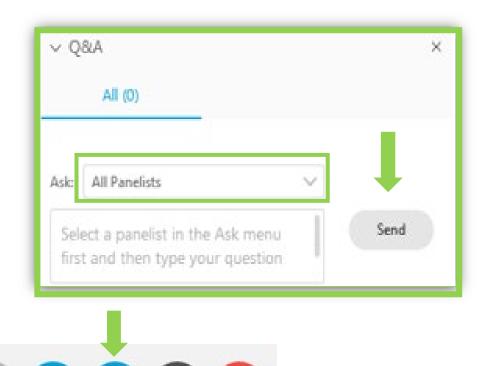




Webinar Instructions

- This webinar will be recorded.
- All participants have been muted to eliminate any possible noise interference/distraction.
- Time is put aside for questions at the end of the webinar.
- If you have a question, please type your question in the CHAT BOX, and address to "ALL PANELISTS."







Agenda

- Logging into PQD and navigation
- New 2023 features
 - Disparity Analysis Dashboard
- User guides and resources
- Discussion and Q&A







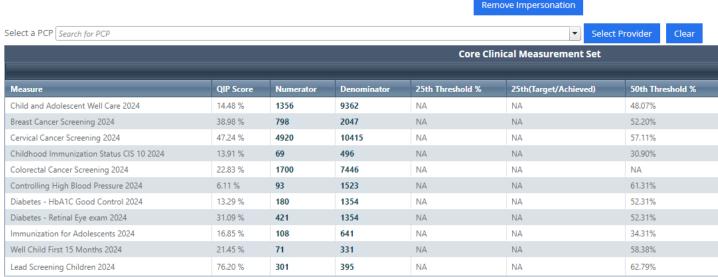
PQD Login

GROUP NAME:

QIP - eReports **Home** My QIP Scores **Ⅲ** QIP Measure Report **M** QIP Member Report Member Search Upload QIP Data **Ⅲ** Weekly Count Report My eAdmins **#** eAdmin **Ⅲ** Diagnosis Crosswalk A QIP Specification Manual **▲** Templates **##** Partnership Quality DashBoard

Preventive Care Reports

- Login to PQD through eReports
- For eReports login information, contact the eAdministrator for your site



Advanced Care Planning





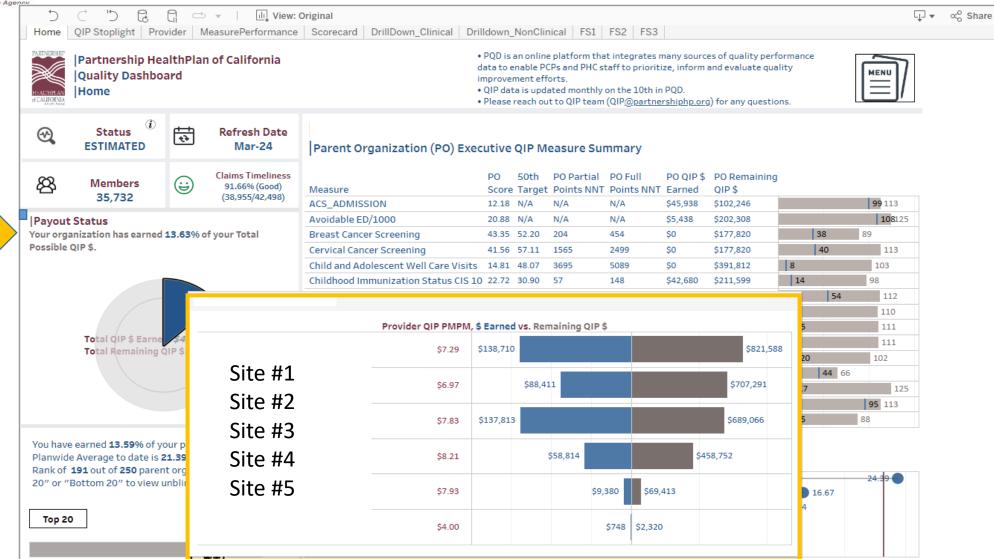
PQD Background

Partnership Quality Dashboard (PQD) is an online platform that integrates many sources of data and is designed to help prioritize, inform and evaluate quality improvement efforts.





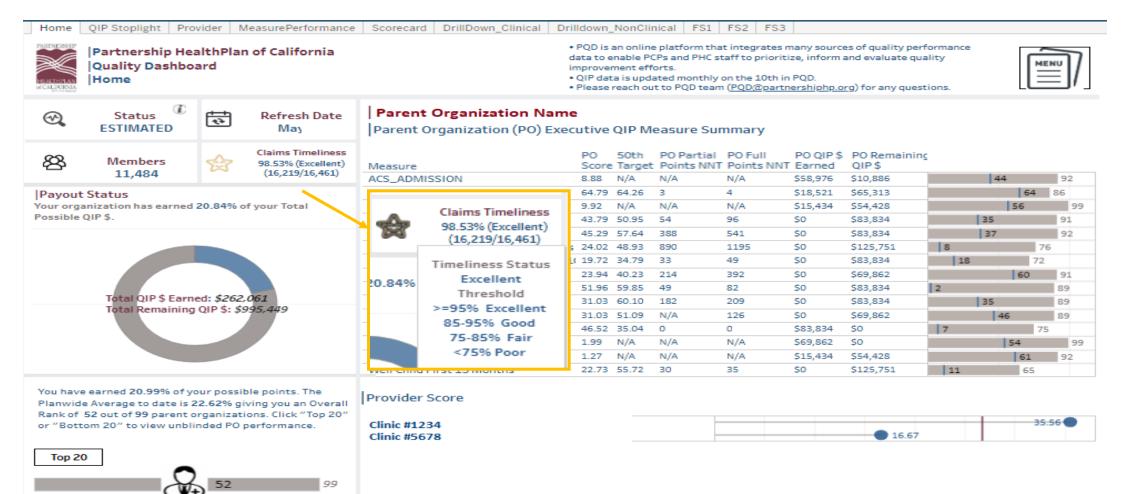
Home – Payout Status







Home – Claims Timeliness





Bottom 20



Home – Performance Ranking

You have earned 8.14% of your possible points. The Planwide Average to date is 15.60% giving you an Overall Rank of 100 out of 113 parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.

Top 20

Bottom 20

This chart shows your organization's relative rank in performance against other organization's in the PCP QIP network.

- Click the Top 20 and Bottom 20 boxes to see an un-blinded list of the top and bottom performers.
- Performance ranking compares the PCP sites member months against parent organization member months.





Home – PO Measure Summary

LandingPage_Internal Home QIP Stoplight Provider MeasurePerformance Scorecard DrillDown_Clinical Drilldown_NonClinical FS1 FS2 FS3



Partnership HealthPlan of California Quality Dashboard Home





21.78

58.38

110







Status ESTIMATED

Members

74,294



Refresh Date Feb-24



Claims Timeliness 85,28% (Good)

85.28% (Good) (23,491/27,546)

Payout Status

Your organization has earned 14.60% of your Total Possible QIP \$.



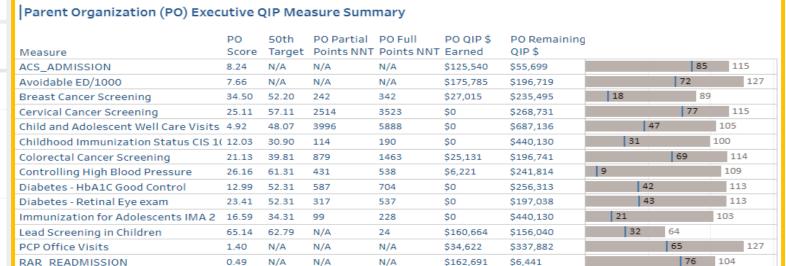
You have earned **17.23**% of your possible points. The Planwide Average to date is **19.11**% giving you an Overall Rank of **145** out of **252** parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.

Top 20



145 252

Bottom 20



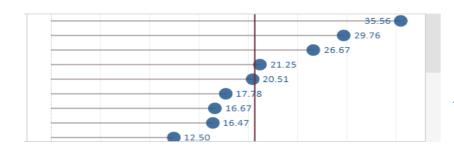
163

\$8,799

Provider Score

Well Child First 15 Months

Site #1 Site #2 Site #3



\$534.652

29

89





Home - Menu

- Patient satisfaction shows CG-CAHPS scores from prior years.
- Untimely Claims shows a memberdetail report of any claims received over 90 days from the service date.







QIP Stoplight

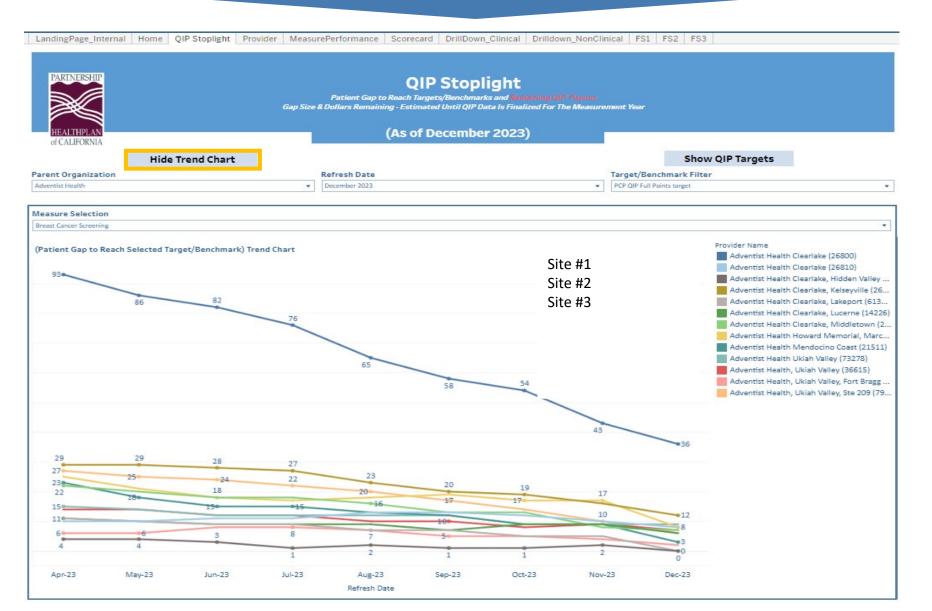
HEALTHP of CALIFOI	LAN						Gap S		Remaining	ach Targets	Until QIP Da	s and Remai eta Is Finaliza		yout leasurement \	'ear							
			Show	Trend Cha	rt													w QIP Tar	gets			
Parent Organizat	ion							esh Date uary 2024						,		Benchmark Partial Points ta						*
< 10 From Targe	et		<	30 From Targe	et		> 30 From	i Target			& Dollars Ro Color = Mea	emaining asure N/A for	rsite	Target Me	et							
Measure 2	Total Org Gap	Total Org Num	Total Org Denom		9	Site	#1	S	ite	‡ 2	Sit	e #	3	Site	#4	Si	te ‡	‡ 5	Site	#6		
Breast Cancer Screening	242	543	1,574	115 \$68,430	14 \$9,505	N/A \$0	31 \$14,170	9 \$9,547	18 \$8,082	11 \$7,787			19 \$15,342	N/A \$0		13 \$6,285		0 \$0	N/A \$0	N/A \$0	12 \$20,193	
Cervical Cancer Screening	2,514	2,447	9,744	699 \$68,430	N/A \$0	30 \$4,227	N/A \$0	N/A \$0	N/A \$0	40 \$7,787			97 \$15,342	N/A \$0		N/A \$0	275 \$5,184	1233 \$22,512	N/A \$0	N/A \$0	140 \$20,193	
Child and Adolescent Well Care Visits	3,996	586	11,918	N/A \$0						136 \$10,902	N/A \$0	1301 \$146,437	161 \$21,478	N/A \$0	28 \$824	9 \$8,799	186 \$7,258	1096 \$31,517	75 \$13,052	N/A \$0	N/A \$0	1004 \$116,053
Childhood Immunization Status CIS 10	114	77	640	N/A \$0						3 \$6,230	10 \$27,187	19 \$94,753	\$12,273	3 \$12,338	2 \$533	2 \$5,028	10 \$4,147	24 \$18,010	7 \$7,459	1 \$1,379	7 \$16,154	21 \$75,093
Colorectal Cancer Screening	879	1,641	7,765	122 \$54,744	21 \$7,777	0 \$0	15 \$11,593	0 \$0	10 \$6,613	0 \$0			10 \$12,273	34 \$12,338		0 \$0	113 \$4,147	524 \$18,010	12 \$7,459	N/A \$0	18 \$16,154	
Controlling High Blood Pressure	431	317	1,212	149 \$68,430	15 \$6,049	9 \$2,690	35 \$9,017	27 \$6,075	16 \$5,143	11 \$7,787			34 \$15,342	50 \$15,422		24 \$6,285	0 \$0	6 \$22,512	21 \$9,323	N/A \$0	34 \$20,193	
Diabetes - HbA1C Good Control	587	192	1,478	212 \$68,430	1 7 \$7,777	5 \$3,459	30 \$11,593	27 \$7,811	11 \$6,613	1 7 \$7,787			31 \$15,342	31 \$15,422		23 \$6,285	29 \$5,184	104 \$22,512	26 \$9,323	N/A \$0	24 \$20,193	
Diabetes - Retinal Eye exam	317	346	1,478	88 \$54,744	N/A \$0	5 \$1,537	16 \$5,153	17 \$3,472	N/A \$0	12 \$6,230			N/A \$0	N/A \$0		N/A \$0	38 \$4,147	141 \$18,010	N/A \$0	N/A \$0	N/A \$0	
Immunization for Adolescents IMA 2	99	138	832	7 \$54,744						4 \$6,230	7 \$27,187	26 \$94,753	N/A \$0	N/A \$0	2 \$533	N/A \$0	7 \$4,147	44 \$18,010	N/A \$0	2 \$1,379	N/A \$0	N/A \$0
Lead Screening in Children	0	241	370	N/A \$0						N/A \$0	N/A \$0	N/A \$0	N/A \$0	N/A \$0		N/A \$0			N/A \$0	N/A \$0	N/A \$0	N/A \$0
Well Child First 15 Months	110	76	349	N/A \$0						1 \$10,902	10 \$24,716	28 \$86,139	13 \$21,478	\$21,591	2 \$485	0 \$0	2 \$7,258	6 \$31,517	4 \$13,052	N/A \$0	9 \$28,270	30 \$68,266

- Blank cell-Measure not applicable to its practice type or no denominator.
- N/A- Full points earned by achievement of provider specific relative improvement (RI) will replace the partial points option if the RI target is lower than the partial points target.
- Colorectal Cancer Screening targets from plan-wide 25th and 50th 2023 QIP performance. May increase to 50th and 90th MY 2024 to align closer with Medicaid targets.





QIP Stoplight -Trend Chart







QIP Stoplight -Targets

PARTINERSHIP

PARTINERSHIP

HEALTHPLAN

of CALIFORNIA

Show Trend Chart

Parent Organization

Refresh Date

Refresh Date

Partiners | Drill Down_Clinical | Drill Down_NonClinical | FS1 | FS2 | FS3 |

Partiners | FS2 | FS3 |

COLIFORNIA | FS3 | FS4 | FS4 |

Color | FS4 | FS4 | FS5 |

COLIFORNIA | FS4 | FS5 |

COLIFORNIA | FS5 | FS4 |

Color | FS5 | FS5 |

COLIFORNIA | FS5 |

Core Measurement Set												
Measure Name	Full Point Target	Partial Point Target	Full Points	Partia Points								
CLINICAL DOMAIN: CLINICAL MEASURES												
Breast Cancer Screening	90th Percentile (63.37%)	50th Percentile (52.20%)	6	5								
Cervical Cancer Screening	90th Percentile (66.48%)	50th Percentile (57.11%)	6	5								
Child and Adolescent Well Care Visits	90th Percentile (61.15%)	50th Percentile (48.07%)	9	7								
Childhood Immunization Status: Combo 10	90th Percentile (45.26%)	50th Percentile (30.90%)	6	4								
Colorectal Cancer Screening	50th Percentile (39.81%)	25th Percentile (31.68%)	5	4								
Comprehensive Diabetes Care: HbA1c Control	90th Percentile (60.34%)	50th Percentile (52.31%)	6	5								
Comprehensive Diabetes Care - Retinal Eye Exams	90th Percentile 63.33%)	50th Percentile (52.31%)	5	4								
Controlling High Blood Pressure	90th Percentile (72.22%)	50th Percentile (61.31%)	6	5								
Lead Screening in Children	50th Percentile (62.79%)	N/A - New measures do not qualify for partial points in the first measurement year	6	N/A								
Immunizations for Adolescents – Combo 2	90th Percentile (48.80%)	50th Percentile (34.31%)	6	4								
Well-Child Visits in the First 15 Months of Life	90th Percentile (68.09%)	50th Percentile (58.38%)	9	7								
NON-CLINICAL DOMAIN: APPROPRIATE USE OF F	RESOURCES ²											
Ambulatory Care Sensitive Admissions	60th Percentile (8.86)	70th Percentile (10.62)	5	4								
Risk Adjusted Readmission Rate	Score <1.0	Score ≥ 1.0-1.2	5	4								
NON-CLINICAL DOMAIN: ACCESS AND OPERATION	ONS	<u>'</u>	,									
Avoidable ED Visits	60th Percentile (9.23)	70th Percentile (11.43)	5	4								





Hover over

the member

trend icon

to see

trend chart

of member

months

Utilization

Utilization

Grand Total

Primary Care

RAR READMISSION

Avoidable ED/1000

PCP Office Visits

0.46

5.69

1.21 1.60

1.20

11.43

N/A

N/A

N/A

1.00

9.23

1.90

N/A

N/A

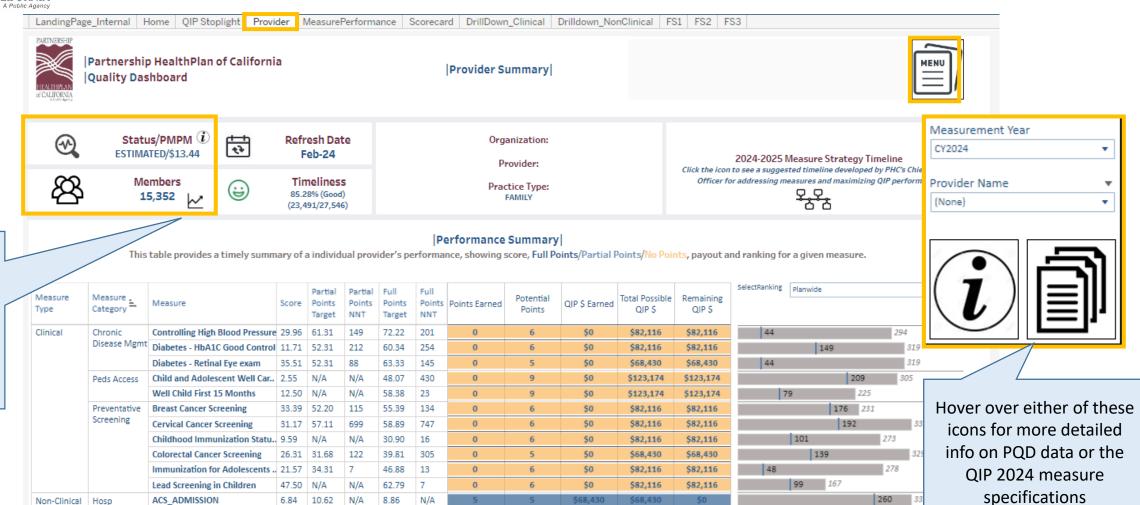
N/A

0

15

90

Provider



50

\$205,289

\$68,430

\$1,231,736

\$68,430

\$1,026,446

220 263

375

375

NCQA

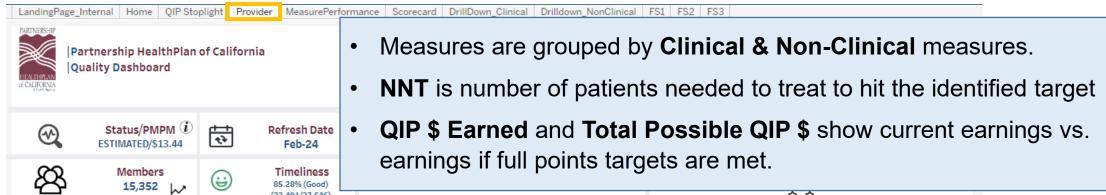
206

228

238



Provider-Performance Summary

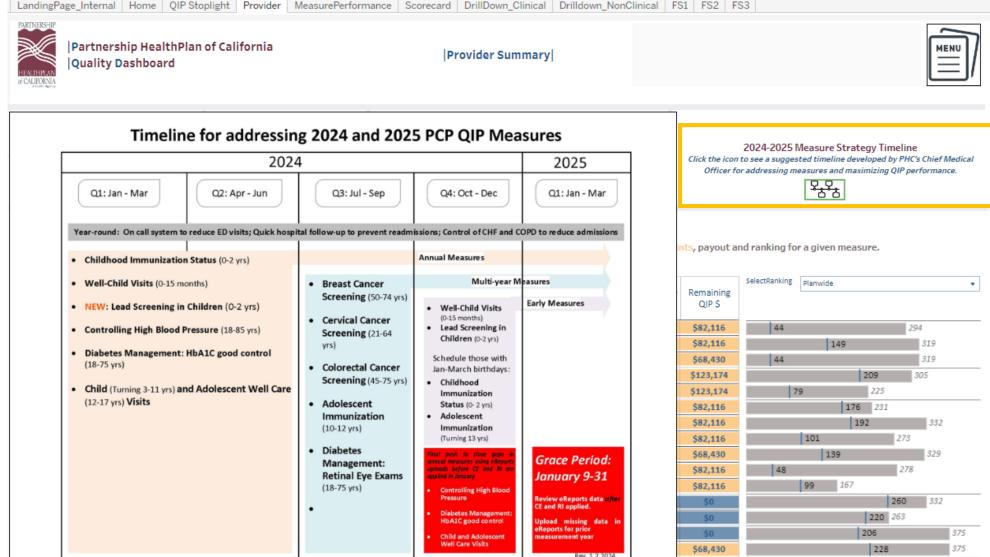








Provider – Timeline





238

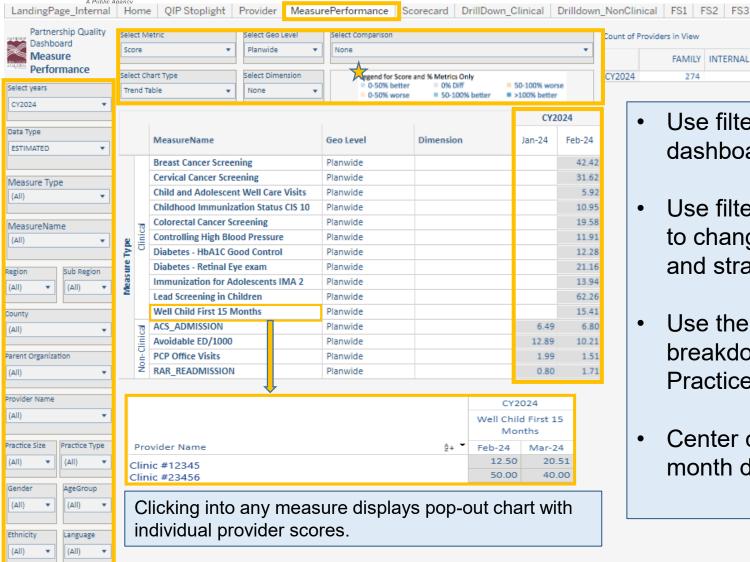
\$1,026,446



Measure Performance

FAMILY INTERNAL M.

274



Use filters on the left side of the dashboard to filter the data in your view.

Grand Total

375

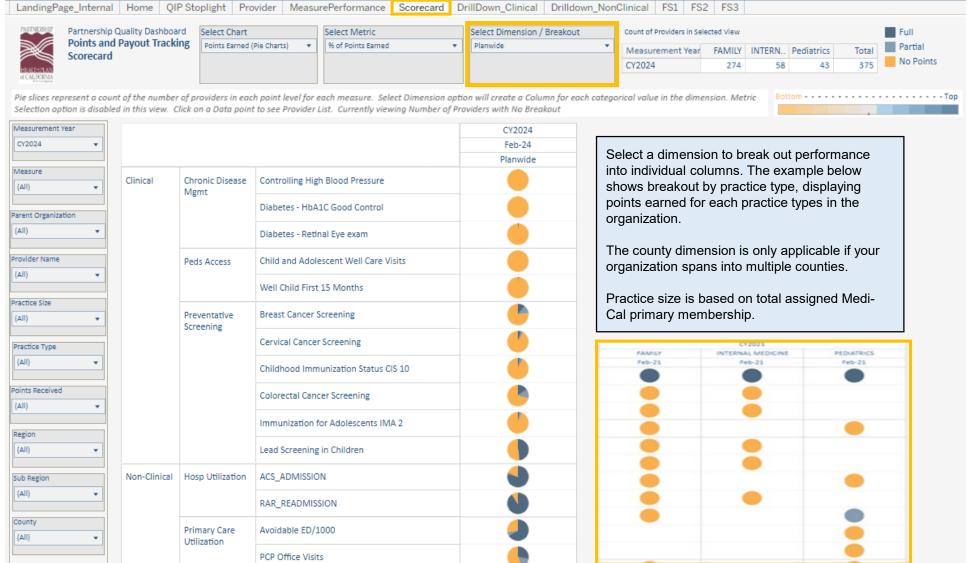
Get Info

- Use filters on the top of the dashboard to change the parameters of the view and stratify rates.
- Use the "Select Dimension" view breakdown by choice of measure, Practice Type, Gender, Ethnicity, etc.
- Center columns will display month to month data as filtered





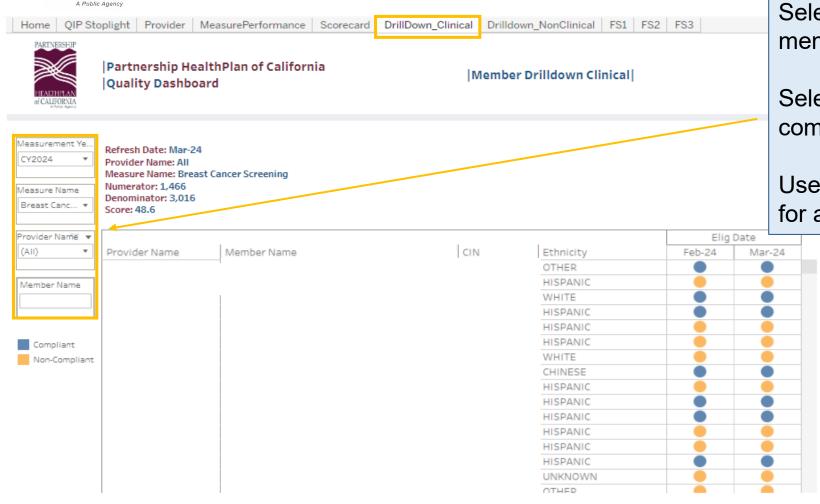
Scorecard – Dimension Filter







Clinical Member Drilldown



Select Provider Name to view site's member compliance list

Select Measure Name to view member compliance list for the measure

Use Member Name text box to search for a member by name





Non-Clinical Member Drilldown



|Member Drilldown Non-clinical|

Drilldown Instructions:

- . Single click any of the measure names below to open/close the drilldown pop-up. Before moving to a new measure, please click the current measure drilldown tab to close it.
- Risk Adjusted Readmissions has two views: 1) Start with Provider Summary 2) Select provider name(s) to view observed and expected ratio 3) Switch to Member Drilldown to view readmission details

Avoidable ED Visits

Ambulatory Care Sensitive Admissions

Risk Adjusted Readmissions

Office Visits

Report header will turn blue when open and red when closed.



- Single click measure name to open and close dashboards.
- Hide reports before viewing another measure.
- Provider site must first be selected to populate reports.



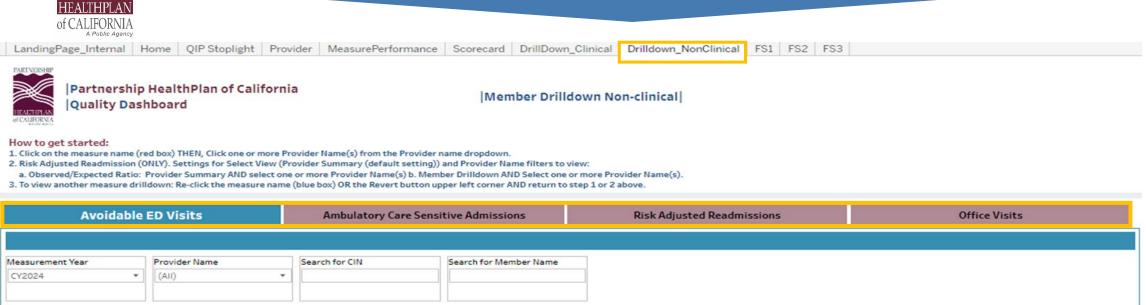


Provider Name: All Total Avoidable ED: 1,093

Admit Dt CIN

1/1/24

Non-Clinical Member Drilldown



Measure performance data displayed here.

Member Name

Admit Gender

Ethnicity

WHITE CTR MT SHASTA MERCY MEDI. WHITE ROSEVILLE HOSP SUTTER F UNKNOWN UKIAH VALLEY ADVENTIST HL.. M WHITE MEDICAL CENTER ENLOE HISPANIC HEATH RIDEOUT ADVENTIST M BLACK MEDICAL CENTER ALAMEDA. M UNKNOWN SUTTER SOLANO MEDICAL CE. M UNKNOWN MEDICAL CENTER LOS ALAMI. M HISPANIC HOSPITAL VACAVALLEY HISPANIC SUTTER SOLANO MEDICAL CE. OTHER MEMORIAL HOSP PROVIDEN.

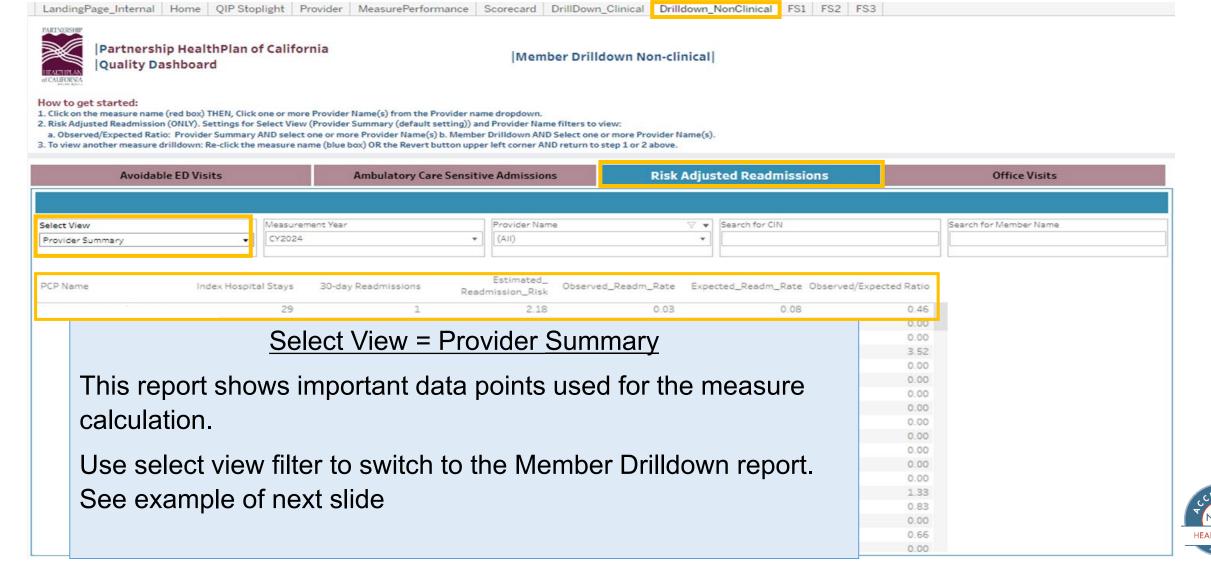
Hospital Name

Scroll bar appears when reports are larger than the window.



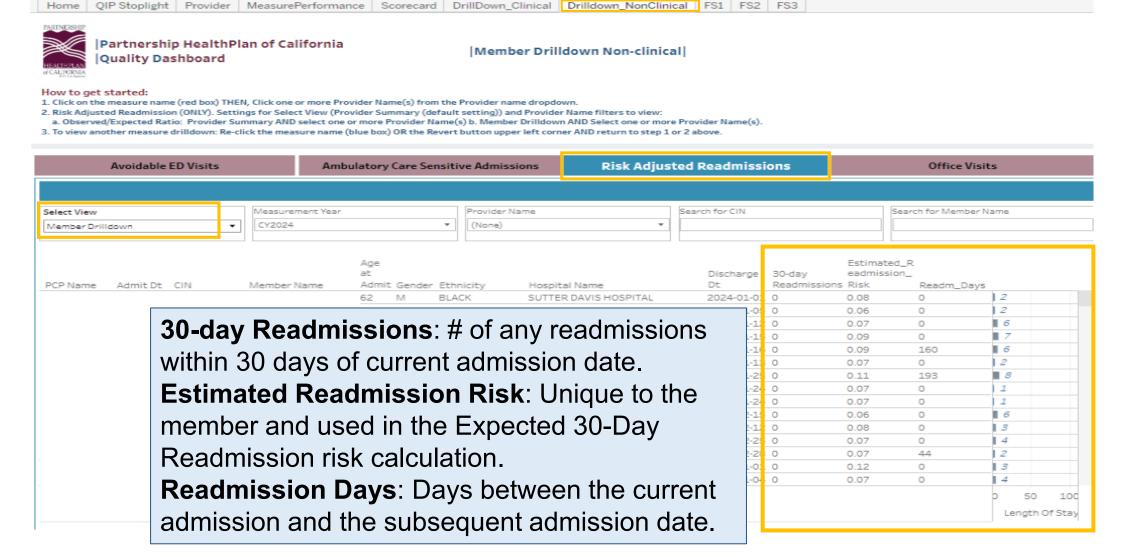


Non-Clinical Member Drilldown - Risk Adjusted Readmissions, Provider View





Non-Clinical Member Drilldown - Risk Adjusted Readmissions, Member View







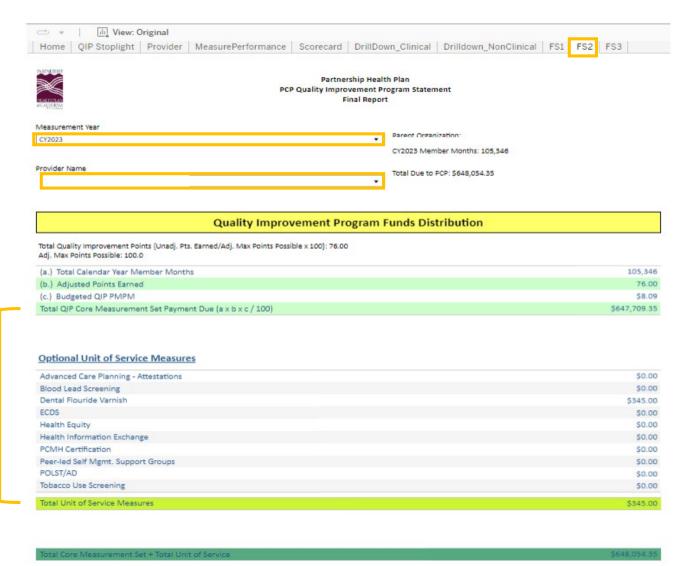
Final Statement - FS1

	none Agoney									
⇒ ₹	ां⊪ View: Original									
Home	QIP Stoplight Provider MeasurePer	formance Scorec	ard Dr	illDown_Clinic	al Drilldov	vn_NonClin	nical FS1	FS2 F	S3	
				-		_				
Measuremer	nt Vear									
CY2023	ne redi	Λcit	te must be selected							
-			ie musi pe selecieu							
Provider Nar	ma								c	Alexa Durandalan Mana
Provider Nar	ine			Total Du	e to PCP: \$648,0	54.35			Trom	the Provider Name
				┛ ←						
									dron	down menu in order
									ulop	down mend in order
									£ 1 -	
Practice Typ	pe: FAMILY								TOT T	ne report to populate
County:										
Measure		MeasureCategory		Partial Points				Points	Potential	
Туре	Measure Name	Monitoring Vs. Core Core		_	Target	QIP Score		Earned 6	Points 6	
Clinical	Asthma Medication Ratio Breast Cancer Screening	Core	≥	64.26 50.95	69.67 56.52	72.81 61.69	-50.89 -1.35	6	6	
	Cervical Cancer Screening	Core	≥	57.64	62.53	63.45	-6.53	6	6	
	Child and Adolescent Well Care Visits	Core	>	N/A	48.93	51.3	14.43	9	9	
	Childhood Immunization Status CIS 10	Core	≥	34.79	42.09	36.22	-17.81	5	6	
	Colorectal Cancer Screening		_	2						
			≥	32.8	40.23		-4.41	5	5	
	Controlling High Blood Pressure	Core	_	32.8 59.85	40.23 61.95	48.89	-4.41 -23.27		5	
	Controlling High Blood Pressure Diabetes - HbA1C Good Control		≥ ≥	32.8 59.85 60.1	40.23 61.95 64.48		-4.41 -23.27 -4.45	5	5 6	
		Core	≥	59.85	61.95	48.89 47.88	-23.27	5 0	5 6 6	
	Diabetes - HbA1C Good Control	Core Core	≥	59.85 60.1	61.95 64.48	48.89 47.88 65	-23.27 -4.45	5 0 6	5 6 6 5	
	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam	Core Core	≥ ≥ ≥	59.85 60.1 N/A	61.95 64.48 51.09	48.89 47.88 65 43.87	-23.27 -4.45 38.94	5 0 6	5 6 5 6	
Grand Tota	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam Immunization for Adolescents IMA 2 Well Child First 15 Months	Core Core Core	≥ ≥ ≥	59.85 60.1 N/A N/A	61.95 64.48 51.09 35.04	48.89 47.88 65 43.87 41.01	-23.27 -4.45 38.94 18.7	5 0 6 0		
Grand Tota	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam Immunization for Adolescents IMA 2 Well Child First 15 Months	Core Core Core	≥ ≥ ≥	59.85 60.1 N/A N/A	61.95 64.48 51.09 35.04	48.89 47.88 65 43.87 41.01	-23.27 -4.45 38.94 18.7	5 0 6 0 6 7	9	
	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam Immunization for Adolescents IMA 2 Well Child First 15 Months	Core Core Core Core	2 2 2 2	59.85 60.1 N/A N/A 55.72	61.95 64.48 51.09 35.04 61.19	48.89 47.88 65 43.87 41.01	-23.27 -4.45 38.94 18.7	5 0 6 0 6 7 56	9 70	
Measure	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam Immunization for Adolescents IMA 2 Well Child First 15 Months	Core Core Core Core MeasureCategory	≥ ≥ ≥ ≥ ≥ Desired	59.85 60.1 N/A N/A 55.72	61.95 64.48 51.09 35.04 61.19	48.89 47.88 65 43.87 41.01 60.98	-23.27 -4.45 38.94 18.7	5 0 6 0 6 7 56	9 70 Potential	
Measure Type	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam Immunization for Adolescents IMA 2 Well Child First 15 Months Measure Name	Core Core Core Core Core MeasureCategory Monitoring Vs. Core	≥ ≥ ≥ ≥ Desired Position	59.85 60.1 N/A N/A 55.72 Partial Points Target	61.95 64.48 51.09 35.04 61.19 Full Points Target	48.89 47.88 65 43.87 41.01 60.98	-23.27 -4.45 38.94 18.7	5 0 6 0 6 7 56	9 70	
Measure	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam Immunization for Adolescents IMA 2 Well Child First 15 Months Measure Name	Core Core Core Core MeasureCategory	≥ ≥ ≥ ≥ ≥ Desired	59.85 60.1 N/A N/A 55.72	61.95 64.48 51.09 35.04 61.19	48.89 47.88 65 43.87 41.01 60.98	-23.27 -4.45 38.94 18.7	5 0 6 0 6 7 56 Points Earned	9 70 Potential Points	
Measure Type	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam Immunization for Adolescents IMA 2 Well Child First 15 Months Measure Name ACS Admissions	Core Core Core Core Core MeasureCategory Monitoring Vs. Core Core	≥ ≥ ≥ ≥ Desired Position ≤	59.85 60.1 N/A N/A 55.72 Partial Points Target 10.61	61.95 64.48 51.09 35.04 61.19 Full Points Target 8.21	48.89 47.88 65 43.87 41.01 60.98 QIP Score 15.91	-23.27 -4.45 38.94 18.7	5 0 6 0 6 7 56 Points Earned	9 70 Potential Points	
Measure Type	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam Immunization for Adolescents IMA 2 Well Child First 15 Months Measure Name ACS Admissions Avoidable ED/1000	Core Core Core Core Core MeasureCategory Monitoring Vs. Core Core	≥ ≥ ≥ ≥ ≥ Desired Position ≤	59.85 60.1 N/A N/A 55.72 Partial Points Target 10.61 8.25	61.95 64.48 51.09 35.04 61.19 Full Points Target 8.21 6.57	48.89 47.88 65 43.87 41.01 60.98 QIP Score 15.91 2.19	-23.27 -4.45 38.94 18.7	5 0 6 0 6 7 56 Points Earned	9 70 Potential Points 5	
Measure Type	Diabetes - HbA1C Good Control Diabetes - Retinal Eye exam Immunization for Adolescents IMA 2 Well Child First 15 Months Measure Name ACS Admissions Avoidable ED/1000 CAHPS or Survey Option	Core Core Core Core Core MeasureCategory Monitoring Vs. Core Core Core	≥ ≥ ≥ ≥ ≥ Desired Position ≤ ≤ ≥	59.85 60.1 N/A N/A 55.72 Partial Points Target 10.61 8.25 N/A	61.95 64.48 51.09 35.04 61.19 Full Points Target 8.21 6.57 N/A	48.89 47.88 65 43.87 41.01 60.98 QIP Score 15.91 2.19 0	-23.27 -4.45 38.94 18.7	5 0 6 7 56 Points Earned 0 5	Potential Points 5 5	





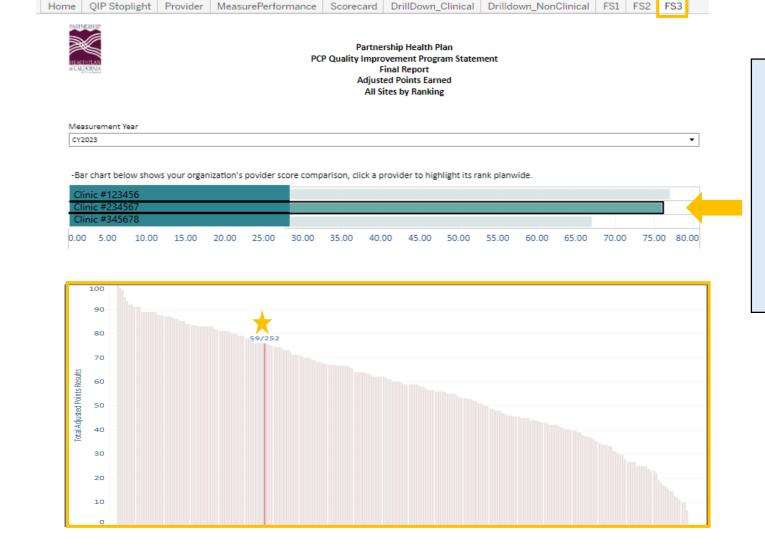
Final Statement - FS2







Final Statement - FS3



Bar Chart shows your organization's provider score comparison. Click on applicable site to highlight its rank planwide. Ranking will display in the second graph below





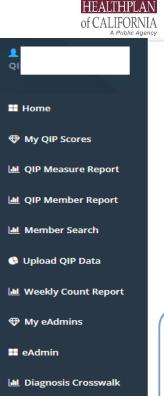
eReports and Partnership Quality Dashboard (PQD) Comparison

	eReports	PQD				
Real-Time Data Monitoring	Yes	No				
Historical Data Monitoring	No	Yes				
Measure Set (s)	Clinical	Clinical & Non-Clinical				
Accepts Uploaded Data	Yes	No				
Data Refresh Schedule	Twice a week (Tues & Thurs)	Monthly (10 th of each month)				
Target User(s)	QI Teams	Executive/QI Leadership Teams				





Disparity Analysis Dashboard



▲ QIP Specification Manual
▲ Templates

PHC Internal User Menu

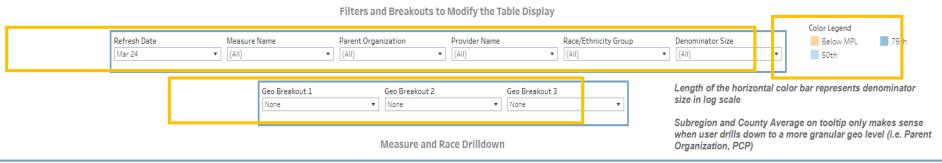
■ Partnership Quality DashBoard

■ Preventive Care Reports

■ Disparity Analysis
Dashboard



|Partnership HealthPlan of California |Quality Dashboard |Disparity Analysis - Measure and Race Geo Drilldown



Measure Name				ASIAN/PACI ISLANDEI		BLACK				ERICAN					
Breast Cancer Screening	None	None	None	38.53	3	9.83	39.37	55.33	31.68		39.25	42.08	47.16	39.05	37.53
Cervical Cancer Screening	None	None	None	28.61		33.80	32.30	33.72	30.93		37.53	24.01	33.94	33.66	30.69
Child and Adolescent Well Care Visits	None	None	None	9.46		7.49	10.65	10.95	6.75		9.60	13.68	9.20	10.17	7.52
Childhood Immunization Status CIS 10	None	None	None	12.26	6	.93	9.09	18.17	4.27		12.33	12.50	15.28	10.08	6.50
Colorectal Cancer Screening	None	None	None	19.29		19.34	25.70	22.07	17.15		22.67	14.91	25.57	19.81	18.65
Controlling High Blood Pressure	None	None	None	11.49		1.03	19.01	16.89	9.59		18.45	19.09	12.37	15.82	13.57
Diabetes - HbA1C Good Control	None	None	None	22.29		15.83	22.88	20.47	16.17		22.48	25.45	22.32	21.52	20.75
Diabetes - Retinal Eye exam	None	None	None	17.86		18.30	25.42	20.99	14.02		25.08	13.00	27.62	20.47	16.84
Immunization for Adolescents IMA 2	None	None	None	9.75	1	3.79	26.09	20.72	14.23		9.79	17.07	15.61	9.70	8.77
Lead Screening In Children	None	None	None	57.45	59	.22	40.00	71.64	67.12		53.85	55.00	52.38	58.51	59.73
Well Child First 15 Months	None	None	None	16.67	17	.57	0.00	20.70	10.64		17.00	20.51	12.90	18.30	18.26





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Please click here for the PQD User Manual

Please click here for ECDS ADD Template

Please click here for ECDS Alcohol Screening (ASF) template

Please click here for ECDS Breast Cancer Screening (BCS) template

Please click here for ECDS Depression Screening (DEP) template

Please click here for ECDS Value Sets

Visit the PCP Quality Improvement Program (QIP) Web Page

For all questions related to the QIP, please email QIP@partnershiphp.org





Questions

Please feel free to contact PHC's PCP QIP Team at:

QIP@PartnershipHP.org

