions for the first/initial visit and 16 questions for all subsequent visits. If no box is checked or if the answer is "unknown", then the item will not be counted as addressed.

The Patient Details and Referral Information are only required for the first consult visit.