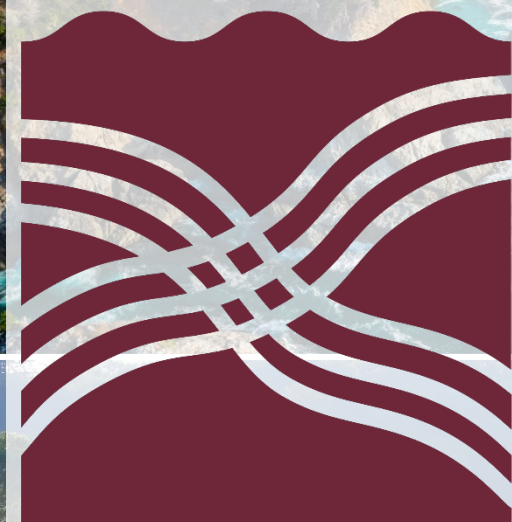


PARTNERSHIP



HEALTHPLAN

of CALIFORNIA

A Public Agency



Primary Care Provider
Quality Incentive Program
(PCP QIP)

Measurement Year
2023 Wrap-Up
December 7, 2023

QIP Program Managers:
Amber Newell
Athena Beltran-Nampraseut

Webinar Instructions

AN

To avoid echoes and feedback, we request that you use the telephone audio instead of your computer audio for listening.

Figure 1

Click Switch Audio

You can switch your audio connection by clicking on the three dot ellipsis icon found at the bottom of your screen.

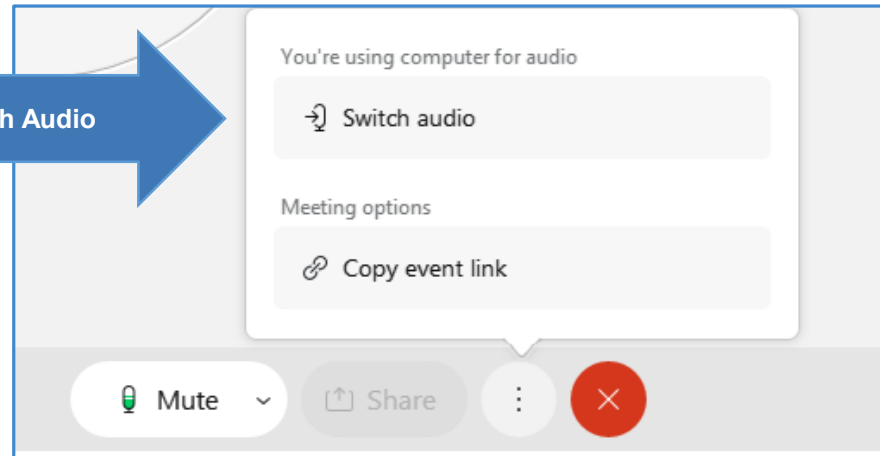
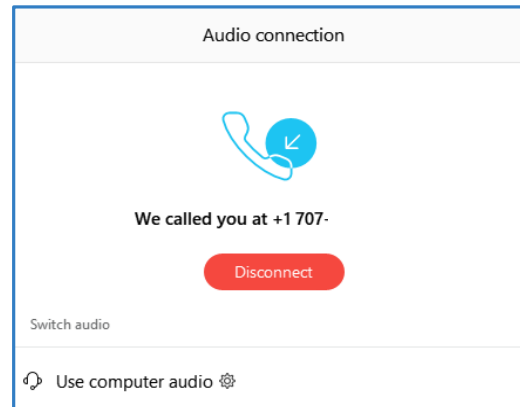


Figure 2

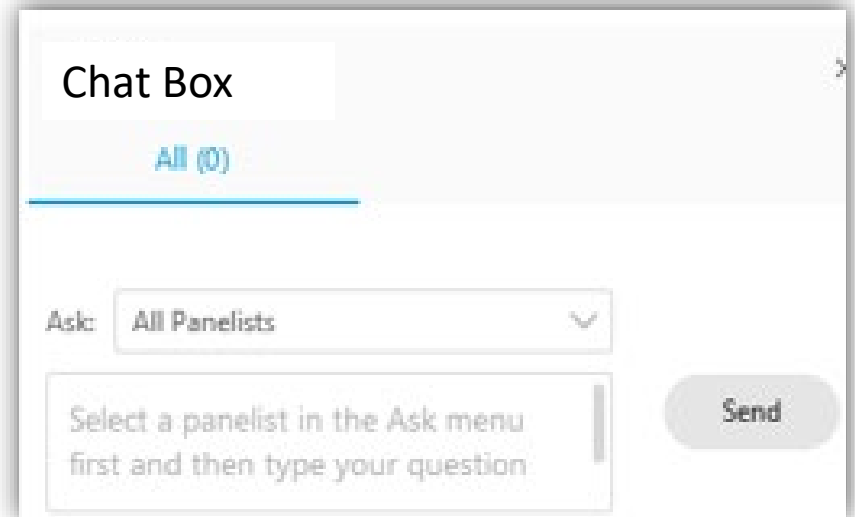
Enter telephone number



Webinar Instructions

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- All participants have been muted to eliminate any possible noise interference/distraction.
- We will answer questions following the presentation. If you have any questions, **please type your questions into the CHAT BOX located to the right of the screen.**



Agenda

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- Quality Incentive Program (QIP) Background
- Upcoming Dates
- eReports & Partnership Quality Dashboard
- Measures & Changes for 2024
- Resources
- Upcoming Events
- Q & A



About us

Partnership is a County Organized Health System (COHS) Plan

Non-Profit Public Plan

Low administrative rate (4 percent) allows Partnership to have a higher provider reimbursement rate and support community initiatives

Local Control and Autonomy

Local governance is sensitive and responsive to the area's health care needs

Community Involvement

Advisory boards participate in decision-making regarding the direction of the plan.



Mission: *To help our members, and the communities we serve, be healthy.*

Vision: *To be the most highly regarded managed care plan in California.*

Primary Care Provider Quality Incentive Program (PCP QIP) Background

AN

- The PCP QIP is a Pay-For-Performance (P4P) program that provides financial incentives for driving quality health outcomes for PHC members
- We offer measure performance reporting, member data, training and technical assistance
- All Primary Care Providers with Medi-Cal assigned members are automatically enrolled
- PCP program is structured by Core Measurement Set and Unit of Service Measures
- Measurement Year 2022 PCP QIP P4P Highlights
 - ❖ 264 Provider Sites from 103 Parent Organizations
 - ❖ About \$38.3 million distributed incentives

- **Continuous Enrollment** – requires members to be assigned to your parent organization for 9 out of 12 months Between Jan 1, 2023 and Dec 31, 2023. Sites where member(s) is assigned as of Dec. 1st will be an “anchor” for inclusion in final denominators
- **Exclusion Deadline** – last day to submit clinical and small denominator exclusions request
- **Grace Period** – timeframe after the end of measurement year, to submit data for members in final denominators
- **Validation Period** – timeframe after the Grace Period, to review and validate uploads and final rates



Important 2023 Measurement Year Closeout Dates

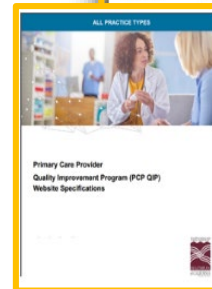
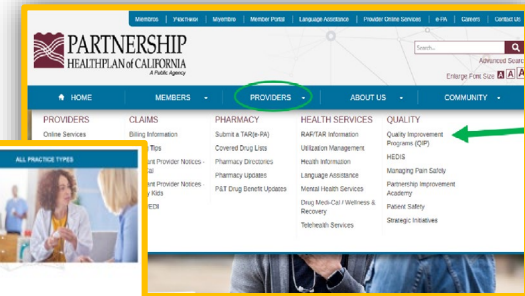
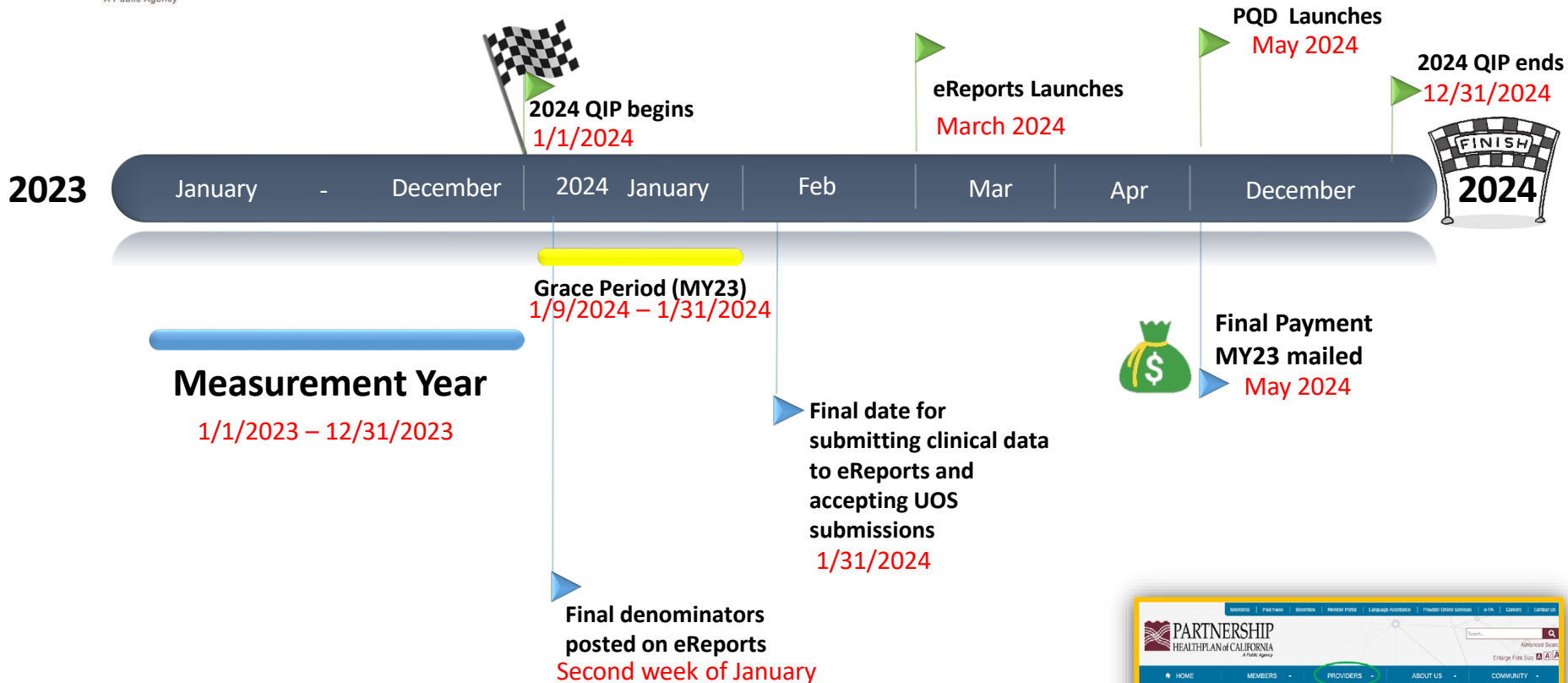
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DATE	EVENT
December 31, 2023	End of Measurement Year.
January 1st – 8th, 2024	eReports under maintenance. No provider access to eReports or Partnership Quality Dashboard (PQD).
January 9, 2024	eReports, with your final denominators, is available.
January 9th - 31st, 2024	Grace Period to upload data on services delivered between January 1 and December 31, 2023.
January 15th – 31st, 2024	Submissions for small denominator exclusions
January 31, 2024, by 5pm (close of business)	Last day to submit clinical measure & small denominator exclusions and upload data for the 2023 PCP QIP.
February 1st – 8th, 2024	Validation Period: eReports frozen so providers can review final rates inclusive of uploads.



PCP QIP Standard Timeline

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Key Differences

	eReports	PQD
Real-Time Data Monitoring	Yes*	No
Historical Data Monitoring	No	Yes
Measure Set (s)	Clinical	Clinical & Non-Clinical
Accepts Uploaded Data	Yes	No
Data Refresh Schedule	Twice a week (Tues & Thurs)	Monthly (10 th of each month)
Target User(s)	QI Teams	Executive/QI Leadership Teams

2023 PCP QIP CORE MEASUREMENT SET



2024 Core Measurement Set - Programmatic Changes

New Clinical Measures

- Add Lead Screening in Children (Blood Lead Screening)

Removed Measures

- Asthma Medication Ratio

Changes to Unit of Service Measures

- Add Early Administration of the 1st HPV Dose
- Add Early Administration of the Initial Flu Vaccine Series

2024 PCP QIP Family Medicine

Key:

New Measure || Change to Measure Design || Measure removed

2023 Measures	2024 Recommendations
Clinical Domain	
<p>Family Medicine:</p> <ol style="list-style-type: none"> 1. Asthma Medication Ratio 2. Breast Cancer Screening 3. Cervical Cancer Screening 4. Child and Adolescent Well Care Visits 5. Childhood Immunization Status: Combo 10 6. Colorectal Cancer Screening 7. Comprehensive Diabetes Care: HbA1c Control 8. Diabetes Management: Eye Exams 9. Controlling High Blood Pressure 10. Immunizations for Adolescents – Combo 2 11. Well-Child Visits in the First 15 Months of Life 	<p>Family Medicine:</p> <ol style="list-style-type: none"> 1. Asthma Medication Ratio 2. Breast Cancer Screening 3. Cervical Cancer Screening 4. Child and Adolescent Well Care Visits 5. Childhood Immunization Status: Combo 10 6. Colorectal Cancer Screening 7. Comprehensive Diabetes Care: HbA1c Control 8. Diabetes Management: Eye Exams 9. Controlling High Blood Pressure 10. Immunizations for Adolescents – Combo 2 11. Well-Child Visits in the First 15 Months of Life 12. Lead Screening in Children (Blood Lead Screening)

2024 PCP QIP Internal Medicine

Key:

New Measure || Change to Measure Design || Measure removed

2023 Measures	2024 Recommendations
Clinical Domain	
<p>Internal Medicine:</p> <ol style="list-style-type: none"> 1. Asthma Medication Ratio 2. Breast Cancer Screening 3. Cervical Cancer Screening 4. Colorectal Cancer Screening 5. Comprehensive Diabetes Care: HbA1c Control 6. Controlling High Blood Pressure 7. Diabetes Management: Eye Exams 	<p>Internal Medicine:</p> <ol style="list-style-type: none"> 1. Asthma Medication Ratio 2. Breast Cancer Screening 3. Cervical Cancer Screening 4. Colorectal Cancer Screening 5. Comprehensive Diabetes Care: HbA1c Control 6. Controlling High Blood Pressure 7. Diabetes Management: Eye Exams

2024 PCP QIP Pediatric Medicine

Key:

New Measure || Change to Measure Design || Measure removed

2023 Measures	2024 Recommendations
Clinical Domain	
<p>Pediatric Medicine:</p> <ol style="list-style-type: none"> 1. Asthma Medication Ratio 2. Child and Adolescent Well Care Visits 3. Childhood Immunization Status: Combo 10 4. Immunizations for Adolescents – Combo 2 5. Well-Child Visits in the First 15 Months of Life 	<p>Pediatric Medicine:</p> <ol style="list-style-type: none"> 1. Asthma Medication Ratio 2. Child and Adolescent Well Care Visits 3. Childhood Immunization Status: Combo 10 4. Immunizations for Adolescents – Combo 2 5. Well-Child Visits in the First 15 Months of Life 6. Lead Screening in Children (Blood Lead Screening)

2024 PCP QIP Non-Clinical Core Measurement Set

Key:

New Measure || Change to Measure Design || Measure removed

2023 Measures	2024 Recommendations
Appropriate Use of Resources	
Family Medicine & Internal Medicine: 1. Ambulatory Care Sensitive Admissions 2. Risk Adjusted Readmission Rate (RAR)	Family Medicine & Internal Medicine: 1. Ambulatory Care Sensitive Admissions 2. Risk Adjusted Readmission Rate (RAR)
Access and Operations	
All Practice Types: 1. Avoidable ED Visits 2. PCP Office Visits	All Practice Types: 1. Avoidable ED Visits 2. PCP Office Visits
Patient Experience	
All Sites: 1. Patient Experience	All Sites: 1. Patient Experience

Unit of Service Core Measurement Set and Programmatic Changes

Key:

New Measure || Change to Measure Design || Measure removed

Unit of Service	
<p>All Sites:</p> <ol style="list-style-type: none"> 1. Advance Care Planning Attestations 2. Extended Office Hours 3. PCMH Certification 4. Peer-led Self-Management Support Groups 5. Health Information Exchange 6. Health Equity 7. Blood Lead Screening 8. Dental Fluoride Varnish Use 9. Tobacco Use Screening 10. Electronic Clinical Data Systems (ECDS) 	<p>All Sites:</p> <ol style="list-style-type: none"> 1. Advance Care Planning Attestations 2. Extended Office Hours 3. PCMH Certification 4. Peer-led Self-Management Support Groups 5. Health Information Exchange 6. Health Equity 7. Blood Lead Screening 8. Dental Fluoride Varnish Use 9. Tobacco Use Screening 10. Electronic Clinical Data Systems (ECDS) 11. Early Administration of the 1st HPV Dose 12. Early Administration of Initial Flu Vaccine Series

❖ Core Measurement Set and Specifications

- Target Publication Date: 12/31/2023
- **Reminder** – Detailed Specifications only available in eReports
- Website version is an abridge version for general public consumption

❖ **2024 Clinical Measure Code Set** – Available in eReports diagnosis crosswalk, starting 3/1

❖ **2024 Non-Clinical Measure Code Set** – Available on PHC QIP webpage, starting (**insert date**)

❖ **2024 PCP QIP Kick-off Webinar** – January 24th (12-1pm) Click [here](#) to register.

❖ Webinars

- [2023 Wrap-up, Kick-off, eReports & PQD trainings](#)

❖ eReports

❖ **Partnership Quality Dashboard (PQD)**

❖ **Quarterly QI Newsletter**

❖ **Helpdesk:** Email us at QIP@partnershiphp.org



Performance Improvement - 2024 Training Events

ABN

Correction to audio: No lunch will be provided as these are **webinar based trainings only.**

Improving Measure Outcomes Webinar Series: February - April 2024

Target Audience: Clinicians, practice managers, quality improvement teams, and staff who are responsible for participating and leading quality improvement efforts within their organization.

The *Improving Measure Outcomes Webinar Series* allows Quality Improvement teams to make knowledge actionable, improving quality service and clinical outcomes around specific measures of care.

These learning sessions will cover Partnership's Primary Care Provider Quality Incentive Program measures. Content will focus on direct application on best practices including eliminating health disparities with examples from quality improvement teams who are doing the work.

CME/CEs are available.

Sessions will be offered during the lunch hour and will be approximately 60 minutes in length. CME/CEs will be offered for live attendance.

Planned 2024 sessions include:

- February 14, 2024 - Preventative Care for 0 - 2 Year Olds
- February 28, 2024 - Preventative Care for 3 - 17 Year Olds
- March 13, 2024 - Chronic Disease
- March 27, 2024 - Diabetes Management
- April 10, 2024 - Women's Cancer Screenings
- April 24, 2024 - Women's Sexual and Reproductive Health

Registration: http://www.partnershiphp.org/Providers/Quality/Pages/Quality_Events.aspx

Contact: improvementacademy@partnershiphp.org

Eureka | Fairfield | Redding | Santa Rosa





Performance Improvement - 2024 Training Events

****Newly added slide for additional training opportunities**

ABCs of Quality Improvement

Tuesday, January 30 - 8:30 a.m. to 4:30 p.m. - **IN PERSON**

Partnership HealthPlan of California

4605 Business Center Drive - Fairfield

Breakfast and lunch included for attendees

The ABCs of Quality Improvement (QI) is a one day in person training designed to teach you the basic principles of quality improvement.

The course is designed for clinicians, practice managers, quality improvement team members, and staff who are responsible for participating and leading quality improvement efforts within their organization. Excellent refresher course for repeat attendees or skill-builder for new quality professionals.

CME/CEs available.

Register: http://www.partnershiphp.org/Providers/Quality/Pages/Quality_Events.aspx

Contact: improvementacademy@partnershiphp.org



Questions

ABN

