



eConsult Specialty Services

Treatment Recommendations, Solutions and Guidance at Your Fingertips!

Partnership HealthPlan of California offers access to 14 specialty care services through its eConsult program to service both pediatric and adult PHC members.

What is eConsult?

eConsult is an asynchronous electronic platform which allows for coordinated multi-disciplinary case reviews, advisory opinions, HIPAA protected correspondence and clinical discussions between providers and specialists. Providers can utilize eConsult to maintain continuity of care, to triage or follow-up on patient diagnosis or treatment plans, avoid unnecessary face-to-face referrals and obtain clinical recommendations from specialists in order to better address patient needs.

eConsult Benefits

- No cost for healthcare organizations
- Clinical recommendations in at least 24 hours of submission
- Consults can be submitted 24 hours a day to allow flexibility and convenience for all providers
- Patient’s needs addressed at least 63% of the time
- Saves referral coordination time and weeds out inappropriate F2F referrals
- Can be used in tandem with existing referral workflow processes and tele-video programs

eConsult Specialties

Cardiology	Otolaryngology/ENT	Peds - Allergy & Immunology
COVID-19	Pain Management	Peds - Dermatology
Dermatology	Physical Medicine & Rehabilitation	Peds - Endocrinology
Endocrinology	Pulmonology	Peds - Gastroenterology
Gastroenterology	Rheumatology	Peds - Nephrology
Infectious Disease	Urology	Peds - Neurology
Nephrology		Peds - Pulmonology
Neurology		Peds - Urology

How It Works



To request more information about eConsult, please contact eConsult@partnershiphp.org