# **QUALITY IMPROVEMENT NEWSLETTER**





#### **PCP QIP 3rd Quarter Measure Focus:**

- Breast Cancer Screening
- Cervical Cancer Screening
- Colorectal Cancer Screening
- Immunization for Adolescents

**Abridged** 2023 PCP QIP Specifications are available on our website: Click Here

**Detailed** 2023 PCP QIP Specifications are available in eReports

## PCP QIP PAYMENT 2022 & TOP PERFORMERS

The measurement year (MY) 2022 payment was successfully sent out April 30, 2023. Due to your efforts, we were able to award approximately \$38 million dollars in incentive dollars across the PCP QIP provider network. This was an additional \$3 million dollars awarded to the provider network due to their strengthened QIP efforts. We appreciate all of your hard work towards providing quality care to our members. Congratulations to all!

In recognition of your MY2022 efforts, we would like to announce our Top Performers who have demonstrated exceptional performance in the PCP QIP:

- Communicare, Davis Community Clinic
- Northbay Healthcare, Primary Care Green Valley
- Sonoma Plaza Pediatric Medical Group
- Northbay Healthcare, Primary Care Hilborn Rd.
- Community Medical Centers, Esparto
- Communicare, Hansen Family Medical Center
- Communicare, Salud Clinic
- Alliance Medical Centers, Healdsburg
- Ole Health, Calistoga
- Petaluma Health Center, Rohnert Park
- Petaluma Health Center, 14857
- West Marin Medical Center
- Alliance Medical Centers, Windsor
- Mendocino Community Health, Dora St.
- St. Joseph Heritage Healthcare, Humboldt Medical
- St. Joseph Heritage Healthcare, Queen of the Valley Villa Ln.

# PATIENT EXPERIENCE - CG CAHPS & SURVEY PARTS 1& 2:

During the month of May 2023, Provider Organizations were notified if they met the patient volume criteria for the CG-CAHPS survey or Survey Option 1 & 2.

Fielding for CG CAHPS 2023 is in progress by our vendor. For POs who qualified for the Survey Option, please submit Part 1 to the PCP QIP inbox by: July 31, 2023

# **MY2023 MEASURE UPDATES:**

Unit of Service - Electronic Clinical Data System (ECDS) Measure - Template submissions have been placed on HOLD temporarily. Further updates to come in September 2023.

# **eReports Template Release & Upload Schedule:**

#### **CLINICAL MEASUREMENT SET:**

May 08, 2023 - JAN 31, 2024	
OCT 01, 2023 - JAN 31, 2024	
JAN 08, 2024 - JAN 31, 2024	
JAN 08, 2024 - JAN 31, 2024	
N/A *	

eREPORTS, PQD & Preventive Care Dashboard Data Refresh Schedule:

SYSTEM	FREQUENCY	DAYS	NOTES
eReports	Twice a week	Tuesdays Thursdays	Updates occurs after business hours. The QIP team recommends uploading before 5pm or use Monday and Wednesday as upload days.
PQD	Monthly	10th of the month	Prior month data displayed.
Preventive Care Dashboard	Daily, excluding weekends	Monday-Friday	Updates occurs after business hours. These are supplemental reports and only include administrative data.

### **UPCOMING PCP QIP PROGRAM WEBINARS:**

2023 PQD Kick-off Webinar – July 12, 2023, 12-1pm
 To Register, <u>Click Here</u>

## **UPCOMING PERFORMANCE IMPROVEMENT TRAINING OPPORTUNITIES**

#### **Diabetes Management - HbA1C Good Control, Self-Study Webinar**

View this self-study webinar and complete an evaluation to receive CME/CE credit.

**Target Audience:** Clinicians, practice managers, quality improvement team, and staff who are responsible for participating and leading quality improvement efforts within their organization.

**Topic:** This learning session will cover Partnership HealthPlan of California's (PHC) Primary Care Provider Quality Incentive Program measures.

**Objectives:** Provide an overview of clinical measure background, specifications, and performance threshold definitions for the 2023 PCP QIP *Comprehensive Diabetes Management - HbA1c Good Control* measure.

Review documentation requirements to maximize adherence and measure performance for the Comprehensive Diabetes Management – HbA1c Good Control.

Identify best and promising practices including access to care, successful clinical workflows, member and staff education, outreach, addressing social context which influence treatment decisions, referrals to local community resources, disproportionate prevalence and/or rates for diabetes complications, and technical tips to improve *Diabetes Management HbA1c Good Control* rates.

\*The AAFP has reviewed Accelerated Learning: Diabetes Management – HbA1c Good Control – Enduring and deemed it acceptable for up to 1.00 Live AAFP Prescribed credits. Term of Approval is from 04/03/2023 to 04/03/2024. Physicians should claim only the credit commensurate with the extent of their participation in the activity. \*\*Partnership HealthPlan of California (PHC) approved by the California Board of Registered Nursing. PHC Number CEP16728, for 1.00 contact hour(s).

Questions? Contact ImprovementAcademy@partnershiphp.org

Update on Childhood Lead Poisoning Prevention: Counseling, Screening, and Management for Children Potentially Exposed to Lead

**Date and time:** July 20, 2023, noon – 1:30 p.m.

To register: Click here

**Target audience:** Pediatricians, neonatologists, critical care, emergency medicine, residents, hospitalists, family practice, PAs, NPs, nurses, first responders, and all other interested clinical groups.

**Objectives:** Describe the scope, risk factors, clinical effects, management, and treatment of childhood lead exposure.

Identify cultural risk factors for lead exposure and children in all socioeconomic groups who may be at risk for lead exposure.

Explain California's Childhood Lead Screening statutes and regulations, provider mandates, and the role of anticipatory guidance in preventing childhood lead exposure.

Outline health and environmental interventions for children with lead exposure and services provided by the state of California and local Childhood Lead Poisoning Prevention Programs.

Please take a pre-test using the following link: <a href="mailto:forms.office.com/g/evdihsUGu7">forms.office.com/g/evdihsUGu7</a>

Your participation is greatly appreciated.

The AAFP has reviewed Update on Childhood Lead Poisoning Prevention: Counseling, Screening, and Management for Children Potentially Exposed to Lead, and deemed it acceptable for AAFP credit. Term of approval is from 07/20/2023 to 07/19/2024. Physicians should claim only the credit commensurate with the extent of their participation in the activity. This session is approved for 1.50 Online AAFP Prescribed.

Partnership HealthPlan of California is an approved Continuing Educated Provider (CEP16728) by the California Board of Registered Nursing, for 1.50 contact hours.

# Partnership Improvement Academy Trainings ABCs of Quality Improvement

Save the Date Wednesday, October 25, 2023 Redwood Valley

A fall session of ABCs of Quality Improvement will be held on Wednesday, October 25, in Redwood Valley.

During this training, participants will learn concepts behind:

- Introduction to Quality Improvement and the Model for Improvement
- Learn how to create an Aim statement (project goal)
- Learn how to use data to measure quality and drive improvement
- Tips for developing change ideas for improvement
- Testing changes via the Plan-Do-Study-Act cycle

**Who Should Attend?** This course is designed for clinicians, practice managers, quality improvement team members, and staff who are responsible for participating and leading quality improvement efforts within their organization.

Registration is free and details will be posted soon to <u>Partnership's website</u>. Email question to <u>improvementacademy@partnershiphp.org</u>.